

## LOEWE SoundPort

# Loewe SoundPort Compact 2.1 Bluetooth Docking Station User Manual

Model: SoundPort

## 1. INTRODUCTION

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The Loewe SoundPort Compact 2.1 is a high-quality Bluetooth docking station designed to deliver powerful audio. It features a 2.1 speaker system with an active Bass Reflex system, providing rich and clear sound. This device offers versatile connectivity options including Bluetooth, NFC, a 3.5mm jack input, a Lightning Dock connector, and a USB port for iTunes synchronization. An integrated microphone also enables hands-free calling.

This manual provides essential information for the proper setup, operation, and maintenance of your SoundPort Compact 2.1. Please read it thoroughly before using the device.

## 2. PRODUCT OVERVIEW

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**Figure 1:** Loewe SoundPort Compact 2.1 docking station with an iPhone docked, showcasing its sleek design and connectivity. The device is positioned on a wooden desk, accompanied by reading glasses and documents, suggesting a home or office environment.



**Figure 2:** A closer view of the Loewe SoundPort Compact 2.1, highlighting the integrated Lightning dock with an iPhone connected. The speaker grille and control buttons are visible on the top surface.

## 3. SETUP

### 3.1 Unpacking and Placement

Carefully remove all components from the packaging. Ensure the SoundPort Compact, power cable, 3.5mm audio cable, and USB cable are present. Place the SoundPort Compact on a stable, flat surface, away from direct sunlight, heat sources, and moisture.

### 3.2 Power Connection

1. Connect the supplied power cable to the power input port on the rear of the SoundPort Compact.
2. Plug the other end of the power cable into a suitable wall outlet.
3. The device will power on or enter standby mode.

### 3.3 Audio Connections

#### 3.3.1 Bluetooth Pairing

1. Ensure Bluetooth is enabled on your mobile device (e.g., smartphone, tablet).
2. Press the Bluetooth pairing button on the SoundPort Compact (refer to the device for button location, usually indicated by a Bluetooth icon).
3. On your mobile device, search for available Bluetooth devices and select "Loewe SoundPort Compact".
4. Once paired, the device will confirm the connection, and you can stream audio wirelessly.

#### 3.3.2 NFC Pairing (Near Field Communication)

1. Ensure NFC is enabled on your compatible mobile device.
2. Tap your NFC-enabled device gently against the NFC tag area on the SoundPort Compact (refer to the device for NFC tag location).
3. Follow the on-screen prompts on your mobile device to confirm the connection.

### 3.3.3 Lightning Dock Connection

1. Carefully align your Apple device (e.g., iPhone, iPod) with the Lightning connector on the SoundPort Compact.
2. Gently push the device down onto the dock until it is securely seated.
3. The SoundPort Compact will automatically switch to the Lightning Dock input.

### 3.3.4 3.5mm Jack Input (AUX)

1. Connect one end of the supplied 3.5mm audio cable to the AUX input port on the SoundPort Compact.
2. Connect the other end of the cable to the headphone jack or audio output of your external audio device.
3. Select the AUX input on the SoundPort Compact (if applicable, via a source selection button).

### 3.3.5 USB for iTunes Sync

The USB port allows for synchronization with iTunes when an Apple device is connected via the Lightning Dock. Connect a USB cable (Type A to B) from the SoundPort Compact to your computer.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Power On/Off

Press the power button (usually indicated by a universal power symbol) to turn the device on or off.

### 4.2 Volume Control

Use the volume up (+) and volume down (-) buttons on the SoundPort Compact to adjust the audio level. You can also control the volume from your connected source device.

### 4.3 Source Selection

If multiple audio sources are connected, use the source selection button (if available) to switch between Bluetooth, Lightning Dock, and AUX inputs.

### 4.4 Hands-Free Function

When a smartphone is connected via Bluetooth, the integrated microphone allows for hands-free calling.

- **Answering a Call:** Press the call answer button (often indicated by a phone icon) on the SoundPort Compact.
- **Ending a Call:** Press the call answer button again.
- **Making a Call:** Initiate the call from your connected smartphone; the audio will automatically route through the SoundPort Compact.

## 5. MAINTENANCE

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### 5.1 Cleaning

- Always disconnect the power cable before cleaning.
- Use a soft, dry, lint-free cloth to wipe the exterior surfaces.
- For stubborn marks, slightly dampen the cloth with water. Avoid using abrasive cleaners, solvents, or chemical sprays.

- Do not allow liquids to enter the device.

## 5.2 Storage

If storing the device for an extended period, disconnect it from the power supply and store it in a cool, dry place, away from direct sunlight and extreme temperatures.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
No power	Power cable not connected or outlet not active.	Ensure the power cable is securely connected to both the device and a working power outlet.
No sound	Incorrect source selected, volume too low, or device not properly connected.	<ul style="list-style-type: none"> <li>• Verify the correct input source (Bluetooth, Lightning, AUX) is selected.</li> <li>• Increase the volume on both the SoundPort Compact and the connected source device.</li> <li>• For Bluetooth, ensure the device is paired. For Lightning/AUX, ensure cables are fully inserted.</li> </ul>
Bluetooth pairing fails	Device out of range, Bluetooth not enabled, or pairing mode not active.	<ul style="list-style-type: none"> <li>• Ensure the SoundPort Compact is in pairing mode.</li> <li>• Move the source device closer to the SoundPort Compact.</li> <li>• Disable and re-enable Bluetooth on your source device.</li> <li>• Remove "Loewe SoundPort Compact" from your device's Bluetooth list and try pairing again.</li> </ul>
Distorted sound	Volume too high, poor audio source quality, or interference.	<ul style="list-style-type: none"> <li>• Reduce the volume on both the SoundPort Compact and the source device.</li> <li>• Try a different audio source or file.</li> <li>• Move the device away from other electronic equipment that might cause interference.</li> </ul>

## 7. SPECIFICATIONS

- **Brand:** LOEWE
- **Model Name:** Soundport Compact
- **Model Number:** SoundPort
- **Dimensions (L x W x H):** 41.91 cm x 17.81 cm x 10.9 cm (16.5 x 7.0 x 4.3 inches)
- **Weight:** 3.6 kg (7.94 lbs)
- **Max Speaker Output Power:** 80 Watts
- **Connectivity Technology:** Auxiliary, Bluetooth, NFC, Lightning Dock, USB
- **Speaker Type:** Subwoofer
- **Special Feature:** Wireless
- **Surround Sound Channel Configuration:** 2.1
- **Mounting Type:** Table Mount

## 8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or visit the official LOEWE website. Keep your proof of purchase for any warranty claims.

**LOEWE Official Website:** [www.loewe.tv](http://www.loewe.tv) (This is a placeholder link, please verify the actual support URL for LOEWE products.)