

Kool-It KGM-23

Kool-It KGM-23 Commercial Glass Door Merchandiser User Manual

Model: KGM-23 | Brand: Kool-It

PRODUCT OVERVIEW

The Kool-It KGM-23 is a one-section glass door merchandiser designed for commercial use, offering 20.9 cubic feet of storage capacity. It features high-density polyurethane insulation, a durable black baked enamel steel exterior, and a white baked enamel steel interior. The unit is equipped with double-paned, self-closing locking glass doors, five adjustable polyethylene-coated wire shelves, and LED interior lighting for optimal product display. It maintains temperatures between 33°F and 41°F with positive forced air movement and includes a digital temperature display with electronic thermostatic control.



Image: Front view of the Kool-It KGM-23 commercial glass door merchandiser, showcasing its single glass door, black exterior, and interior shelving.

Key Features:

- **Heavy-Duty Construction:** Black baked enamel steel exterior and white baked enamel steel interior for durability.
- **Ample Capacity:** 20.9 cubic feet of storage.
- **Precise Temperature Control:** Maintains 33°F to 41°F with digital display and electronic thermostat.
- **Optimized Air Flow:** Positive forced air movement throughout the cabinet for consistent cooling.
- **Display Features:** Double-paned, self-closing locking glass doors, adjustable shelves, and LED interior lighting.
- **Environmentally Friendly:** Uses R290 refrigerant and CFC-free polyurethane insulation.

SAFETY INFORMATION

Always read and understand all safety instructions before operating this appliance. Failure to follow these instructions could result in serious injury or property damage.

- Ensure the unit is properly grounded.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Keep ventilation openings in the appliance enclosure or in the built-in structure clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Only qualified service personnel should perform repairs.

SETUP AND INSTALLATION

Proper setup is crucial for the optimal performance and longevity of your Kool-It KGM-23 merchandiser.

1. **Unpacking:** Carefully remove all packaging materials. Inspect the unit for any shipping damage. Report any damage immediately to the carrier and supplier.
2. **Placement:**
 - Place the merchandiser on a strong, level surface capable of supporting its weight when fully loaded.
 - Ensure adequate ventilation around the unit. Maintain a minimum of 4 inches (10 cm) clearance from walls or other obstructions on all sides (back, sides, and top) to allow for proper airflow to the condenser.
 - Avoid direct sunlight or proximity to heat-generating appliances (ovens, stoves) to prevent increased energy consumption and reduced cooling efficiency.
3. **Leveling:** Use the adjustable casters to ensure the unit is perfectly level. A level unit ensures proper door sealing and efficient operation.
4. **Electrical Connection:**
 - Connect the unit to a dedicated 115V, 60Hz, single-phase grounded electrical outlet.
 - Do not use extension cords or adapter plugs.
 - Ensure the electrical supply matches the requirements specified on the unit's data plate.
5. **Initial Startup:** After placement and connection, allow the unit to stand for at least 2 hours before plugging it in. This allows refrigerants and oils to settle. Once plugged in, allow the unit to run empty for several hours (e.g., 4-6 hours) to reach its operating temperature before loading products.
6. **Shelf Installation:** Install the five adjustable polyethylene-coated wire shelves as desired. Ensure shelves are securely seated on their supports.



Image: Diagram showing the dimensions of the Kool-It KGM-23 merchandiser: 80.9 inches height, 27.6 inches width, and 31.1 inches depth.

OPERATING INSTRUCTIONS

The Kool-It KGM-23 is designed for user-friendly operation with its digital controls.

1. Power On/Off: The unit powers on automatically when plugged into a live outlet. To turn off, unplug the unit.

2. Temperature Control:

- The digital temperature display shows the current internal temperature.
- To adjust the set temperature (factory set between 33°F and 41°F), refer to the specific instructions for the electronic thermostat controller, typically involving pressing a "SET" button and using arrow keys to adjust.
- Allow time for the unit to stabilize at the new temperature setting.

3. Loading Products:

- Load products evenly on the shelves. Do not block the internal air vents, as this will impede airflow and cooling efficiency.
- Avoid overloading the shelves beyond their weight capacity.
- Ensure products do not touch the glass door, which can affect insulation and temperature.

4. Door Operation: The glass doors are self-closing. Ensure they close completely after each opening to maintain internal temperature and energy efficiency. The magnetic gasket provides a tight seal.

