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Dyson DC65, DC66, UP13

# Dyson Genuine Cleaner Head Power Motorized Brushroll User Manual

Models: DC65, DC66, UP13

## PRODUCT OVERVIEW

This manual provides instructions for the Dyson Genuine Cleaner Head Power Motorized Brushroll, an authentic replacement part designed to restore or enhance the cleaning performance of your Dyson vacuum cleaner. This component is essential for effective deep cleaning on various floor types.

The Dyson 970340-01 Motor Head Assembly replaces discontinued parts 965919-06 and 966871-01. It is a complete motorized cleaner head featuring a red snap clip for secure attachment.



This image displays the Dyson Genuine Cleaner Head Power Motorized Brushroll, part number 970340-01 (formerly 965919-06), in its original packaging. The cleaner head features a clear housing, revealing the purple brush bar, which is designed to provide 25% more brush bar power for enhanced cleaning. The

## SETUP AND INSTALLATION

The cleaner head assembly is designed for straightforward replacement. Ensure your vacuum cleaner is unplugged from the power outlet before beginning any installation or maintenance procedures.

- 1. Preparation:** Lay your Dyson vacuum cleaner on its side to access the existing cleaner head.
- 2. Removal of Old Head:** Locate the release mechanism (often a red clip or button) that secures the cleaner head to the main vacuum body. Press or slide this mechanism to detach the old cleaner head.
- 3. Attachment of New Head:** Align the new Dyson Genuine Cleaner Head with the connection point on your vacuum. Push firmly until you hear a click, indicating the red snap clip has engaged and the head is securely attached.
- 4. Verification:** Gently pull on the cleaner head to ensure it is firmly connected and does not wobble.

No special tools are typically required for this installation. If you encounter difficulty, refer to your specific Dyson vacuum model's main user manual for detailed attachment instructions.

## OPERATING INSTRUCTIONS

Once installed, the motorized cleaner head operates automatically when the vacuum is powered on. The brush bar spins to agitate carpet fibers and sweep debris from hard floors, directing it into the vacuum's suction path.

- Floor Types:** This cleaner head is suitable for use on various floor surfaces, including carpets, rugs, and hard floors.
- Brush Bar Power:** The design incorporates features for enhanced brush bar power, contributing to more effective debris pick-up.
- Maneuverability:** The cleaner head is designed to swivel and pivot, allowing for easy navigation around furniture and obstacles.

## MAINTENANCE

Regular maintenance of your cleaner head ensures optimal performance and longevity.

- Brush Bar Inspection:** Periodically check the brush bar for tangled hair, threads, or debris. Remove any obstructions using scissors or a brush.
- Clear Housing:** The clear housing allows visual inspection of the brush bar. If dust or debris accumulates inside the clear sections, it may be necessary to gently wipe them clean with a dry cloth.
- Connections:** Ensure the electrical connections between the cleaner head and the vacuum body remain clean and free of debris.

**Important:** Always unplug your vacuum cleaner from the power outlet before performing any maintenance or cleaning on the cleaner head.

## TROUBLESHOOTING

If your motorized cleaner head is not functioning as expected, consider the following common issues and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Brush bar not spinning.	<ul style="list-style-type: none"><li>• Obstruction in brush bar.</li><li>• Improper connection to vacuum.</li><li>• Electrical issue (less common for new part).</li></ul>	<ul style="list-style-type: none"><li>• Unplug vacuum, remove cleaner head, clear any tangled hair or debris from the brush bar and end caps.</li><li>• Ensure the cleaner head is securely attached with the red snap clip fully engaged.</li><li>• If issues persist after clearing obstructions and reattaching, consult Dyson customer support.</li></ul>
Reduced suction at cleaner head.	<ul style="list-style-type: none"><li>• Blockage in the cleaner head's air path.</li><li>• Vacuum's main filter or bin is full.</li></ul>	<ul style="list-style-type: none"><li>• Inspect the cleaner head's internal pathways for blockages.</li><li>• Empty the vacuum's dust bin and clean/replace filters as per your vacuum's main manual.</li></ul>

## SPECIFICATIONS

- **Part Number:** 970340-01 (Replaces 965919-06, 966871-01)
- **Compatibility:** Dyson DC65, DC66, and UP13 series upright vacuum cleaners.
- **Type:** Genuine OEM Motorized Cleaner Head Assembly.
- **Features:** Integrated brush bar, red snap clip for attachment.
- **Dimensions:** Approximately 1 x 1 x 1 inches (as per product specifications, actual dimensions may vary slightly for the full assembly).
- **Weight:** Approximately 1 pound.

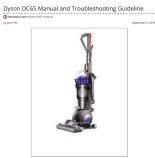
## WARRANTY AND SUPPORT

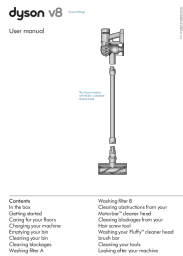
This Dyson Genuine Cleaner Head is an authorized replacement part. To maintain the performance of your vacuum and its warranty, it is recommended to always use genuine OEM Dyson replacement parts.

For specific warranty information or technical support, please refer to the documentation provided with your original Dyson vacuum cleaner or visit the official Dyson support website. You can also contact Dyson customer service directly for assistance with genuine parts.

**Dyson Support:** [www.dyson.com/support](http://www.dyson.com/support)

### Related Documents - DC65, DC66, UP13

	<p><a href="#">Dyson DC65 Manual and Troubleshooting Guideline</a></p> <p>A comprehensive guide to the Dyson DC65 vacuum cleaner, covering assembly, cleaning, troubleshooting, features, and different model variations. Learn how to maintain and use your Dyson DC65 effectively.</p>
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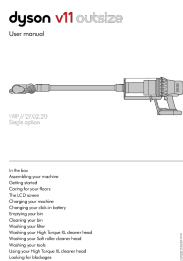
[Dyson V8 User Manual: Operation, Maintenance, and Troubleshooting](#)

Comprehensive user manual for the Dyson V8 cordless vacuum cleaner, covering setup, operation, maintenance, cleaning, and troubleshooting for optimal performance.



[Dyson Supersonic User Manual - Operation and Maintenance Guide](#)

Official user manual for the Dyson Supersonic hair dryer, detailing its features, attachments, controls, LED indicators, and filter cleaning procedures for optimal performance and longevity.



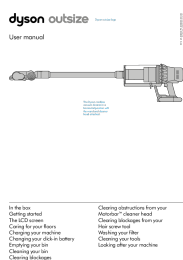
[Dyson V11 Outsize User Manual](#)

User manual for the Dyson V11 Outsize cordless vacuum cleaner, detailing assembly, operation, maintenance, LCD screen functions, battery care, and troubleshooting for blockages.



## Dyson DC 26 Vacuum Cleaner: Operating Manual and Safety Guide

Comprehensive operating manual and safety instructions for the Dyson DC 26 vacuum cleaner, including assembly, maintenance, warranty, and customer support information. Learn how to use, clean, and maintain your Dyson DC 26 for optimal performance.



[Dyson Outsize User Manual: Getting Started, Maintenance, and Troubleshooting](#)

Comprehensive user manual for the Dyson Outsize cordless vacuum cleaner. Learn about setup, operation, cleaning, maintenance, and troubleshooting tips.