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› [Electrolux](#) /

› [Electrolux 240396002 Water Filter Base Instruction Manual](#)

## Electrolux 240396002

# Electrolux 240396002 Water Filter Base

Model: 240396002 | Brand: Electrolux

## INTRODUCTION

This instruction manual provides essential information for the proper installation, operation, and maintenance of your Electrolux 240396002 Water Filter Base. This genuine replacement part is designed to ensure the correct function of your refrigerator's water filtration system, providing clean and refreshing water.

The Electrolux 240396002 Water Filter Base is a replacement component for refrigerators, compatible with various models from brands such as Frigidaire and Electrolux. It is crucial to verify compatibility with your specific home appliance before proceeding with installation.

## SAFETY INFORMATION

Always prioritize safety when performing appliance repairs. Adhere to the following guidelines:

- **Disconnect Power:** Always unplug the refrigerator from the power outlet before attempting any installation, repair, or maintenance.
- **Wear Protective Gear:** Use appropriate personal protective equipment (PPE), such as work gloves and eye protection, to prevent injury.
- **Handle Tools Carefully:** Exercise caution when using tools to avoid damage to the appliance or personal injury.
- **Professional Assistance:** If you are uncertain about any step or procedure, consult a qualified appliance technician.
- **No Force Fitting:** Do not force the part into place. Ensure proper alignment and fit to prevent damage.

## PRODUCT OVERVIEW

The Electrolux 240396002 Water Filter Base is a critical component that securely houses the refrigerator's water filter. Its primary function is to maintain the water filter in its correct position, facilitating proper water flow and filtration. A properly functioning water filter base prevents leaks and ensures the filter operates effectively to deliver clean drinking water.



*Image: Front view of the Electrolux 240396002 Water Filter Base, showing the filter connection points and release mechanism.*

# Be Sure, Check First

Confirm part number  
with appliance manufacturer.



# Electrolux

## Part # 240396002

### Water Filter Base

### Genuine OEM Replacement Parts

*Image: Electrolux 240396002 Water Filter Base with branding and a reminder to confirm part number for compatibility.*

## SETUP AND INSTALLATION

This section outlines the general steps for replacing the water filter base. Specific refrigerator models may have slight variations. Refer to your refrigerator's service manual for detailed instructions if available.

### Required Tools:

- Philips Head Screwdriver
- 1/4 inch Nut Driver (or appropriate wrench for water line connections)
- Towels or a shallow pan to catch any residual water

### Installation Steps:

1. **Disconnect Power:** Unplug the refrigerator from the electrical outlet to prevent electrical shock.
2. **Turn Off Water Supply:** Locate the water shut-off valve for your refrigerator and turn it off.
3. **Relieve Pressure:** Dispense any remaining water from the refrigerator's dispenser to relieve pressure in the water lines.
4. **Locate and Access:** Identify the current water filter base. This is typically located inside the refrigerator compartment or behind the kick plate. You may need to remove shelves or panels to gain

access.

5. **Disconnect Water Lines:** Carefully disconnect the water lines connected to the old filter base. Be prepared for a small amount of water to spill. Use towels to absorb any drips.
6. **Remove Old Base:** Unscrew any mounting screws securing the old water filter base. Pay attention to how the filter release button arm (if present) is attached, as it may need to be transferred to the new base.
7. **Transfer Components:** If your old base has a separate filter release button arm, carefully detach it and attach it to the new Electrolux 240396002 Water Filter Base. Ensure it is correctly oriented and secured.
8. **Install New Base:** Position the new water filter base in the designated location and secure it with the mounting screws. Do not overtighten.
9. **Reconnect Water Lines:** Reconnect the water lines to the new filter base. Ensure all connections are tight and secure to prevent leaks.
10. **Restore Water Supply:** Slowly turn the water shut-off valve back on. Check all connections for leaks.
11. **Restore Power:** Plug the refrigerator back into the electrical outlet.
12. **Install Water Filter:** Insert a new water filter into the base according to the filter manufacturer's instructions.
13. **Flush System:** Dispense several gallons of water through the refrigerator's dispenser to flush air from the system and clear any loose carbon particles from the new filter. Check for leaks again.