5. Interior Lighting: The LED interior lighting can typically be controlled via a switch, often located near the top of the cabinet or on the control panel.

MAINTENANCE

Regular maintenance ensures the efficient and long-lasting operation of your merchandiser.

1. Cleaning the Interior:

- Disconnect the unit from power before cleaning.
- Remove all products and shelves.
- Clean the interior surfaces with a mild detergent and warm water. Rinse thoroughly with clean water and dry with a soft cloth.
- Do not use abrasive cleaners, steel wool, or harsh chemicals, as they can damage surfaces.

2. Cleaning the Exterior: Wipe down the exterior surfaces with a soft cloth dampened with mild soap and water. Dry thoroughly.

3. Condenser Coil Cleaning:

- The condenser coil, typically located at the bottom rear of the unit, should be cleaned regularly (monthly or quarterly, depending on environment) to ensure efficient cooling.
- Disconnect power. Use a stiff brush or vacuum cleaner with a brush attachment to remove dust and debris from the condenser fins.
- *Caution:* Do not bend the condenser fins.

4. Door Gasket Inspection: Regularly inspect the magnetic door gaskets for cracks, tears, or signs of wear. A damaged gasket can lead to air leaks, increased energy consumption, and poor cooling. Replace damaged gaskets promptly.

5. Drain Pan Cleaning: Check and clean the drain pan (if accessible) periodically to prevent water overflow and odors.

TROUBLESHOOTING

Before contacting service, review these common issues and their solutions.

Problem	Possible Cause	Solution
Unit not cooling	<ul style="list-style-type: none">Power cord unplugged or circuit breaker tripped.Temperature control set too high.Condenser coil dirty.Door not closing properly.Unit overloaded or air vents blocked.	<ul style="list-style-type: none">Check power connection and circuit breaker.Adjust temperature setting lower.Clean condenser coil.Check door seal and adjust if necessary.Rearrange products to allow airflow.
Excessive noise	<ul style="list-style-type: none">Unit not level.Loose components.Fan motor issue.	<ul style="list-style-type: none">Level the unit using adjustable casters.Inspect for loose screws or parts.Contact qualified service personnel.
Water on floor (leaking)	<ul style="list-style-type: none">Clogged drain line or drain pan.Excessive humidity causing condensation.	<ul style="list-style-type: none">Clear any blockages in the drain line/pan.Ensure doors are closing properly and gaskets are sealing.
Door not sealing properly	<ul style="list-style-type: none">Gasket dirty or damaged.Unit not level.	<ul style="list-style-type: none">Clean or replace gasket.Level the unit.

If problems persist after attempting these solutions, contact qualified service personnel.

SPECIFICATIONS

Attribute	Detail
Brand	Kool-It
Model Number	KGM-23
Capacity	20.9 Cubic Feet
Product Dimensions (D x W x H)	31.1"D x 27.6"W x 80.9"H
Weight	269 Pounds
Voltage	115 Volts
Temperature Range	33°F - 41°F (0.5°C - 5°C)
Refrigerant	R290 (Environment friendly)

Attribute	Detail
Defrost System	Automatic
Number of Doors	1 (Glass Swing Door)
Interior Finish	White Baked Enamel Steel
Exterior Finish	Black Baked Enamel Steel
Shelves	5, Adjustable, Polyethylene Coated Wire
Special Features	Compact, Digital Temperature Control, LED Interior Lighting, Self-closing Door, Locking Door
Certifications	ETL approved, Conforms to NSF 7 standards

WARRANTY AND SUPPORT

Warranty information for the Kool-It KGM-23 merchandiser is typically provided with the purchase documentation. Please refer to the warranty card or contact your authorized dealer for specific terms and conditions.

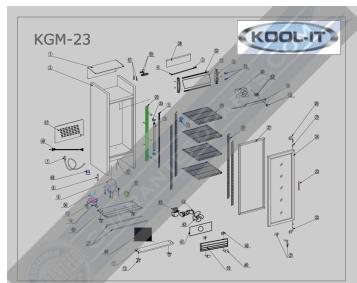
For technical support, parts, or service inquiries, please contact Kool-It customer service or an authorized service provider. Contact details can usually be found on the manufacturer's official website or in your product documentation.

When contacting support, please have your model number (KGM-23) and serial number ready to expedite assistance.

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This manual is for informational purposes only and may be subject to change without notice.

