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Samsung WF1124XAU

Samsung WF1124XAU Front Load Washing Machine User Manual

Introduction

Welcome to the user manual for your new Samsung WF1124XAU Front Load Washing Machine. This manual provides essential information for the safe and efficient operation of your appliance. Please read it thoroughly before using the washing machine and keep it for future reference.

This guide covers installation, operation, maintenance, and troubleshooting to ensure you get the best performance from your Samsung washing machine.

Safety Information

For your safety and to prevent damage to the appliance, please observe the following precautions:

General Safety Warnings

- Ensure the washing machine is properly grounded to prevent electric shock.
- Do not allow children to play on or in the appliance. Activate the Child Lock feature when not in use.
- Do not install the washing machine in areas exposed to freezing temperatures or direct sunlight.
- Always unplug the appliance before cleaning or performing any maintenance.
- Do not wash items that have been contaminated with flammable substances.

Product Overview

Familiarize yourself with the main components of your washing machine.

Components

The Samsung WF1124XAU features a durable metal construction, a front-loading door, and an intuitive control panel.



Front view of the Samsung WF1124XAU Front Load Washing Machine, highlighting its sleek silver design and control panel.

Setup and Installation

Proper installation is crucial for the performance and longevity of your washing machine.

Unpacking

- Remove all packaging materials, including the shipping bolts from the rear of the machine.
- Keep packaging materials out of reach of children.

Location Requirements

- Install on a solid, level floor.
- Ensure adequate space for ventilation and door opening.

Water Supply Connection

- Connect the hot and cold water inlet hoses to the corresponding taps and the machine.
- Ensure connections are tight to prevent leaks.

Drain Hose Connection

- Securely attach the drain hose to a standpipe or laundry tub.
- Ensure the drain hose is not kinked or blocked.

Leveling the Appliance

- Use a spirit level to check if the machine is perfectly level.
- Adjust the leveling feet as necessary to eliminate wobbling.

Power Connection

- Plug the power cord into a grounded electrical outlet.
- Do not use extension cords.

Operating Instructions

Follow these steps for effective and safe washing.

Control Panel Overview

The control panel features a program selector dial, a digital display, and various function buttons for temperature, spin speed, and options.

Loading Laundry

- Open the door and load laundry loosely into the drum. Do not overload.
- Close the door firmly until it latches.

Adding Detergent and Additives

- Pull out the detergent drawer.
- Add appropriate amounts of detergent, fabric softener, and pre-wash agents to their respective compartments.
- Push the drawer back in gently.

Selecting a Wash Cycle

- Turn the program selector dial to choose the desired wash cycle (e.g., Cotton, Synthetics, Delicates).
- Adjust temperature and spin speed settings using the corresponding buttons.

Starting a Wash Cycle

- Press the Start/Pause button to begin the cycle.
- The machine will automatically proceed through the wash, rinse, and spin phases.

Special Features

- **Child Lock:** Press and hold the designated buttons (refer to control panel diagram) to activate/deactivate. This prevents accidental changes to settings.
- **Bubble Technology:** This feature generates rich foam to penetrate fabrics faster, ensuring a thorough clean even at lower temperatures. It activates automatically with certain cycles.
- **Smart Control (App):** Your washing machine may support control via a smartphone app. Refer to the separate SmartThings app manual for setup and usage.

Maintenance

Regular cleaning and maintenance will help keep your washing machine in optimal condition.

Cleaning the Exterior

- Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners.

Cleaning the Detergent Drawer

- Remove the detergent drawer and rinse it under running water to remove any residue.
- Clean the drawer housing with a brush.

Cleaning the Debris Filter

- Locate the debris filter at the bottom front of the machine.
- Open the cover, drain any residual water, and unscrew the filter.
- Clean the filter under running water and remove any lint or foreign objects.
- Reinsert and tighten the filter, then close the cover.

Drum Cleaning Cycle

- Run a dedicated 'Drum Clean' or 'Eco Drum Clean' cycle periodically to remove detergent residue and bacteria.
- Do not add laundry or detergent during this cycle.

Winterizing the Washer

- If the washer is in an area prone to freezing, drain all water from the hoses and pump filter to prevent damage.

Troubleshooting

Refer to this section for solutions to common issues.

Problem	Possible Cause	Solution
Washing machine does not start	Power cord unplugged; Door not closed properly; Child Lock activated.	Check power connection; Ensure door is latched; Deactivate Child Lock.
No water supply	Water taps closed; Water inlet hoses kinked or blocked.	Open water taps; Straighten hoses; Clean inlet filters.
Excessive vibration or noise	Shipping bolts not removed; Machine not level; Uneven load.	Remove shipping bolts; Adjust leveling feet; Redistribute laundry.
Water not draining	Drain hose kinked or blocked; Debris filter clogged.	Check and straighten drain hose; Clean the debris filter.
Detergent residue in dispenser	Detergent drawer clogged; Too much detergent used.	Clean detergent drawer; Use recommended amount of detergent.

Specifications

Key technical details of your Samsung WF1124XAU washing machine.

Feature	Detail
Brand	Samsung
Model Number	WF1124XAU
Type	Front Load Washing Machine
Capacity	12 kg
Maximum Spin Speed	1400 rpm
Color	Silver

Feature	Detail
Material	Metal
Special Features	Child Lock, Bubble Technology, BLDC Motor
User Input Method	Smart Control (App)
Number of Wash Programs	Multiple Programs
Shipping Weight	72 kg

Warranty and Support

Your Samsung washing machine comes with a standard manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions.

For technical support, service requests, or further assistance, please visit the official Samsung website or contact Samsung customer service in your region. Have your model number (WF1124XAU) and serial number ready when contacting support.
You can find more information and support resources on theSamsung Official Website.

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