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› MAINSTAYS /

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MAINSTAYS MS11-017-200-30

Mainstays Adjustable 2-Tier Garment Rack User Manual

Model: MS11-017-200-30

INTRODUCTION

This manual provides essential information for the safe and efficient use of your Mainstays Adjustable 2-Tier Garment Rack. Please read it thoroughly before assembly and operation, and retain it for future reference.

The Mainstays Adjustable 2-Tier Rolling Garment Rack is designed as a versatile storage solution, particularly useful in spaces without built-in closets. It features two tiers of hanging rods suitable for various clothing items such as shirts, blouses, skirts, slacks, dresses, and jackets. Its adjustable design allows the rod to expand from 37.4 inches (95 cm) to 61.02 inches (155 cm) to accommodate different needs. Built-in casters facilitate easy movement of the rack between rooms. This unit is intended for use only with the specified products and maximum weights. Exceeding the maximum safe load of 46 LBS (21 KGS) may result in instability and potential injury. The user-friendly and strong metal base design ensures easy assembly.

SAFETY INFORMATION

- **Maximum Load Capacity:** Do not exceed the maximum safe load of 46 LBS (21 KGS). Overloading can cause instability and lead to injury or damage to the rack.
- **Intended Use:** This garment rack is designed for hanging clothes. Do not use it for purposes other than its intended use.
- **Assembly:** Ensure all parts are securely fastened during assembly. Refer to the assembly instructions carefully.
- **Stability:** Place the garment rack on a flat, stable surface. Avoid placing it on uneven ground where it might tip over.
- **Children and Pets:** Keep children and pets away from the rack during assembly and ensure it is stable once assembled to prevent accidents.
- **Movement:** When moving the rack, ensure it is not overloaded and move it slowly to maintain stability.

PACKAGE CONTENTS

Before beginning assembly, verify that all parts are present and undamaged. If any parts are missing or damaged, do not proceed with assembly and contact customer support.



Image: The retail packaging box for the Mainstays Adjustable 2-Tier Garment Rack. The box displays the product name, an image of the assembled rack with clothes, and key features like adjustability and casters.

The package should contain all necessary components for assembly, including metal rods, connectors, base parts, and casters. A detailed parts list is typically included in the assembly guide within the box.

SETUP AND ASSEMBLY

Assembly of the Mainstays Adjustable 2-Tier Garment Rack is designed to be user-friendly and typically requires no special tools. Follow these general steps:

- Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, flat surface.
- Assemble Base:** Connect the base components according to the included assembly diagram. Ensure all connections are secure.
- Attach Casters:** Insert the casters into the designated slots on the base. Ensure they are firmly seated for smooth rolling.
- Install Vertical Rods:** Attach the vertical support rods to the assembled base.
- Attach Horizontal Rods:** Secure the horizontal hanging rods to the vertical supports. The upper and lower rods should be positioned as indicated in the instructions.
- Adjust Height/Width:** If applicable, adjust the height of the rods and the width of the rack using the locking mechanisms. Ensure they are securely locked in place before use.
- Final Check:** Before loading clothes, gently shake the assembled rack to ensure all connections are stable and secure.



Image: An assembled Mainstays Adjustable 2-Tier Garment Rack, shown with various clothing items hanging on both tiers. The rack features a chrome finish and rolling casters at the base.



Image: A detailed view of the Mainstays Adjustable 2-Tier Garment Rack, highlighting the adjustable height mechanism and the sturdy metal construction. This image provides a closer look at the connection points and the chrome finish.

OPERATING INSTRUCTIONS

- **Loading Clothes:** Distribute the weight of clothing evenly across both hanging rods to maintain balance and stability. Avoid concentrating heavy items on one side.
- **Adjusting Width:** To expand or retract the width of the garment rack, unlock the adjustment mechanisms (usually clips or knobs), slide the rods to the desired length (between 37.4 in. and 61.02 in.), and then securely lock the mechanisms.
- **Moving the Rack:** Utilize the built-in casters to move the rack. For optimal stability, push the rack from the base rather than pulling from the top, especially when loaded. Ensure the path is clear of obstacles.
- **Caster Locks (if applicable):** If your model includes locking casters, engage the locks when the rack is in its desired stationary position to prevent accidental movement.

MAINTENANCE AND CARE

- **Cleaning:** Wipe down the metal surfaces with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals that could damage the finish.
- **Regular Inspection:** Periodically check all connections, screws, and adjustment mechanisms to ensure they remain tight and secure. Tighten any loose fittings.
- **Caster Maintenance:** Keep the casters free of lint, hair, and debris to ensure smooth rolling. If casters become stiff, a small amount of silicone spray lubricant can be applied to the axle.
- **Storage:** If storing the rack for an extended period, ensure it is clean and dry. It can be disassembled for more compact storage if desired.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Rack is wobbly or unstable.	Loose connections; uneven weight distribution; placed on uneven surface; overloaded.	Ensure all screws and connections are tightened. Redistribute clothes evenly. Move rack to a flat, level surface. Do not exceed 46 LBS (21 KGS) load capacity.
Casters do not roll smoothly.	Debris caught in casters; casters need lubrication.	Remove any hair, lint, or debris from the caster wheels. Apply a small amount of silicone spray lubricant to the caster axles if necessary.
Adjustment mechanism is stuck.	Mechanism is dirty or misaligned.	Clean the adjustment mechanism. Ensure it is properly aligned before attempting to slide. Do not force.

SPECIFICATIONS

Brand: Mainstays

Model Number: MS11-017-200-30

Material: Metal (Chrome Finish)

Dimensions (Assembled): Approximately 36.25 x 70.5 x 19.25 inches (Width x Height x Depth)

Adjustable Width: 37.4 inches (95 cm) to 61.02 inches (155 cm)

Load Capacity: Maximum Safe Load 46 LBS (21 KGS)

Features: 2 Tiers, Rolling Casters, Adjustable Width

Assembly Required: Yes

WARRANTY AND SUPPORT

Specific warranty information for Mainstays products is typically provided with the product packaging or can be obtained by contacting Mainstays customer service directly. Please retain your proof of purchase for any warranty claims. For customer support, missing parts, or further assistance, please refer to the contact information provided on the product packaging or visit the official Mainstays website. When contacting support, please have your model number (MS11-017-200-30) and purchase details ready.

Note: This manual provides general guidance. Always refer to the specific instructions included with your product for the most accurate and up-to-date information.

