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Greenworks 20362

Greenworks 24V 10" Cordless Chainsaw

Model: 20362

Introduction

The Greenworks 24V 10" Cordless Chainsaw is a powerful and convenient tool designed for various cutting applications, including pruning branches and clearing debris. This chainsaw is part of the Greenworks G-24 System, offering a versatile solution for both outdoor and indoor DIY projects. It features a lightweight design, tool-less chain tensioning, and an automatic oiler for enhanced performance and ease of use. This manual will guide you through the proper setup, operation, and maintenance to ensure safe and efficient use of your chainsaw.



Figure 1: Greenworks 24V 10" Cordless Chainsaw with included 2.0Ah battery and charger.

Important Safety Information

Always prioritize safety when operating power tools. Read and understand all safety warnings and instructions before using the chainsaw. Failure to follow these instructions may result in electric shock, fire, and/or serious injury.

- **Personal Protective Equipment (PPE):** Always wear appropriate PPE, including safety glasses, hearing protection, gloves, and sturdy footwear.
- **Work Area:** Keep the work area clear of bystanders, children, and pets. Ensure good footing and balance.
- **Battery Safety:** Use only the specified Greenworks 24V Lithium-Ion batteries and chargers. Do not expose batteries to water or extreme temperatures.
- **Chain Oil:** Ensure the oil tank is filled with appropriate bar and chain oil before each use. The automatic oiler requires sufficient oil to lubricate the chain and bar.
- **Kickback:** Be aware of kickback, which can occur when the moving chain contacts an object at the upper portion of

the guide bar. Always maintain a firm grip with both hands.

- **Maintenance:** Regularly inspect the chainsaw for damage, loose parts, or wear. Perform maintenance as described in this manual.

Components and Features

Familiarize yourself with the main components of your Greenworks 24V 10" Cordless Chainsaw:

- **10-Inch Bar and Chain:** Ideal for cutting branches and limbs.
- **24V Lithium-Ion Battery:** Provides cordless power for extended operation.
- **Charger:** For recharging the 24V battery.
- **Tool-less Chain Tensioning Knob:** Allows for quick and easy chain adjustments without additional tools.
- **Automatic Oiler:** Ensures continuous lubrication of the bar and chain.
- **Translucent Oil Tank:** Provides a clear view of the oil level.
- **Wrap-around Handle:** Designed for comfortable multi-angle cutting.



Figure 2: Side view of the chainsaw, showing the bar, chain, and main body.



Figure 3: Detailed view of the 10-inch bar and chain, indicating its length.

Setup

1. Battery Charging and Installation

Before first use, fully charge the 24V Lithium-Ion battery using the provided charger. Ensure the battery is securely inserted into the chainsaw until it clicks into place.

Video 1: Demonstrates the Greenworks G-24 Li-Ion Cordless Chainsaw, including battery insertion and general features.

2. Filling the Oil Tank

Locate the translucent oil tank on the chainsaw. Fill it with high-quality bar and chain oil. The translucent design allows for easy monitoring of the oil level, ensuring the automatic oiler can properly lubricate the chain during operation.



Figure 4: The chainsaw in action, demonstrating its cutting capability and the importance of proper lubrication.

3. Adjusting Chain Tension

The chainsaw features tool-less chain tensioning for quick adjustments. Turn the tensioning knob to ensure the chain is properly tensioned. A correctly tensioned chain should be snug against the guide bar but still allow you to pull it around the bar by hand.



Figure 5: Close-up of the tool-less chain tensioning knob, allowing for quick and secure adjustments.

Operating Instructions

Once the chainsaw is set up, follow these steps for safe and effective operation:

1. **Starting the Chainsaw:** Ensure the safety lock button is engaged, then press the trigger to start the motor.
2. **Cutting Technique:** Allow the chainsaw to reach full speed before making contact with the material. Use a steady, controlled motion. The lightweight design and wrap-around handle facilitate comfortable cutting at multiple angles.
3. **Branch Cutting:** For smaller branches, cut from the top down. For larger limbs, make an undercut first to prevent pinching.
4. **Battery Life:** The 2.0Ah battery provides sufficient power for most common cutting tasks. Monitor the battery indicator and recharge as needed.



Figure 6: The chainsaw's ergonomic design allows for comfortable and secure handling during operation.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your chainsaw:

- **Chain Lubrication:** The automatic oiler system ensures the chain is lubricated during use. Always check the oil level in the translucent tank before and during operation.
- **Chain Tension:** Periodically check and adjust the chain tension using the tool-less knob. A properly tensioned chain reduces wear and improves cutting efficiency.
- **Cleaning:** After each use, clean the chainsaw, especially the bar and chain area, to remove sawdust and debris. Ensure the battery is removed before cleaning.
- **Storage:** Store the chainsaw in a dry, secure location, out of reach of children. Remove the battery before long-term storage.

Troubleshooting

If you encounter issues with your chainsaw, refer to the following common problems and solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Chainsaw does not start	Battery not charged or not inserted correctly; Safety lock not disengaged.	Charge battery fully and ensure it is clicked into place. Disengage safety lock before pressing trigger.
Chain does not move or moves slowly	Chain tension too tight; Chain dull or damaged; Obstruction in bar/chain area.	Adjust chain tension. Inspect chain for damage and replace if necessary. Clear any obstructions.
No oil on chain	Oil tank empty; Oil port clogged.	Refill oil tank. Clean oil port and bar groove.
Reduced cutting performance	Dull chain; Improper chain tension.	Replace chain if dull. Adjust chain tension.

Specifications

Specification	Detail
Brand	Greenworks
Model Number	20362
Power Source	Battery Powered (24V Lithium-Ion)
Chain Length	10 Inches
Item Weight	7.85 Pounds
Product Dimensions	24.8"L x 8.07"W x 12"H
Battery Included	1 Lithium Ion battery (2.0Ah)

Warranty and Support

Greenworks Tools are designed for durability and performance. Your Greenworks Chainsaw is backed by a**4-year warranty**. The included Lithium-Ion batteries are covered by a**2-year warranty**.
For further assistance, troubleshooting, or warranty claims, please refer to the official Greenworks support channels or the full user manual available in PDF format: Greenworks 24V 10" Cordless Chainsaw User Manual (PDF)



Figure 7: Greenworks warranty information.

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