

Clickfree C6

Clickfree C6 Automatic Backup 2 TB USB 3.0 Portable External Hard Drive User Manual

Model: C6 | Brand: Clickfree

1. INTRODUCTION

The Clickfree C6 Automatic Backup 2 TB USB 3.0 Portable External Hard Drive is designed to provide a simple and comprehensive solution for backing up your computer's data. This device automatically protects your Windows Operating System, software programs, and all personal files, including photos, music, videos, email, contacts, web favorites, and documents, covering over 500 file types. Its plug-and-play functionality ensures an easy and reliable backup experience.

2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- Clickfree C6 Automatic Backup 2 TB USB 3.0 Portable External Hard Drive
- USB 3.0 Cable
- Quick Start Guide (this document)



Image 1: Clickfree C6 Automatic Backup 2 TB USB 3.0 Portable External Hard Drive unit. This image shows the compact black casing of the external hard drive.



Image 2: USB 3.0 Cable. This image depicts a standard USB 3.0 cable, typically blue on the inside of the connector, used for connecting the hard drive to a computer.

3. SETUP

1. **System Requirements:** Ensure your computer runs a Windows operating system. The device is compatible with USB 3.0 and USB 2.0 ports.
2. **Connect the Hard Drive:** Plug the small end of the provided USB 3.0 cable into the USB port on the Clickfree C6 device.
3. **Connect to Computer:** Plug the larger end of the USB 3.0 cable into an available USB port on your computer. For optimal performance, use a USB 3.0 port if available.
4. **Initial Recognition:** Your computer should automatically detect the Clickfree C6. A new drive letter will appear in "My Computer" or "This PC." The Clickfree software should launch automatically. If it does not, navigate to the newly recognized drive and double-click the "Clickfree" executable file.

4. OPERATING INSTRUCTIONS

4.1. Automatic Backup

The Clickfree C6 is designed for automatic backup. Once connected and the software is running, it will automatically begin scanning your computer for files to back up. This includes your operating system, installed programs, and all personal data.

- **First Backup:** The initial backup may take several hours depending on the amount of data on your

computer. Ensure your computer remains powered on and connected to the Clickfree C6 during this process.

- **Subsequent Backups:** After the first backup, the Clickfree C6 will perform incremental backups, only saving new or changed files. This process is significantly faster.
- **Monitoring Backup Status:** The Clickfree software interface will display the progress and status of your backups.

4.2. Restoring Data

In the event of data loss or system failure, the Clickfree C6 allows you to restore your backed-up data.

1. **Connect the Device:** Connect the Clickfree C6 to the computer from which you wish to restore data.
2. **Launch Software:** Open the Clickfree software.
3. **Select Restore Option:** Within the software interface, locate and select the "Restore" or "Recover" option.
4. **Choose Files/System:** Follow the on-screen prompts to select specific files, folders, or a full system restore point.
5. **Initiate Restore:** Confirm your selections and begin the restoration process. The time required will vary based on the amount of data being restored.

5. MAINTENANCE

- **Safe Removal:** Always safely eject the Clickfree C6 from your computer before disconnecting the USB cable to prevent data corruption. This can typically be done by right-clicking the drive icon in your system tray (Windows) and selecting "Eject."
- **Physical Care:** Keep the device in a clean, dry environment. Avoid extreme temperatures, direct sunlight, and physical shocks. Clean the exterior with a soft, dry cloth.
- **Software Updates:** Periodically check the Clickfree website for any available software or firmware updates to ensure optimal performance and compatibility.

6. TROUBLESHOOTING

Device Not Recognized:

- Ensure the USB cable is securely connected to both the Clickfree C6 and your computer.
- Try connecting the device to a different USB port on your computer.
- Restart your computer and try connecting the device again.
- Verify that the USB drivers on your computer are up to date.

Backup Not Starting/Completing:

- Confirm that the Clickfree software is running.
- Check if there is sufficient free space on the Clickfree C6.
- Temporarily disable any antivirus or firewall software that might be interfering with the backup process.
- Ensure the device is not being safely ejected or disconnected during a backup.

Slow Backup/Restore Speeds:

- Ensure you are using a USB 3.0 port on your computer for maximum speed.
- Close any unnecessary applications running in the background on your computer.
- The first full backup will always be the slowest. Subsequent backups are faster.

If you continue to experience issues, please refer to the support section for further assistance.

7. SPECIFICATIONS

Model Name	Clickfree C6
Capacity	2 TB (Terabytes)
Interface	USB 3.0 (backward compatible with USB 2.0)
Dimensions (L x W x H)	Approximately 7 x 5 x 2 inches
Weight	Approximately 12 ounces
Color	Black
Compatible Operating Systems	Windows Operating Systems

8. WARRANTY AND SUPPORT

Warranty Information: The Clickfree C6 Automatic Backup device comes with a limited manufacturer’s warranty. Please refer to the warranty card included in your original packaging or visit the official Clickfree website for detailed terms and conditions regarding warranty coverage and duration.

Customer Support: For technical assistance, troubleshooting, or any questions regarding your Clickfree C6, please visit the official Clickfree support website. You may find FAQs, updated drivers, and contact information for customer service representatives there.

Note: Always ensure you are visiting the official Clickfree website for support to avoid unofficial sources.