Downy PG-3018B

Downy Fabric Softener Dispenser Ball Instruction Manual (3-Pack)

Model: PG-3018B

1. Introduction

The Downy Fabric Softener Dispenser Ball is designed to simplify the process of adding liquid fabric softener to your laundry. This product automatically dispenses fabric softener during the rinse cycle, ensuring your clothes come out soft and fresh without the need to manually add softener at a specific time. It is specifically designed for use in traditional (non-HE) washing machines.



Image: Three Downy Fabric Softener Dispenser Balls, packaged as a 3-pack, ready for use.

2. Setup and Operating Instructions

Follow these steps to properly use your Downy Fabric Softener Dispenser Ball:

1. **Measure Fabric Softener:** First, measure the correct dosage of Downy liquid fabric softener according to your laundry load size (small, medium, or large). Refer to your fabric softener's packaging for specific measurement guidelines.
2. **Fill the Ball:** Pull the top of the Downy Ball down to open it. Carefully pour the measured liquid fabric softener into the ball.



Image: A hand pouring liquid fabric softener into the open Downy Ball.

3. **Close the Ball:** Once the fabric softener has been added, pull the ring on the top of the ball tightly to securely close the lid. Ensure it is sealed to prevent premature leakage.
4. **Place in Washer:** Toss the filled and closed Downy Ball directly into the washing machine drum with your laundry at the beginning of the wash cycle.



Image: A visual guide illustrating the three easy steps: measure softener, push the top down to open, and pull the ring to close.

5. **Automatic Dispensing:** The Downy Ball is designed to automatically release the fabric softener during the rinse cycle as the water fills the machine.

Important Note: This product is designed for use in traditional (non-HE) washing machines only. Do not use in high-efficiency (HE) washing machines.



Image: Illustration of the Downy Ball automatically dispensing into a washing machine, with a clear warning about non-HE machine compatibility.

3. Maintenance

The Downy Fabric Softener Dispenser Ball is designed for easy cleaning. After each use, rinse the ball thoroughly with water to remove any residual fabric softener. This prevents buildup and ensures proper operation for future loads.

4. Troubleshooting

While the Downy Ball is designed for reliable operation, here are some general troubleshooting tips:

- **Softener not dispensing:** Ensure the ball was properly closed and sealed before placing it in the washer. Check for any obstructions in the dispensing mechanism.
- **Premature dispensing:** Verify that the ball was securely closed. If the seal is compromised, the softener may release too early.

- **Residue on clothes:** Ensure you are using the correct amount of fabric softener for your load size and that the ball is clean.

For persistent issues, ensure you are using the product as directed and that your washing machine is a traditional (non-HE) model.

5. Specifications

Brand	Downy
Model Number	PG-3018B
Product Dimensions	9 x 9 x 3 inches (for 3-pack); 8 ounces (total weight)
Item Form	Liquid (for use with liquid fabric softener)
Unit Count	3 Count (Pack of 3)
Compatibility	Traditional (non-HE) washing machines

6. Safety Information and Legal Disclaimer

Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is for laundry use only and should be kept out of reach of children and pets. Do not ingest. In case of accidental ingestion, seek medical attention immediately.

7. Warranty and Support

For product support or inquiries, please refer to the contact information provided on the Downy brand website or the product packaging. Specific warranty details may vary and are typically outlined with the purchase documentation.

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