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› DIRECTV Universal Remote Control RC65 User Manual

DIRECTV RC65

DIRECTV Universal Remote Control RC65 User Manual

Model: RC65

INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your DIRECTV Universal Remote Control, model RC65. This remote is designed to operate your DIRECTV receiver and can be programmed to control other audio/video devices such as televisions and sound systems.

Please read this manual thoroughly before using your remote control to ensure proper functionality and to maximize your viewing experience.

PRODUCT OVERVIEW



Image: Front view of the DIRECTV Universal Remote Control RC65. This image displays the remote's ergonomic design and the layout of its primary control buttons, including the directional pad, channel and volume controls, and various function keys. The remote is black with white button labels.

The DIRECTV RC65 remote control is a universal remote capable of controlling multiple devices. Its design focuses on ease of use and compatibility with a wide range of audio/video equipment.

SETUP

1. Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Press down on the tab and slide the battery cover off.
3. Insert two (2) AA batteries, ensuring the positive (+) and negative (-) terminals align with the markings inside the compartment.
4. Slide the battery cover back into place until it clicks securely.

Note: Batteries are not included with the remote control.

2. Programming for DIRECTV Receiver

The remote is typically pre-programmed to operate your DIRECTV receiver. If it does not work, or if you are setting up a new remote, follow these steps:

1. Point the remote at your DIRECTV receiver.
2. Press and hold the **MUTE** and **SELECT** buttons simultaneously until the green light at the top of the remote flashes twice.
3. Enter the code **961**. The green light will flash twice.
4. Press the **CHANNEL UP** button. The green light will flash twice.
5. Press the **SELECT** button. The green light will flash twice.
6. Test the remote by changing channels or adjusting volume.

3. Programming for Other Devices (TV, Audio)

To program the remote to control your television or other audio/video devices, you will need the device's brand code. Refer to the code list provided with your DIRECTV system or search online for "DIRECTV remote codes [your device brand]".

1. Turn on the device you wish to program (e.g., your TV).
2. Press and hold the **MUTE** and **SELECT** buttons simultaneously until the green light at the top of the remote flashes twice.
3. Press the mode button for the device you are programming (e.g., **TV** for television, **AV1** or **AV2** for audio/video devices). The green light will flash once.
4. Enter the 5-digit code for your device's brand. The green light will flash twice if the code is accepted.
5. Point the remote at the device and press the **POWER** button. If the device turns off, the programming was successful.
6. If the device does not turn off, repeat steps 1-5 with another code for your device's brand.

*Tip: If you cannot find a code, try the "Code Search" method: After step 3, instead of entering a code, press **CHANNEL UP** repeatedly until the device turns off, then press **SELECT**.*

OPERATING INSTRUCTIONS

The DIRECTV RC65 remote control features a standard layout for easy navigation and control of your entertainment system.

- **MODE Buttons (DIRECTV, TV, AV1, AV2):** Select the device you want to control. Press the corresponding button before issuing commands for that device.
- **POWER:** Turns the selected device on or off.
- **VOLUME UP/DOWN:** Adjusts the volume of the selected audio device (usually TV or AV receiver).
- **CHANNEL UP/DOWN:** Changes channels on the DIRECTV receiver.
- **MUTE:** Mutes or unmutes the audio.
- **GUIDE:** Displays the DIRECTV program guide.
- **MENU:** Accesses the DIRECTV system menu.
- **SELECT/OK:** Confirms selections or enters menus.
- **ARROW Buttons (UP, DOWN, LEFT, RIGHT):** Navigate through menus and guides.
- **RECORD:** Records the current program on your DIRECTV DVR.
- **PLAY, PAUSE, STOP, REW, FF, SKIP:** Control playback of recorded content or live TV (with DVR).
- **INFO:** Displays information about the current program.
- **EXIT:** Exits menus or guides.

Note: Specific button functions may vary slightly depending on your DIRECTV receiver model and programmed devices.

MAINTENANCE

Cleaning the Remote

- Use a soft, dry cloth to wipe the surface of the remote control.

- For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Do not spray cleaner directly onto the remote.
- Avoid using harsh chemicals, solvents, or abrasive cleaning pads, as these can damage the remote's finish or internal components.

Battery Replacement

Replace batteries when the remote's response becomes sluggish or if the green light at the top does not flash when a button is pressed. Refer to the "Battery Installation" section under Setup for detailed instructions.

- Always replace both batteries at the same time.
- Use new AA alkaline batteries for optimal performance.
- Dispose of old batteries according to local regulations.

TROUBLESHOOTING

Remote Not Responding

- **Check Batteries:** Ensure batteries are correctly inserted and not depleted. Replace if necessary.
- **Line of Sight:** Make sure there are no obstructions between the remote and the device you are trying to control. The remote uses infrared (IR) signals, which require a clear line of sight.
- **Correct Mode:** Verify that the correct mode button (DIRECTV, TV, AV1, AV2) is pressed for the device you intend to control.
- **Reset Remote:** Remove batteries, press all buttons a few times to discharge any residual power, then reinsert batteries.

Device Not Responding After Programming

- **Verify Code:** Double-check that you entered the correct 5-digit code for your device's brand. Try other codes listed for your brand.
- **Code Search:** Attempt the "Code Search" method described in the "Programming for Other Devices" section.
- **Device Compatibility:** While the remote has an extensive code library, some older or very new devices may not be fully compatible.

Volume/Channel Control Issues

- **Volume Lock:** Ensure the volume is not locked to the DIRECTV receiver if you want to control the TV volume. To unlock, press and hold **MUTE** and **SELECT** until the green light flashes twice, then enter **993**. Press **SELECT**.
- **Channel Control:** Ensure the remote is in DIRECTV mode to change channels on the receiver.

SPECIFICATIONS

Feature	Detail
Brand	DIRECTV
Model Name/Number	RC65

Special Feature	Universal
Color	Black
Compatible Devices	Television, DIRECTV Receiver, Audio/Video Devices
Connectivity Technology	Infrared (IR)
Controller Type	Button Control
Battery Type	2 x AA Batteries (not included)
Item Weight	Approximately 0.52 Pounds

WARRANTY INFORMATION

This DIRECTV Universal Remote Control (Model RC65) comes with a limited warranty against defects in materials and workmanship under normal use. The warranty period typically covers 90 days from the date of purchase. Please retain your proof of purchase for warranty claims.

This warranty does not cover damage caused by misuse, accident, unauthorized modification, or use with non-DIRECTV approved accessories. For specific warranty terms and conditions, please refer to the documentation included with your DIRECTV system or visit the official DIRECTV support website.

CUSTOMER SUPPORT

If you require further assistance with your DIRECTV Universal Remote Control, please contact DIRECTV customer support:

- **Online Support:** Visit the official DIRECTV support website for FAQs, troubleshooting guides, and programming code lists.
- **Phone Support:** Refer to your DIRECTV service agreement or bill for the most current customer service phone number.

When contacting support, please have your DIRECTV account information and the remote control model number (RC65) ready.