Nixplay W18A

Nixplay Original 18 Inch Digital WiFi Photo Frame W18A User Manual

Model: W18A

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Nixplay Original 18 Inch Digital WiFi Photo Frame, Model W18A. Please read this manual thoroughly before using your device to ensure optimal performance and longevity.
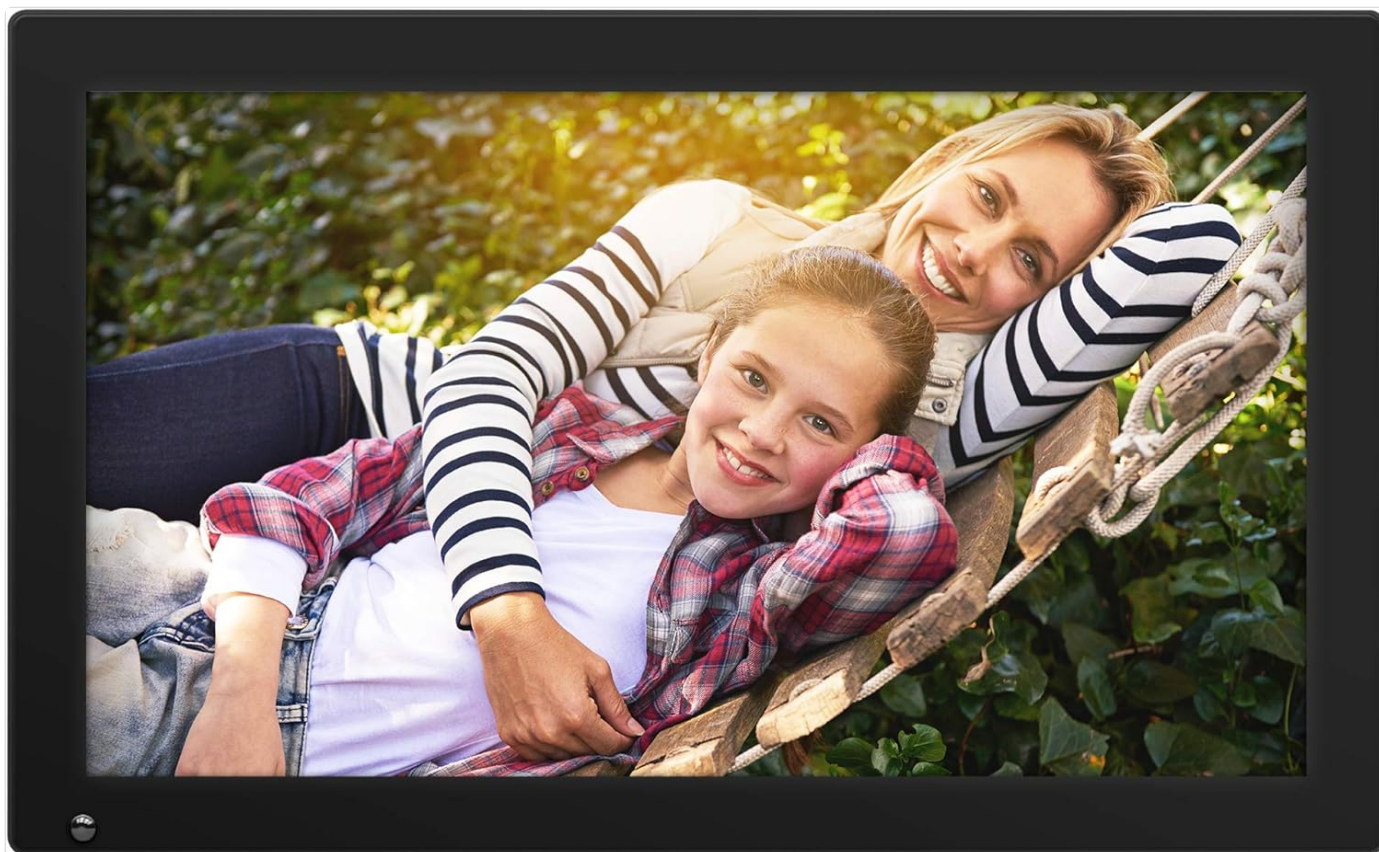

Image: Front view of the Nixplay Original 18 Inch Digital WiFi Photo Frame, showcasing a vibrant image of a family.