## OPERATING INSTRUCTIONS

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The Electrolux 240396002 Water Filter Base functions automatically once installed and a compatible water filter is inserted. Its role is to provide a stable and sealed connection for the water filter, allowing water to flow through it for purification before being dispensed.

- **Filter Insertion:** Ensure your water filter is correctly inserted and locked into the base according to the filter's instructions. A secure fit is essential for proper operation and to prevent leaks.
- **Water Dispensing:** Once the filter is installed, the refrigerator's water dispenser will provide filtered water.

## MAINTENANCE

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Proper maintenance of the water filter base ensures its longevity and the continued performance of your refrigerator's water filtration system.

- **Regular Inspection:** Periodically inspect the water filter base for any visible signs of wear, cracks, or damage. Check for any mineral buildup around the connections.
- **Leak Checks:** After replacing the water filter, always check for leaks around the base and water line connections.
- **Filter Replacement:** Replace your refrigerator's water filter regularly as recommended by the filter manufacturer (typically every 6 months) to maintain water quality and prevent strain on the filter base.
- **Cleaning:** If necessary, gently clean the exterior of the water filter base with a damp cloth. Avoid using harsh chemicals or abrasive cleaners.

## TROUBLESHOOTING

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This section addresses common issues you might encounter with the water filter base.

### Problem: Water filter pops out or does not stay securely in place.

**Possible Cause:** The internal locking mechanism or metal prongs within the water filter base may be worn or damaged, losing their ability to securely grasp the water filter. This is a common issue with older bases.

**Solution:** This typically indicates that the water filter base itself needs to be replaced. The Electrolux 240396002 Water Filter Base is designed to resolve this issue. Ensure the new filter is correctly aligned and gently pushed into place until it locks.

### Problem: Water leak from the filter area.

**Possible Cause 1:** Loose or improperly connected water lines.

**Solution 1:** Disconnect power and water supply. Carefully check and tighten all water line connections to the filter base. Ensure O-rings are properly seated if applicable.

**Possible Cause 2:** Water filter not properly seated or sealed.

**Solution 2:** Remove and re-insert the water filter, ensuring it is fully engaged and locked into the base. Check the filter's O-rings for damage.

**Possible Cause 3:** Damaged or cracked water filter base.

**Solution 3:** If the base itself shows visible cracks or damage, it must be replaced.

### Problem: No water dispensed or slow water flow after filter replacement.

**Possible Cause 1:** Air trapped in the system.

**Solution 1:** Dispense several gallons of water to flush air out of the lines and filter.

**Possible Cause 2:** Kinked water line.

**Solution 2:** Inspect water lines for any kinks or obstructions that might restrict water flow.

**Possible Cause 3:** Clogged or defective water filter.

**Solution 3:** Ensure the water filter is new and not expired. If the issue persists, the filter itself might be faulty or clogged and require replacement.

## SPECIFICATIONS

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<b>Model Number</b>	240396002
<b>Part Number</b>	240396002
<b>Brand</b>	Electrolux
<b>Material</b>	Plastic
<b>Item Weight</b>	0.32 ounces
<b>Dimensions (Approximate)</b>	Length: 3.95 inches, Width: 2.6 inches, Height: 1.9 inches
<b>External Testing Certification</b>	NSF
<b>Product Benefits</b>	Ensures proper function of water filter for cool, clean, refreshing water
<b>UPC</b>	784497558663, 012505218590

# 240396002

Length: 3.95 inches

Width: 2.6 inches

Height: 1.9 inches



# Electrolux

*Image: Side view of the water filter base showing length and height measurements.*

# 240396002

Length: 3.95 inches

Width: 2.6 inches

Height: 1.9 inches



## Electrolux

*Image: Top view of the water filter base showing length and width measurements.*

### WARRANTY AND SUPPORT

For specific warranty information regarding your Electrolux 240396002 Water Filter Base, please refer to the documentation provided with your original appliance or contact Electrolux customer service directly. For technical assistance, troubleshooting advice, or to inquire about other genuine Electrolux parts, please visit the official Electrolux website or contact their customer support:

**Electrolux Official Store:** [Visit the Electrolux Store on Amazon](#)

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This manual is for informational purposes only. Electrolux is not responsible for any damage or injury resulting from improper installation or use of this product.