

Bergner BG-2669

Bergner Red Stone Aluminum Casserole 24x11cm Instruction Manual

Model: BG-2669

1. INTRODUCTION AND PRODUCT OVERVIEW

Thank you for choosing the Bergner Red Stone Aluminum Casserole. This manual provides essential information for the safe and efficient use of your new cookware. Please read it thoroughly before first use and keep it for future reference.

This Bergner Red Stone casserole, model BG-2669, is constructed from 2mm thick aluminum, ensuring even and gradual heat distribution for energy efficiency. It features a durable ceramic coating that is scratch-resistant and provides excellent heat release, preventing food from sticking. The casserole comes with a glass lid, equipped with an aluminum handle, and includes cold-touch silicone handles for safe and comfortable handling. With a diameter of 24 cm and a height of 11 cm, it offers a capacity of 4.45 liters. This casserole is suitable for various cooktops and is dishwasher safe for easy cleaning.



Image 1.1: Bergner Red Stone Aluminum Casserole with lid. This image displays the casserole's overall design, including its black exterior, red silicone handles, and glass lid.

2. SAFETY INSTRUCTIONS

- Always use oven mitts or the provided silicone handles when handling hot cookware. The silicone handles are designed to be cold-touch, but prolonged exposure to high heat may cause them to warm.
- If cooking at high temperatures or for extended periods, it is recommended to remove the silicone handles to prevent them from overheating.
- Do not heat an empty casserole for prolonged periods, as this can damage the ceramic coating and the cookware itself.
- Ensure the casserole is placed centrally and stably on the heat source.
- Keep children away from the cooking area and hot cookware.
- Avoid using sharp metal utensils that could scratch the ceramic non-stick coating. Use wooden, silicone, or plastic utensils.
- Allow the casserole to cool completely before cleaning.

3. SETUP

3.1 Initial Cleaning

Before first use, wash the casserole and lid thoroughly with warm soapy water. Rinse well and dry completely. Condition the non-stick surface by wiping a small amount of cooking oil over the interior with a paper towel, then wipe off any excess.

3.2 Attaching/Detaching Silicone Handles

The casserole comes with removable silicone handles for comfortable and safe handling. To attach, simply slide them onto the metal handles of the casserole. To detach, slide them off. It is advisable to remove these handles during high-heat cooking or when placing the casserole in the oven to prevent damage or excessive heating of the silicone.



Image 3.1: Underside of Bergner Red Stone cookware showing the full induction base and a removable silicone handle. This illustrates the induction compatibility and the design of the detachable handles.

4. OPERATING INSTRUCTIONS

4.1 Cooking Guidelines

- **Heat Source Compatibility:** This casserole is suitable for all types of cooktops, including induction, gas, electric, and ceramic hobs.
- **Induction Cooktops:** For optimal performance on induction hobs, ensure the hob's heating zone matches

the diameter of the casserole's base. While the casserole has a 24cm diameter, its induction base may be slightly smaller. If using a 24cm induction zone, and heating seems uneven or slow, try a slightly smaller hob zone (e.g., 20cm) if available, to ensure full contact with the induction element.

- **Temperature Control:** The aluminum body provides excellent heat distribution, so medium heat is often sufficient for most cooking tasks. High heat should only be used for boiling water or searing, and only for short durations.
- **Lid Use:** The glass lid helps retain heat and moisture, speeding up cooking and saving energy.
- **Oven Use:** The casserole is oven safe. Remove silicone handles before placing in a hot oven.

5. MAINTENANCE AND CLEANING

5.1 General Cleaning

- Always allow the casserole to cool down completely before washing. Sudden temperature changes can warp the base or damage the non-stick coating.
- Wash with warm soapy water using a soft sponge or cloth. Avoid abrasive cleaners, steel wool, or scouring pads, as these can scratch the ceramic coating.
- For stubborn food residues, soak the casserole in warm soapy water for a few minutes before cleaning.
- Dry thoroughly after washing to prevent water spots.

5.2 Ceramic Coating Care

- To prolong the life of the ceramic non-stick coating, avoid overheating the casserole when empty.
- Use only wooden, silicone, or heat-resistant plastic utensils to prevent scratches.
- While the coating is scratch-resistant, extreme force or sharp objects can still cause damage.

5.3 Dishwasher Use

The Bergner Red Stone casserole is dishwasher safe. However, hand washing is recommended to preserve the non-stick properties and appearance of the ceramic coating over time. If using a dishwasher, use a mild detergent and a low-temperature cycle.



Image 5.1: Bergner Red Stone Aluminum Casserole with its glass lid. This image provides a clear view of the casserole's interior and exterior, useful for identifying the product during maintenance.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Food sticks to the surface.	Overheating, insufficient oil, or damaged coating.	Ensure proper heat settings. Use a small amount of oil or butter. Avoid metal utensils. Re-season the pan if necessary (wipe with oil).
Casserole heats unevenly on induction.	Induction hob zone does not match the casserole's base diameter.	Ensure the induction hob zone is appropriately sized for the casserole's base. If a 24cm hob zone is used, try a slightly smaller zone (e.g., 20cm) if available, to ensure the induction element fully covers the base.
Silicone handles get hot during cooking.	Prolonged exposure to high heat or oven use.	Remove silicone handles during high-heat cooking or when using the casserole in the oven. Always use oven mitts if handles are left on and become hot.

Problem	Possible Cause	Solution
Exterior discoloration or stains.	Food spills, high heat, or mineral deposits from water.	Clean immediately after cooling. For stubborn stains, use a non-abrasive cleaner designed for cookware.

7. SPECIFICATIONS

Feature	Detail
Brand	Bergner
Model Number	BG-2669
Color	Black
Diameter	24 Centimeters
Capacity	4.45 Liters
Material	Aluminum, Ceramic, Glass
Item Weight	1.92 Kilograms
Finish Type	Ceramic
Coating Description	Ceramic
Oven Safe	Yes (remove silicone handles)
Dishwasher Safe	Yes
International Article Code	06957221256775

8. WARRANTY AND SUPPORT

Specific warranty information for this product may vary by region and retailer. Please refer to your purchase documentation or contact the retailer where the product was purchased for details regarding warranty coverage. For further assistance or inquiries, please visit the official Bergner brand store or contact their customer support channels. You can find more information about Bergner products at their official store: [Bergner Store](#).