

Guidecraft G97020

Guidecraft High-Rise Step-Up Two-Step Stool Instruction Manual

Model: G97020

INTRODUCTION

This manual provides essential information for the safe assembly, operation, and maintenance of your Guidecraft High-Rise Step-Up Two-Step Stool. Please read all instructions carefully before use and retain this manual for future reference.



Image: The Guidecraft High-Rise Step-Up Two-Step Stool, featuring its two steps and handles, in a white finish.

SAFETY INFORMATION

Your safety and the safety of others are paramount. Always follow these guidelines:

- **Weight Limit:** Do not exceed the maximum weight limit of 125 pounds (56.7 kg).
- **Age Range:** Suitable for children aged 2 to 7 years. Adult supervision is recommended at all times.
- **Stable Surface:** Always place the stool on a flat, stable, and dry surface.
- **Anti-Tip Feet:** Ensure the anti-tip feet are properly installed and positioned for maximum stability.
- **Non-Slip Treads:** The steps are equipped with textured non-slip treads. Keep them clean and dry to maintain effectiveness.
- **Secure Assembly:** Regularly check that all screws and fasteners are tight and secure. Do not use if any parts are loose or damaged.
- **Proper Use:** Use the stool only for its intended purpose of providing elevated access. Do not allow climbing on the side rails or misuse.

SETUP

The Guidecraft High-Rise Step-Up stool requires assembly. Please ensure all components are present before beginning.

Components Checklist:

- Side Panels with Handles (2)
- Step Platforms (2)
- Connecting Rods/Braces
- Anti-Tip Feet (2)
- Hardware (screws, bolts, etc.)
- Assembly Tool (e.g., Allen wrench)

Assembly Instructions:

1. **Unpack:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface to prevent scratching.
2. **Attach Steps:** Secure the two step platforms between the side panels using the provided hardware. Ensure the non-slip treads are facing upwards.
3. **Install Connecting Rods:** Attach any connecting rods or braces as indicated in the diagram to enhance structural integrity.
4. **Secure Anti-Tip Feet:** Fasten the anti-tip feet to the bottom of the side panels. It is recommended to pre-drill holes if not already present to prevent wood splitting.
5. **Final Check:** Verify that all screws are securely tightened and the stool is stable before first use.





Image: A side view of the assembled step stool, highlighting its two steps and the handles for support.

OPERATING INSTRUCTIONS

The Guidecraft High-Rise Step-Up stool is designed to provide safe and stable elevation for children and adults.

Using the Step Stool:

- Position the stool directly in front of the desired counter or surface.
- Ensure the stool is stable and does not wobble before stepping on it.
- Use the integrated handles for support while climbing up and down.
- Always maintain a firm grip on the handles and step carefully on the non-slip treads.



Image: The two-step stool positioned next to a kitchen island, demonstrating its use in a home environment.



Image: A child standing on the top step of the stool, reaching a kitchen sink with adult supervision, illustrating practical use.

MAINTENANCE

Regular maintenance will ensure the longevity and safety of your step stool.

Cleaning:

- Wipe down the wooden surfaces with a soft, damp cloth.
- For stubborn stains, use a mild soap solution and immediately wipe dry.
- Avoid abrasive cleaners or harsh chemicals, as they may damage the UV polyurethane finish.
- Keep the non-slip treads free of debris and moisture to maintain their grip.

Inspection:

- Periodically check all screws, bolts, and fasteners to ensure they are tight. Tighten if necessary.
- Inspect the wood for any cracks, splinters, or damage. Discontinue use if significant damage is found.
- Ensure the anti-tip feet are intact and functioning correctly.

TROUBLESHOOTING

If you encounter any issues with your Guidecraft High-Rise Step-Up stool, refer to the following common solutions:

- **Stool feels unstable:** Check all assembly hardware to ensure it is tightened. Make sure the stool is on a flat, even surface.
- **Non-slip treads losing grip:** Clean the treads with a damp cloth and mild soap to remove any residue. Ensure they are completely dry before use.
- **Difficulty moving the stool:** Ensure the floor surface is clear of obstructions. The anti-tip feet are designed for stability, not easy sliding on all surfaces. Lift slightly to reposition if needed.

SPECIFICATIONS

Feature	Detail
Brand	Guidecraft
Model Name	High Rise Step-Up
Item Model Number	G97020
Color	White
Material	Birch Wood
Product Dimensions (L x W x H)	21"D x 17"W x 32"H (53.34 cm D x 43.18 cm W x 81.28 cm H)
Item Weight	23 Pounds (10.43 kg)
Maximum Height	32 Inches (81.28 cm)
Weight Limit	125 Pounds (56.7 kg)
Number of Steps	2
Age Range (Description)	2 years to 7 years
Special Feature	Durable, Lightweight, Slip Resistant Step
Assembly Required	Yes





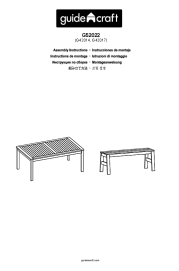



Image: A diagram showing the dimensions of the Guidecraft High-Rise Step-Up Two-Step Stool: 21"D x 17"W x 32"H.

WARRANTY AND SUPPORT

For warranty information or product support, please contact Guidecraft customer service. Keep your purchase receipt for proof of purchase.

For additional information or assistance, please visit the official Guidecraft website or contact their customer support directly.

Related Documents - G97020

	<p>Guidecraft G98103-G98407 Wardrobe Assembly Instructions</p> <p>Comprehensive assembly guide for Guidecraft G98103, G98403, G98404, G98405, G98406, and G98407 children's wardrobe and storage units. Includes parts list, hardware identification, and step-by-step instructions.</p>
	<p>Guidecraft G76801, G76901 Kids Corner Reading Nook Assembly Instructions</p> <p>Detailed assembly instructions for the Guidecraft G76801 and G76901 Kids Corner Reading Nook, including parts list, hardware details, and step-by-step guidance for safe and correct assembly.</p>
	<p>Guidecraft Outdoor Furniture Assembly Instructions - G52022, G52014, G52017, G52018</p> <p>Official assembly instructions for Guidecraft outdoor furniture sets, including the G52022 set, G52014 bench, and G52017/G52018 tables. Features care instructions, warranty information, parts list, and step-by-step assembly guides.</p>
	<p>Guidecraft G52023 Outdoor Furniture Assembly Instructions - Bench & Table</p> <p>Official assembly instructions for Guidecraft outdoor furniture models G52023, G42015, G42018, G52015, G52017, G52018. Includes parts list, hardware details, and step-by-step guidance for assembling benches and tables. Features care instructions and warranty information.</p>
	<p>Guidecraft G78207 Outdoor Furniture Set Assembly Instructions</p> <p>Comprehensive assembly instructions for the Guidecraft G78207 outdoor furniture set, including the G78204 sofa, G78205 chair, and G78206 table. Features a parts list, step-by-step assembly guidance, care instructions, and warranty information.</p>
	<p>Guidecraft G803xx Series Assembly Instructions</p> <p>Assembly instructions, parts list, and care guide for Guidecraft furniture, model series G803xx. Includes warranty information and customer service contact.</p>



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