WHAT'S IN THE BOX

Upon unboxing your Nixplay Digital Photo Frame, verify that all components are present:

- Digital Photo Frame (Nixplay Original 18 Inch)
- Power Adapter

- Remote Control
- Stand

Image: Angled view of the Nixplay Original 18 Inch Digital WiFi Photo Frame, highlighting its slim profile and display.

SETUP

1. Attaching the Stand

Locate the circular stand. Align the stand with the mounting point on the back of the frame. Insert and rotate the stand until it securely locks into place. This stand allows for both landscape and portrait orientation.

Image: Rear view of the Nixplay Digital Photo Frame, illustrating the attachment point for the circular stand.

2. Powering On the Frame

1. Connect the power adapter to the DC IN port on the back of the frame.
2. Plug the power adapter into a wall outlet.
3. The frame will automatically power on and display the Nixplay logo.

3. Initial Wi-Fi Connection

Follow the on-screen prompts to connect your frame to a Wi-Fi network. You will need your Wi-Fi network name (SSID) and password. Use the remote control to navigate the on-screen keyboard.

4. Creating a Nixplay Account

To manage your frame and upload photos, you will need to create a Nixplay account. This can be done via the Nixplay mobile app (available for iOS and Android) or through the Nixplay website. Follow the instructions provided by the app or website to link your frame to your account.

OPERATING THE FRAME

Uploading Photos and Videos

Photos and videos can be uploaded to your Nixplay frame through several methods:

- **Nixplay Mobile App:** Easily upload photos and short videos directly from your smartphone.
- **Email:** Each Nixplay frame has a unique email address. Send photos directly to your frame via email.
- **Nixplay Website:** Access your account online to upload, organize, and manage playlists. Integration with Google Photos, Dropbox, Facebook, and Instagram is supported.
- **USB Drive / SD Card:** The frame supports local playback from USB drives and SD cards. Insert the storage device into the corresponding port on the frame.

Managing Playlists

Organize your content into playlists using the Nixplay app or website. You can assign specific playlists to display on your frame. Multiple playlists can be active simultaneously, and you can switch between them using the remote control.

Motion Sensor Functionality

The Nixplay W18A features a motion sensor that automatically turns the frame on when motion is detected and off when no motion is detected for a set period. This feature helps conserve energy. You can enable or disable this function and adjust its sensitivity through the frame's settings menu or the Nixplay app.

Image: The Nixplay Digital Photo Frame seamlessly integrated into a home environment, placed on a shelf.

Using the Remote Control

The included remote control allows you to navigate menus, adjust settings, switch playlists, and control playback. Ensure the remote is pointed towards the sensor on the frame for proper operation.

MAINTENANCE

Cleaning the Frame

To clean the screen, gently wipe it with a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaning solution. Avoid using harsh chemicals or abrasive materials. Clean the frame's body with a dry, soft cloth.

Software Updates

Nixplay regularly releases software updates to improve performance and add new features. Ensure your frame is connected to Wi-Fi to receive these updates automatically. You can check for updates manually through the frame's settings menu.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Frame does not power on.	Power adapter not connected or faulty outlet.	Ensure the power adapter is securely connected to the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	Incorrect password, weak signal, or network issue.	Double-check the Wi-Fi password. Move the frame closer to the router. Restart your router.
Photos are not displaying.	No photos uploaded, incorrect playlist selected, or network issue.	Verify photos are uploaded to your Nixplay account and assigned to an active playlist. Ensure the frame is connected to Wi-Fi.
Remote control not working.	Low battery or obstructed sensor.	Replace the remote control battery (1 Lithium Metal battery required). Ensure no obstructions between the remote and the frame's sensor.

