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› ClassicFlame 26II310GRG-201 Infrared Quartz Fireplace Insert User Manual

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Model: 26II310GRG-201 | Brand: ClassicFlame

1. INTRODUCTION

This manual provides essential instructions for the safe and efficient operation of your ClassicFlame 26II310GRG-201 26-inch Contemporary Infrared Quartz Fireplace Insert. Please read all instructions carefully before installation and use to ensure proper function and safety. This infrared quartz electric fireplace insert is designed to provide supplemental zone heating for areas up to 1,000 square feet, maintaining natural humidity in the air for comfortable warmth.



Figure 1.1: ClassicFlame 26II310GRG-201 Fireplace Insert with multi-color flame effect and digital temperature display.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using this fireplace insert.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped or damaged in any manner.
- Do not use outdoors.
- Avoid placing the power cord under carpeting or covering it with throw rugs, runners, or similar coverings. Arrange the cord away from traffic areas to prevent tripping.
- To disconnect the fireplace, turn controls to the OFF position, then remove the plug from the outlet.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This fireplace is equipped with Safer Plug fire prevention technology, designed to prevent overheating.

3. SETUP AND INSTALLATION

The ClassicFlame 26II310GRG-201 fireplace insert is designed for straightforward installation. It can be used in conjunction with ClassicFlame mantels, TV stands with insert capacity, or flush-mount trim kits (all sold separately).

3.1 Unpacking

- Carefully remove the unit from its packaging.
- Retain the packaging for future storage or transport.
- Inspect the unit for any shipping damage. If damage is found, do not operate and contact customer support.

3.2 Placement

- Ensure the fireplace is placed on a firm, level surface.
- Maintain proper clearances from combustible materials as specified in the full product manual (refer to the PDF document link provided on the product page).

3.3 Electrical Connection

- This unit operates on a standard 120V AC, 60Hz electrical supply.
- Always plug the fireplace directly into a dedicated wall outlet. Do not use extension cords, power strips, or surge protectors.
- The unit is equipped with Safer Plug technology for enhanced safety.

4. OPERATING INSTRUCTIONS

Your fireplace insert can be controlled via the control panel on the unit or the included remote control.

4.1 Power On/Off

Press the power button to turn the unit on or off. The flame effect will activate upon powering on.

4.2 Flame Effect Settings (Spectrafire Plus)

The Spectrafire Plus feature offers extensive customization for the flame appearance:

- **Flame Colors:** Choose from five distinct flame effect colors: Spectrafire, Sapphire, Amethyst, Campfire, Midnight Fire, or an auto-cycle mode.
- **Flame Brightness:** Adjust the flame intensity with five adjustable brightness settings.
- **Flame Speed:** Select from five flame speed settings, ranging from a fast roaring fire to a gentle flicker.



Figure 4.1: Blue flame effect (Sapphire).



Figure 4.2: Purple flame effect (Amethyst).



Figure 4.3: Orange flame effect (Campfire).

4.3 Heat Settings

The 5,200 BTU heater provides supplemental zone heating. The heat function can be operated independently of the flame effect, allowing for ambiance without heat during warmer months.

- **Thermostat:** Use the adjustable thermostat to set your desired room temperature. The heater will cycle on and off to maintain this setting.
- **Heat Output:** Provides warmth for up to 1,000 square feet.
- **Remote Control Note:** Please note that temperature adjustments may not be available directly from the remote control on some models. Refer to the unit's control panel for full temperature control.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your fireplace insert.

5.1 Cleaning

- **Always unplug the unit before cleaning.**
- **Glass Panel:** Wipe the glass panel with a soft, damp cloth. Do not use abrasive cleaners or spray directly onto the glass.
- **Exterior Surfaces:** Clean exterior surfaces with a soft, damp cloth. Dry thoroughly.
- **Air Intake/Outlet:** Periodically vacuum or wipe the air intake and outlet areas to prevent dust buildup, which can affect heating efficiency.

5.2 Storage

If storing the unit for an extended period, ensure it is clean and dry. Store in a cool, dry place, preferably in its original packaging.

6. TROUBLESHOOTING

Before contacting customer support, review the following common issues and solutions.

Problem	Possible Cause	Solution
Unit does not turn on.	No power to the unit; power cord not fully plugged in; circuit breaker tripped.	Ensure the power cord is securely plugged into a dedicated wall outlet. Check your household circuit breaker and reset if necessary.
Heater does not produce heat.	Thermostat set too low; heat function not activated; thermal cut-off activated.	Increase the thermostat setting. Ensure the heat function is turned on. Unplug the unit for 15 minutes to reset the thermal cut-off, then plug back in.
Flame effect is not working.	Flame effect function not activated; LED bulbs require service.	Ensure the flame effect button is pressed. If the issue persists, contact customer support for service.
Remote control not working.	Batteries are dead or incorrectly installed; remote sensor blocked.	Replace the 2 AAA batteries (included) in the remote control. Ensure there are no obstructions between the remote and the unit's sensor.

If you experience issues not listed here or if the problem persists after attempting the solutions, please contact ClassicFlame customer support.

7. SPECIFICATIONS

Feature	Detail
Brand	ClassicFlame
Model Number	26II310GRG-201
Power Source	Corded Electric
Material	Glass, Tempered Glass
Finish Type	Glass, Silver
Installation Type	Wall Mount (for compatible mantels/cabinets)
Heat Output	5200 BTU
Heating Coverage	Up to 1,000 square feet
Heating Element	Quartz Infrared
Special Feature	Adjustable Thermostat, Spectrafire Plus Flame Effects, Safer Plug Technology
Style	Contemporary
Ventilation Type	Vent Free

Feature	Detail
Item Weight	30.4 pounds
Remote Control Batteries	2 AAA batteries (included)
UPC	611768086023

8. WARRANTY INFORMATION

ClassicFlame products are manufactured to high-quality standards and are backed by a manufacturer's warranty. For specific details regarding the warranty period, coverage, and terms and conditions, please refer to the warranty card included with your product or visit the official ClassicFlame website. Keep your proof of purchase for warranty claims.

9. CUSTOMER SUPPORT

If you have any questions, require technical assistance, or need to order replacement parts, please contact ClassicFlame customer support. Contact information can typically be found on the manufacturer's website or in the documentation included with your product.

For additional resources, you may visit the [ClassicFlame Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

