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DOGtrace D-Control 400

DOGtrace D-Control 400 Dog Training Collar System User Manual

Comprehensive guide for the effective use and maintenance of your D-Control 400 system.

INTRODUCTION

The DOGtrace D-Control 400 is a sophisticated electronic training system designed to assist in the effective and humane training of dogs. This system features a remote control and a receiver collar, offering a range of 250 meters and 20 adjustable impulse settings, along with an acoustic signal option. It is suitable for dogs weighing 4 kg and above, with a collar circumference adjustable from 25 to 60 cm. This manual provides essential information for the proper setup, operation, and maintenance of your D-Control 400 system.



Image: The complete DOGtrace D-Control 400 kit, including the remote control, receiver collar, batteries, contact points, and user manual, neatly packaged in a comfort box.

SETUP

1. Unboxing and Component Check

Upon opening the package, verify that all components are present:

- DOGtrace D-Control 400 Receiver Collar
- DOGtrace D-Control 400 Remote Control
- Nylon Collar Strap
- 2 x CR2 Batteries
- 2 x Long Contact Points
- 2 x Short Contact Points
- User Manual

2. Battery Installation

Install the provided CR2 batteries into both the remote control and the receiver collar. Ensure correct polarity as indicated inside the battery compartments.

3. Attaching the Collar Strap

Thread the nylon collar strap through the receiver unit. The strap is adjustable to fit neck circumferences from 25 to 60 cm.



Image: The DOGtrace D-Control receiver collar with the nylon strap attached, showing the contact points and indicator lights.

4. Selecting Contact Points

Choose the appropriate contact points (short or long) based on your dog's coat length. For dogs with

shorter coats, use the short contact points. For dogs with longer or thicker coats, use the long contact points to ensure proper contact with the skin. Screw them firmly into the receiver unit.

5. Fitting the Collar

Place the collar on your dog's neck, ensuring the receiver unit is positioned centrally under the chin or on the side of the neck. The collar should be snug enough for the contact points to make consistent contact with the skin, but not so tight as to cause discomfort. You should be able to fit two fingers comfortably between the collar and your dog's neck.

OPERATING INSTRUCTIONS

1. Remote Control Overview

The ergonomic remote control features a clear display and large buttons for intuitive operation.



Image: The DOGtrace D-Control remote control, showing the main buttons for impulse, acoustic signal, and navigation.

2. Powering On/Off

- **To Power On:** Press and hold the power button on both the remote and the receiver collar until the indicator lights illuminate.
- **To Power Off:** Press and hold the power button on both devices until the indicator lights turn off.

3. Adjusting Impulse Settings

The D-Control 400 offers 20 different impulse settings. Use the up/down arrow buttons on the remote control to select the desired intensity level. Start with the lowest setting and gradually increase until your dog shows a subtle reaction, indicating they feel the impulse without distress.



Image: A close-up of the DOGtrace D-Control remote control display, showing the current impulse level setting.

4. Using the Acoustic Signal

Press the dedicated acoustic signal button to emit a warning tone from the receiver collar. This can be used to alert your dog to undesirable behavior before applying an impulse, allowing them to correct themselves.

5. Applying an Impulse

Press the impulse button to deliver a short, corrective impulse. This should be used to interrupt unwanted behavior or reinforce commands. The duration of the impulse should be brief, just enough to get your dog's attention.

6. Booster Function

The booster function allows for a quick switch to a pre-set higher impulse intensity. This can be useful in urgent situations where a stronger correction is immediately required. Refer to the remote control's specific button for this function.

7. Multi-Dog Operation

The D-Control 400 remote control can be paired with a second receiver collar (sold separately) to train two dogs simultaneously. Follow the pairing instructions in the full manual for multi-dog setup.

MAINTENANCE

1. Cleaning

Regularly clean the receiver collar and remote control with a damp cloth. Ensure the contact points are free of dirt, debris, or corrosion to maintain effective operation. Do not use harsh chemicals or abrasive cleaners.

2. Battery Replacement

When the battery indicator on the remote control or receiver collar shows low power, replace the CR2

batteries promptly. Always use fresh, high-quality batteries.

3. Water Resistance

The receiver collar is designed to be waterproof and robust. However, prolonged submersion or exposure to extreme conditions should be avoided. The remote control is not waterproof and should be protected from moisture.

4. Storage

Store the system in a dry, cool place when not in use. Remove batteries if storing for extended periods to prevent leakage.

TROUBLESHOOTING

1. Collar Not Responding

- Check if both the remote control and receiver collar are powered on.
- Verify that the batteries in both units are charged and correctly installed.
- Ensure the contact points are making proper contact with your dog's skin. Adjust the collar fit or switch to longer contact points if necessary.
- Confirm that the remote and collar are paired. If not, re-pair them according to the full manual.

2. Short Range

- Obstacles such as dense foliage, buildings, or terrain can reduce the effective range. Try operating in an open area.
- Low battery levels can affect range. Replace batteries if needed.
- Avoid holding the remote control in a way that obstructs the antenna.

3. No Impulse/Acoustic Signal

- Check battery levels.
- Ensure the impulse intensity is not set to zero.
- Verify that the collar is properly fitted and contact points are clean.

If issues persist after performing these checks, please refer to the complete user manual or contact customer support.

SPECIFICATIONS

Model	D-Control 400
Brand	DOGtrace
Maximum Range	250 meters
Impulse Settings	20 levels
Acoustic Signal	Yes
Booster Function	Yes

Multi-Dog Support	Up to 2 dogs (with additional collar)
Suitable for Dogs From	4 kg
Collar Circumference	25 to 60 cm (adjustable)
Receiver Water Resistance	Waterproof and robust
Remote Control Water Resistance	Not waterproof
Batteries	CR2 (for both remote and receiver)
Material	Nylon (collar)
Color	Black

WARRANTY INFORMATION

DOGtrace products are manufactured to high-quality standards. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official DOGtrace website. Keep your proof of purchase for any warranty claims.

CUSTOMER SUPPORT

Should you encounter any issues or have questions not covered in this manual, please contact your retailer or the official DOGtrace customer support. Contact details can typically be found on the product packaging or the manufacturer's website.