SPECIFICATIONS

Model: W18A

Screen Size: 18.5 Inches

Resolution: 720p

Product Dimensions: 18.39 x 1.3 x 11.42 inches

Item Weight: 6.17 pounds

Compatible Devices: Smartphone (via Nixplay App)

Connectivity: Wi-Fi

Storage: 10GB Online Storage (with Nixplay account), supports USB Drive and SD Card

Features: Motion Sensor

Power: AC Power Adapter

Remote Battery: 1 Lithium Metal battery (required for remote)

290 mm
(11.42 inches)

457.2 mm
(18 inches)

467 mm
(18.39 inches)

33 mm
(1.30 inches)
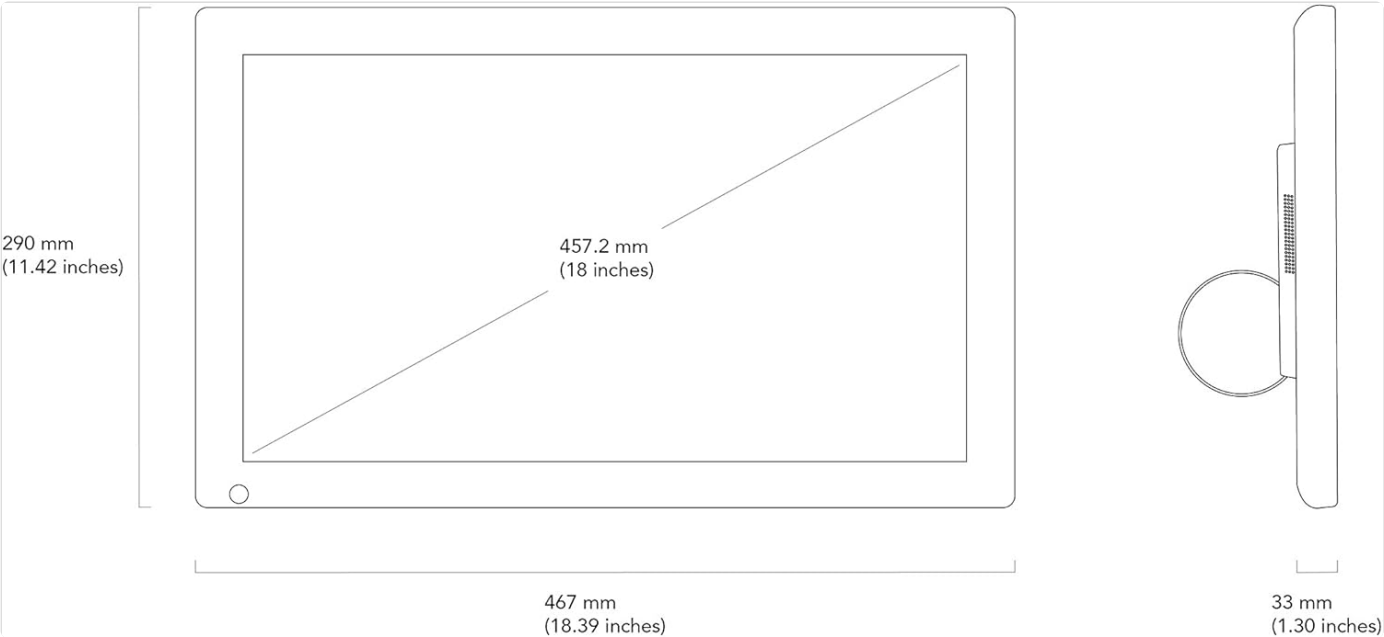
Image: Technical diagram illustrating the precise dimensions of the Nixplay Digital Photo Frame.

WARRANTY AND SUPPORT
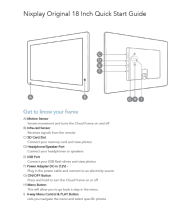
Warranty Information

For detailed warranty information regarding your Nixplay Original 18 Inch Digital WiFi Photo Frame, please refer to the warranty card included with your product or visit the official Nixplay website. Warranty terms and conditions may vary by region.