Documents - Kool-It – KGM-23



[\[pdf\] User Manual Label](#)

CINDY DAVIS KGM 23 Guaranteed Parts Manual of Kool It kgm guaranteedparts picture library |||

KGM-23 LABEL NO. MVP ITEM NO. EXPLODED VIEW 1 1132347A 2 1132375 3 1131833 4 5 1132378 6 1137609 7 1131353 8 1132365 9 1131338 10 1131359 11 1131341 12 1132379 13 1132374 14 1131841 15 1130059 16 1131829 17 1131812 18 1132366 19 1131814 20 1137553 21 11...

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[pdf] Warranty

KOOL IT Glass Door Coolers Sliding Swing March 2024 Spec SheetKool It KGM 23 27 3 5 One Section Merchandiser 1 Right Hinge Black 115v124 KGM23res katom products 124 KGM23 |||

Glass Door Coolers Warranty: 24 months parts and labor. Additional 36 months on compressor part on ... lighting for total product display KSM-36 44.5 KSM-40 KSM-42 52.3 KSM-50 52.4 KGM- KGM-13 **KGM-23** KGM-36 KGM-42 KGM-50 KGM-75 76.2 76.2 76.2 3.3 3.3 3.3 MODEL NUMBER EXTERNAL...

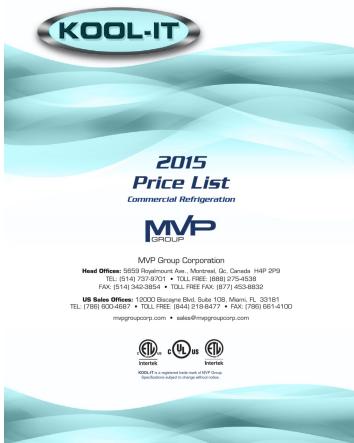
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[KOOL-IT February 2021 Price List - Commercial Refrigeration](#)

Official February 2021 price list for KOOL-IT commercial refrigeration units. Browse upright refrigerators and freezers, prep tables, chef bases, undercounter units, open air merchandisers, display cases, and more. Includes product specifications, model numbers, and pricing.

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[pdf] Specifications Warranty Price List

KOOL IT USA mvpgroupcorp 80 pricelist US Price List Back Bars MVP Group Corp |||

Page 8 back cover w models in warranty chart FOB Plattsburgh, Teterboro, NJ NY Miami, FL ge 6 ... gital temperature display LED internal lighting KGM-13 KSM-42 1 720 3 950 Voltage : 115/60/1 **KGM-23** R-134-a refrigerant 2 740 Powder-coated black steel exterior Painted white aluminum i...

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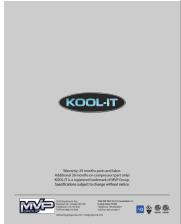
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KOOL IT Glass Door Coolers Sliding Swing March 2024

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Glass Door Coolers Warranty: 24 months parts and labor. Additional 36 months on compressor part on ... lighting for total product display KSM-36 44.5 KSM-40 KSM-42 52.3 KSM-50 52.4 KGM- KGM-13 **KGM-23** KGM-36 KGM-42 KGM-50 KGM-75 76.2 76.2 76.2 3.3 3.3 3.3 MODEL NUMBER EXTERNAL...

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[pdf] Specifications

KGM 7 13 23 Specs Kool It Single Door CoolerKGM 6 Jan24cdn shopify s files 1 0379 1801 5627 Jan24 v 1704443222 |||

Durable Design Modern attractive appearance for any kitchen, C-Store, service station, etc. Glass ... th electronic thermostatic control LED interior lighting for total product display KGM-6 KGM-13 **KGM-23** ALL MODELS EXCEPT KGM-7 KGM-13 ALL MODELS 115 / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT 35...

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Kool-It February 2021 Price List - Commercial Refrigeration Equipment

Official February 2021 price list for Kool-It commercial refrigeration equipment, including upright refrigerators and freezers, prep tables, chef bases, undercounter units, and display cases. Provided by MVP Group Corp.

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[pdf] Price List

KOOL IT PRICELIST FEB2022 CAN CANADA MARCH 15 2023 mvpgroupcorp 03 |||

MARCH 15, 2023 PRICE LIST 786-600-4687 TOLL FREE: 844-218-8477 FAX: 786-661-4100 MVPGROUPCORP.C ... s by special order. S denotes sliding doors. G denotes swing door. NEMA-5-15P KGM-13 3,160 **KGM-23** 4,180 KSM-36 5,730 KGM-36 5,550 KSM-40 6,060 KSM-42 6,200 KGM-42 6,000 KSM-50 6,51...

