

Brother HL-L2360DW

Brother HL-L2360DW Compact Monochrome Laser Printer User Manual

Model: HL-L2360DW

INTRODUCTION

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your Brother HL-L2360DW Compact Monochrome Laser Printer. Please read this manual thoroughly before using the printer to ensure proper and safe operation.

The Brother HL-L2360DW is designed for home or small office environments, offering reliable monochrome laser printing with wireless networking and automatic duplex capabilities.

1. SETUP

1.1 Unpacking and Initial Placement

Carefully remove the printer from its packaging. Ensure all protective tapes and packing materials are removed from the exterior and interior of the printer. Place the printer on a stable, level surface with adequate ventilation.



Image 1.1: Front view of the Brother HL-L2360DW Compact Monochrome Laser Printer. This image displays the printer's compact design, the Brother logo on the front paper tray, and the control panel on the top left.

1.2 Installing the Toner Cartridge and Drum Unit

1. Open the front cover of the printer.
2. Remove the drum unit and toner cartridge assembly from its protective bag.
3. Insert the toner cartridge firmly into the drum unit until it locks into place.
4. Slide the combined drum unit and toner cartridge assembly into the printer until it stops.
5. Close the front cover.

1.3 Connecting Power

Connect the power cord to the printer and then to a grounded electrical outlet. Do not connect the printer to a power strip or surge protector that is shared with other high-power devices.

1.4 Network and USB Connection

The HL-L2360DW supports Wireless, Ethernet, and Hi-Speed USB 2.0 connectivity.

- **Wireless Setup:** Follow the on-screen instructions on the printer's control panel or use the included software for wireless network configuration.
- **Ethernet Connection:** Connect an Ethernet cable from the printer's LAN port to your network router or switch.
- **USB Connection:** Connect a USB 2.0 cable (Type A to Type B) from the printer to your computer.

1.5 Driver Installation

Insert the installation CD into your computer's CD-ROM drive and follow the on-screen instructions. Alternatively, download the latest drivers and software from the official Brother support website for your specific operating system.

2. OPERATING THE PRINTER

2.1 Loading Paper

The printer features a 250-sheet capacity input tray and a manual feed slot.

- **Standard Paper Tray:** Pull out the paper tray completely. Adjust the paper guides to fit your paper size. Load paper print-side down. Push the tray back into the printer.
- **Manual Feed Slot:** Open the manual feed slot cover. Insert one sheet of paper (e.g., envelopes, labels, thicker paper) into the slot until the printer pulls it in slightly. Ensure the paper is straight to prevent jams.



Image 2.1: Angled view of the Brother HL-L2360DW printer with a document in the output tray. This image highlights the printer's operational state, showing a printed page exiting the top output tray.

2.2 Printing Documents

From your computer or mobile device, select the Brother HL-L2360DW as your printer. Adjust print settings such as paper size, orientation, and duplex printing (automatic two-sided printing) as needed. The printer can achieve speeds of up to 32 pages per minute for black and white documents.

2.3 Mobile Printing

The printer supports various mobile printing solutions. Ensure your mobile device and printer are connected to the same wireless network. Refer to the Brother support website for specific instructions on using Brother iPrint&Scan, AirPrint, Google Cloud Print, or other compatible mobile printing services.

2.4 Amazon Dash Replenishment

Upon activation, the Amazon Dash Replenishment service can monitor your toner levels and automatically order replacement toner from Amazon when low, ensuring you do not run out.

3. MAINTENANCE

3.1 Replacing the Toner Cartridge

When the 'Toner Low' or 'Replace Toner' message appears, it is time to replace the toner cartridge. Follow these steps:

1. Open the front cover.
2. Remove the drum unit and toner cartridge assembly.
3. Press the green lock lever and remove the old toner cartridge from the drum unit.
4. Unpack the new toner cartridge and gently shake it horizontally several times.
5. Insert the new toner cartridge firmly into the drum unit until it clicks.
6. Slide the assembly back into the printer and close the front cover.

3.2 Replacing the Drum Unit

The drum unit is a separate consumable item that needs replacement after a certain number of pages. The printer will indicate when the drum unit needs to be replaced. The replacement procedure is similar to replacing the toner cartridge, but you will replace the entire drum unit assembly (which includes a new toner cartridge or transfer your existing toner cartridge to the new drum unit).

3.3 Cleaning the Printer

Regular cleaning helps maintain print quality and extends the printer's lifespan. Use a soft, lint-free cloth to wipe the exterior. For internal cleaning, refer to the detailed instructions in the full user guide available on the Brother support website.

4. TROUBLESHOOTING

This section addresses common issues you might encounter with your Brother HL-L2360DW printer.

4.1 Printer Not Responding / Offline

- **Check Power:** Ensure the printer is powered on and the power cable is securely connected.
- **Check Connections:** Verify that the USB, Ethernet, or wireless connection is active and correctly configured. For wireless, ensure the printer is connected to the correct network.
- **Restart Devices:** Turn off the printer, computer, and router. Wait a few minutes, then turn them back on in the following order: router, printer, computer.
- **Printer Status:** On the printer's control panel, check for any error messages or status indicators.

4.2 Print Quality Issues

- **Toner Level:** Check the toner cartridge level. Replace if low.
- **Drum Unit:** The drum unit may be nearing its end of life. Consider replacing it if print quality does not improve after toner replacement.
- **Paper Type:** Ensure you are using appropriate paper for laser printing.
- **Cleaning:** Perform a cleaning cycle or manually clean the drum unit as per the full manual.

4.3 Paper Jams

- **Locate Jam:** Open the front cover, rear cover, or remove the paper tray to locate the jammed paper.
- **Remove Carefully:** Gently pull the jammed paper in the direction of the paper path. Avoid tearing the paper.
- **Close Covers:** Ensure all covers and trays are securely closed after clearing the jam.

5. SPECIFICATIONS

Feature	Specification
Product Dimensions	7.2"D x 14.7"W x 14"H
Printing Technology	Laser
Printer Output	Monochrome
Max Print Speed (Monochrome)	32 ppm
Maximum Print Resolution	600x600 dpi
Duplex Printing	Automatic
Connectivity Technology	Ethernet, USB, Wi-Fi
Max Input Sheet Capacity	250 sheets
Maximum Media Size	8.5" x 14" (Legal size)
Included Components	Printer
Item Weight	15 pounds
Power Consumption	546 Watts (On-mode)
Memory Storage Capacity	32 MB

6. WARRANTY INFORMATION

The Brother HL-L2360DW printer comes with a Limited Warranty. For detailed terms, conditions, and duration of the warranty, please refer to the warranty documentation included with your product or visit the official Brother support website.

7. SUPPORT

For further assistance, driver downloads, FAQs, and detailed troubleshooting guides, please visit the official Brother support website. You can also contact Brother customer support directly for technical assistance.