Customer Support

Should you encounter any issues not covered in this manual or require further assistance, please contact Nixplay Customer Service. Support resources, including FAQs and contact information, are available on the official Nixplay website:

Visit Nixplay Support Website

Related Documents

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	Nixplay WiFi Cloud Frame User Guide: Setup, Features, and Support Comprehensive guide to the Universal Nixplay WiFi Cloud Frame. Learn setup, photo management, cloud sharing, mobile app usage, frame settings, and troubleshooting. Connect with family and friends.
	Nixplay Original 18 Inch Digital Photo Frame: Quick Start Guide A quick start guide for the Nixplay Original 18 Inch digital photo frame, covering frame components, remote control functions, assembly, Wi-Fi setup, account creation, and support information.
	Nixplay W15F Wifi Digital Photo Frame User Guide A comprehensive guide to setting up, using, and troubleshooting your Nixplay W15F Wifi Digital Photo Frame. Learn about the remote control, Wi-Fi connection, account creation, wall mounting, and photo sharing features.
	Nixplay W18A User Manual: Setup, Features, and Safety Guide Comprehensive user manual for the Nixplay W18A Cloud Frame, covering setup, cloud account management, photo uploading, slideshow creation, frame settings, troubleshooting, and safety information.

Nixplay W18A User Manual: Setup, Features, and Safety Guide
Comprehensive user manual for the Nixplay W18A Cloud Frame, covering setup, cloud account management, photo uploading, slideshow creation, frame settings, troubleshooting, and safety information.
lang:en score:49 filesize: 2.1 M page_count: 22 document date: 2014-04-09
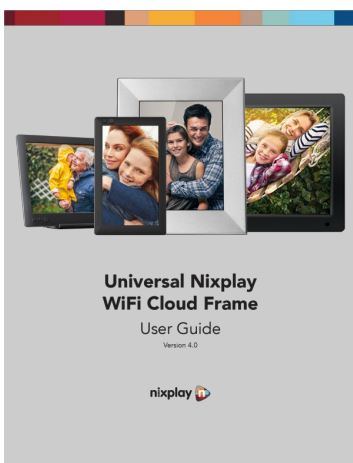
Nixplay WiFi Cloud Frame User Guide: Setup, Features, and Support
Comprehensive guide to the Universal Nixplay WiFi Cloud Frame. Learn setup, photo management, cloud sharing, mobile app usage, frame settings, and troubleshooting. Connect with family and friends.
lang:en score:35 filesize: 6.36 M page_count: 40 document date: 2017-05-26
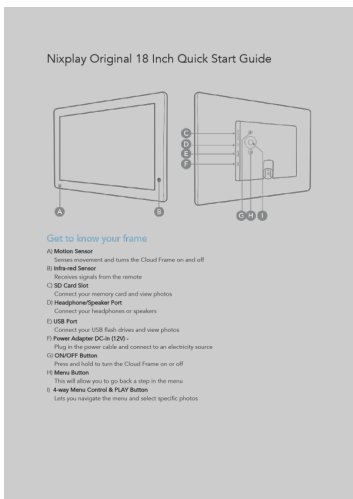
Nixplay Original 18 Inch Digital Photo Frame: Quick Start Guide
A quick start guide for the Nixplay Original 18 Inch digital photo frame, covering frame components, remote control functions, assembly, Wi-Fi setup, account creation, and support information.
lang:en score:26 filesize: 524.91 K page_count: 4 document date: 2019-01-16

[pdf] Decleration of Conformity Test Report

HD 271 S1 LAB02 TEST REPORT 15B SHENZHEN ELECTRON TECHNOLOGY CO LTD W0215 WiFi Digital Photo Frame 2ABC5 2ABC5W0215 w0215

SGS-CSTC Standards Technical Services Co., Ltd. No. 1 Workshop, M-10, Middle section, Science Tec ... Ltd. Product Name: Model No. EUT : Add Model No.: Trade Mark: WiFi Digital Photo Frame W12A W15A, **W18A**, W08C nixplay Standards: 47 CFR Part 15B 2013 Date of Receipt: 2014-02-24 Date of Test: ...

lang:en score:15 filesize: 588.23 K page_count: 19 document date: 2014-04-23