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[pdf] Price List

KOOL IT PRICE LIST CAD 2019 indd NEW FILE REFRIGERATION mvpgroupcorp 2020 09 |||
2019 PRICE LIST 514-737-9701 TOLL FREE: 888-275-4538 FAX: 514-342-3854
MVPGROUPCORP.COM SALES M ... swing door. KGM-7 and KGM-13 not ETL
sanitation approved NEMA-5-15P KGM-7 2,380 KGM-13 2,770 **KGM-23** 3,900 KSM-
36 4,950 KGM-36 4,880 KSM-42 5,400 KGM-42 5,310 KSM-50 5,860 KGM-50
5,740...

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[\[pdf\]](#) Specifications Warranty

JPtVLg SpecSheetViewer aspx Kool It KSM 36 Refrigerated Merchandiser 2 Glass Doors Cu Ft Black 79
1 H x 44 W KGM SPECSHEET globalindustrial site images MVP pt2 |||

KGM / KSM SERIES Glass Door Merchandiser Series Refrigerators KSM-42 KSM-50
Features KGM-13 **KGM-23** KSM-36 - Two-layer hollow glass, front side tempered, self-closing side-by-side or sliding door - 4 universal wheels, 2 with brakes - Black powder coated steel exterior and white painted aluminum...

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[pdf] Specifications

KGM 7 13 23 Specs Glass Door Coolers MVP Group Corp 115 60 Hz 1 NEMA 5 15P DEDICATED CIRCUIT 5659 Royalmount Ave KOOL IT is a registered trademark of Specifications subject to 6 mvpgroupcorp 2023 10 |||

Durable Design Modern attractive appearance for any kitchen, C-Store, service station, etc. Glass ... th electronic thermostatic control LED interior lighting for total product display KGM-6 KGM-13 **KGM-23** ALL MODELS EXCEPT KGM-7 KGM-13 ALL MODELS 115 / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT 35

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2019 PRICE LIST 514-737-9701 TOLL FREE: 888-275-4538 FAX: 514-342-3854

MVPGROUPCORP.COM SALES M ... swing door. KGM-7 and KGM-13 not ETL sanitation approved NEMA-5-15P KGM-7 2,380 KGM-13 2,770 **KGM-23** 3,900 KSM-36 4,950 KGM-36 4,880 KSM-42 5,400 KGM-42 5,310 KSM-50 5,860 KGM-50 5,740...

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[pdf] Specifications

KGM 7 13 23 Specs Download Kool It Single Glass Door 22 10 Wide Merchandiser Refrigerator Prime

Kitchen Supply Restaurant Equipment KF Enterprises FL LLC 6 Jan24 v 1738258359 cdn shopify s files 1 0726 8279 9399 |||

Durable Design Modern attractive appearance for any kitchen, C-Store, service station, etc. Gla ... th electronic thermostatic control LED interior lighting for total product display KGM-6 KGM-13 **KGM-23** ALL MODELS EXCEPT KGM-7 KGM-13 ALL MODELS 115 / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT 35...

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[pdf] Price List

KOOL IT PRICE LIST USA March 2020 mvpgroupcorp 03 |||

MARCH 1, 2020 PRICE LIST 786-600-4687 TOLL FREE: 844-218-8477 FAX: 786-661-4100 MVPGROUPCORP.CO ... swing door. KGM-7 and KGM-13 not ETL sanitation approved NEMA-5-15P KGM-7 1,750 KGM-13 2,280 **KGM-23** 3,190 KSM-36 4,080 KGM-36 3,980 KSM-42 4,430 KGM-42 4,330 KSM-50 4,800 KGM-50 4,710...

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[pdf] Specifications

KGM 7 13 23 Specs Glass Door Coolers Ancaster Food Equipment Oct 31 2021 — Modern attractive appearance for any kitchen C Store service station etc Black exterior baked enamel steel finish kool it kgm specification sheet s2 img b compactappliance mediabase specifications 1301195 |||

Durable Design Modern attractive appearance for any kitchen, C-Store, service station, etc. Bla ... th electronic thermostatic control LED interior lighting for total product display KGM-7 KGM-13 **KGM-23** ALL MODELS EXCEPT KGM-7 KGM-13 ALL MODELS 115 / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT 35...

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KGM / KSM SERIES Glass Door Merchandiser Series Refrigerators KSM-42 KSM-50

Features KGM-13 **KGM-23** KSM-36 - Two-layer hollow glass, front side tempered, self-closing side-by-side or sliding door - 4 universal wheels, 2 with brakes - Black powder coated steel exterior and white painted aluminum...

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KGM7 13 23 36 42 50 75 KSM SPEC SHEET 05112020 tasha yat Spec sheet Kool It KGM Glass Door Merchandiser Refrigerator SilverChef USA smaller v 1676852977 cdn shopify s files 1 0693 7804 8292 |||

Glass Door Coolers Warranty: 24 months parts and labor. Additional 36 months on compressor part on ... / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT KSM-36 44.5 KSM-42 52.3 KSM-50 52.4 KGM-7 KGM-13 **KGM-23** KGM-36 KGM-42 KGM-50

KGM-75 76.2 76.2 3.3 76.2 MODEL NUMBER KS M-36 KSM-42 KSM-50 ...

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[pdf]

New Branding KGM 6 13 23 Swing Glass door merch Spec Sheet Single Door Cooler MVP Group Corp mvpgroupcorp 2016 09 |||

Glass Door Coolers Single Swing Door KGM-6 KGM-13 **KGM-23** KGM-23 KGM-13 KGM-6 The KGM Single Swing Glass Door Coolers from Kool-it are designed to strike the perfect balance between style and functionality. These reliable glass door refrigerators offer optimal refrigeration performance, making them an ideal solution for operators who need to display products while maintaining the best possible conditions for freshness.

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KOOL-IT

Durable Design

- Modern & attractive appearance for any kitchen, C-Store, service station, etc.
- Stainless steel interior and exterior
- White interior baked enamel steel finish
- Large capacity
- Heavy-duty polyurethane coated adjustable wire shelves
- Front and side access
- Front access with self-closing doors and side access with self-closing with easy pull handles
- 1/2" casters (not included) for media KGM-6

Energy Efficient

- Energy efficient compressor engineered to the highest standards
- Built using thermal air movement throughout entire cabinet
- Thermal air movement system provides a fast and efficient cooling cycle
- One piece magnetic door gaskets, providing a tight and efficient seal
- UL and CSA certified to IEC 60335-2-22

Superior Quality

- Positive air flow throughout with thermal air movement throughout entire cabinet
- Thermal air movement system provides a fast and efficient cooling cycle
- High efficiency evaporator with optimized condensing unit on outside
- Self-closing doors with easy pull handles and media casters
- LED interior lighting for total product display





Product Name:
Model: _____
Item: _____
QTY: _____
Model: _____

Headquarters:
10000 Northland Park, Ft. Lauderdale, FL, United States 33309
Telephone: 954.467.8917 / Fax: 954.467.8918
Email: info@mvpgroupcorp.com / www.mvpgroupcorp.com

[pdf] Specifications

KGM 7 13 23 Specs Glass Door Freezers 6 Jan24 1bb37c0f 2ad4 4607 90bd 1d14a3ba9438 v

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Durable Design Modern attractive appearance for any kitchen, C-Store, service station, etc. Gla ... th electronic thermostatic control LED interior lighting for total product display KGM-6 KGM-13 **KGM-23** ALL MODELS EXCEPT KGM-7 KGM-13 ALL MODELS 115 / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT 35...

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KOOL-IT

Glass Door Merchandiser Series Refrigerators



Features

- Two-layer hollow glass, front side tempered, self-closing side-by-side
- Black powder coated steel exterior
- 4 universal wheels, 2 with brakes
- Door handle and lock included
- LED lighting
- Self-closing single and sliding doors
- Door handle and lock included
- Digital thermostat with LED display
- Auto-defrost

Product Name:
Model: _____
Item: _____
QTY: _____
Model: _____

Headquarters:
10000 Northland Park, Ft. Lauderdale, FL, United States 33309
Telephone: 954.467.8917 / Fax: 954.467.8918
Email: info@mvpgroupcorp.com / www.mvpgroupcorp.com



[pdf] Specifications Warranty

KGM 13 23 KSM 36 42 50 HI RES Glass Door Coolers MVP Group Corp Modern attractive appearance for any kitchen C Store service station etc Black exterior baked enamel steel finish Specsheets globalindustrial site images Food Service |||

KGM / KSM SERIES Glass Door Merchandiser Series Refrigerators KSM-42 KSM-50 Features KGM-13 **KGM-23** KSM-36 - Two-layer hollow glass, front side tempered, self-closing side-by-side or sliding door - 4 universal wheels, 2 with brakes - Black powder coated steel exterior and white painted aluminum...

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KOOL-IT

Glass Door Coolers



Warranty: 24 months parts and labor. Additional 36 months on compressor part on ... / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT KSM-36 44.5 KSM-42 52.3 KSM-50 52.4 KGM-7 KGM-13 **KGM-23** KGM-36 KGM-42 KGM-50 KGM-75 76.2 76.2 76.2 3.3 MODEL NUMBER KS M-36 KSM-42 KSM-50...



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KGM7 13 23 36 42 50 75 KSM SPEC SHEET 05112020 mvpgroupcorp 2016 09 |||

Glass Door Coolers Warranty: 24 months parts and labor. Additional 36 months on compressor part on ... / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT KSM-36 44.5 KSM-42 52.3 KSM-50 52.4 KGM-7 KGM-13 **KGM-23** KGM-36 KGM-42 KGM-50 KGM-75 76.2 76.2 76.2 3.3 MODEL NUMBER KS M-36 KSM-42 KSM-50...

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KOOL-IT

Glass Door Coolers



Warranty: 24 months parts and labor. Additional 36 months on compressor part on ... / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT KSM-36 44.5 KSM-42 52.3 KSM-50 52.4 KGM-7 KGM-13 **KGM-23** KGM-36 KGM-42 KGM-50 KGM-75 76.2 76.2 76.2 3.3 MODEL NUMBER KS M-36 KSM-42 KSM-50...



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Glass Door Coolers Warranty: 24 months parts and labor. Additional 36 months on compressor part on ... / 60 Hz / 1 NEMA 5-15P DEDICATED CIRCUIT KSM-36 44.5 KSM-42 52.3 KSM-50 52.4 KGM-7 KGM-13 **KGM-23** KGM-36 KGM-42 KGM-50 KGM-75 76.2 76.2 76.2 3.3 MODEL NUMBER KS M-36 KSM-42 KSM-50...

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INSTRUCTION MANUAL



UPRIGHT DISPLAY COOLER

CONTENTS

■ SAFETY INSTRUCTIONS	1 – 3
■ HOW TO USE	4 – 5
■ CLEANING	5
■ IN CASE OF THE FOLLOWING	6
■ BEFORE REQUESTING SERVICE	7



Please read these instructions completely before operating the units.

[pdf] User Manual

Administrator KGM 13 23 KOOL iom v 1532002627440 static pt modelManual

KGM-13.KGM-23 ambient ...

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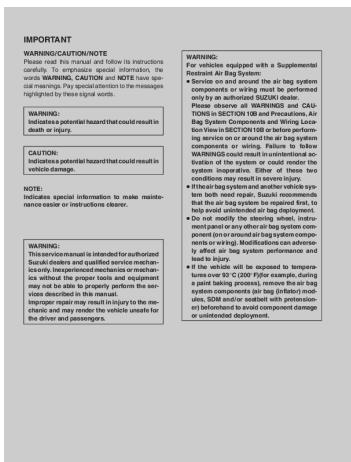


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1SJOUFE FCPSrVinBtSeZdFebruary 15, 2022 2022 PRODUCT CATALOG Open Air Merchandisers KOM-24SS - St ... s by special order. S denotes sliding doors. G denotes swing door. NEMA-5-15P KGM-7 KGM-13 **KGM-23** KSM-36 KGM-36 KSM-40 KSM-42 KGM-42 KSM-50 KGM-50 8,300 KGM-75 Glass Door Freezers - S...

lang:en score:12 filesize: 773.3 K page_count: 5 document date: 2022-09-27



[pdf] User Manual Instructions

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IMPORTANT WARNING / CAUTION / NOTE Please read this manual and follow its instructions carefully. To emphasize special information, the words **WARNING**, **CAUTION** and **NOTE** have special meanings. Pay special attention to the messages highlighted by these signal words.

lang:en score:9 filesize: 178.02 M page_count: 6855 document date: 2002-08-23