

Hatco GRA-60D3

Hatco GRA-60D3 Glo-Ray 60-inch Dual Infrared Warmer User Manual

Model: GRA-60D3

1. INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient installation, operation, and maintenance of your Hatco GRA-60D3 Glo-Ray 60-inch Dual Infrared Warmer. Please read all instructions carefully before using the appliance to ensure proper function and to prevent injury or damage.

2. SAFETY INFORMATION

Always observe basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury. This appliance is intended for commercial use only. Ensure all electrical connections comply with local and national electrical codes.

- **Electrical Hazard:** Disconnect power before servicing or cleaning.
- **Hot Surface:** The warmer's surfaces and heating elements become extremely hot during operation. Avoid direct contact.
- **Proper Installation:** Ensure the unit is installed by a qualified professional in accordance with all applicable codes.
- **Ventilation:** Do not block ventilation openings.

3. SETUP

Upon receiving your Hatco GRA-60D3 warmer, carefully inspect the packaging and unit for any shipping damage. Report any damage immediately to the carrier and your dealer.

3.1 Unpacking

1. Remove the warmer from its packaging.
2. Remove all protective plastic film and packing materials from the unit.
3. Retain packaging for future transport if needed.

3.2 Installation

The Hatco GRA-60D3 is designed for overhead mounting. Installation should be performed by a qualified electrician or service technician.

- Ensure the mounting surface can support the weight of the warmer.
- Maintain adequate clearance around the unit as specified in the installation guide provided with the product.
- Connect the unit to a dedicated electrical circuit as per the electrical specifications.



Figure 1: An overhead view of the Hatco GRA-60D3 Glo-Ray infrared food warmer, showcasing its dual heating elements and aluminum construction.

3.3 Electrical Connection

Verify that the power supply voltage matches the rating plate on the warmer. The unit requires a specific voltage and amperage. Consult a qualified electrician for proper wiring and connection to the power source.

4. OPERATING INSTRUCTIONS

The Hatco GRA-60D3 Glo-Ray warmer is designed to hold hot food at serving temperatures. It features toggle controls for easy operation.

4.1 Powering On/Off

1. Ensure the warmer is properly installed and connected to a power source.
2. Locate the toggle switch(es) on the unit.
3. Flip the toggle switch(es) to the 'ON' position to activate the infrared heating elements. The elements will begin to glow and produce heat.
4. To turn off the warmer, flip the toggle switch(es) to the 'OFF' position.

4.2 Food Holding

Place pre-heated food directly under the warmer. The infrared heat will maintain the food's temperature without drying it out. For optimal results, use appropriate food pans and covers.

5. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Hatco Glo-Ray warmer.

5.1 Cleaning

1. **Always disconnect power before cleaning.**
2. Allow the unit to cool completely.
3. Wipe down exterior surfaces with a damp cloth and mild detergent. Avoid abrasive cleaners or scouring pads.

4. Clean the heating elements and reflectors carefully with a soft, dry cloth. Do not use water or liquid cleaners directly on the elements.
5. Ensure all surfaces are dry before reconnecting power.

5.2 Inspection

Periodically inspect the power cord for damage. Check for any loose connections or signs of wear on the heating elements. If any damage is observed, contact a qualified service technician.

6. TROUBLESHOOTING

Refer to the following table for common issues and their potential solutions.

Problem	Possible Cause	Solution
Warmer does not turn on	No power supply Toggle switch is OFF Faulty wiring	Check power outlet and circuit breaker Flip toggle switch to ON Contact a qualified electrician
Insufficient heat output	Heating element failure Incorrect voltage	Contact service technician for element replacement Verify power supply voltage
Unit makes unusual noise	Loose components Internal issue	Disconnect power and inspect for loose parts. If noise persists, contact service.

If the problem persists after attempting these solutions, contact Hatco customer support or a qualified service technician.

7. SPECIFICATIONS

The following are key specifications for the Hatco GRA-60D3 Glo-Ray Infrared Warmer:

- **Model:** GRA-60D3
- **Brand:** Hatco
- **Type:** Dual Infrared Food Warmer
- **Construction:** Aluminum
- **Length:** 60 inches
- **Heating Elements:** Tubular Metal Heater Rods (Double)
- **Spacing:** 3-inch spacer between elements
- **Controls:** Toggle Switches
- **Wattage:** 2100 Watts
- **ASIN:** B00INA220S
- **Date First Available:** February 25, 2014

8. WARRANTY INFORMATION

Hatco products are manufactured with quality and durability in mind. This product is covered by a manufacturer's warranty. For specific warranty terms, conditions, and registration details, please refer to the official warranty documentation included with your purchase or visit the Hatco website. Keep your proof of purchase for warranty claims.

9. CUSTOMER SUPPORT





For technical assistance, parts, or service inquiries regarding your Hatco GRA-60D3 Glo-Ray Warmer, please contact Hatco customer support. Have your model number and serial number ready when contacting support.

Hatco Corporation

Contact information can typically be found on the Hatco official website or in the documentation provided with your unit.

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Related Documents - GRA-60D3

	<p>Hatco Glo-Ray Infrared Strip Heaters Installation and Operating Manual</p> <p>Comprehensive installation, operation, and maintenance manual for Hatco Glo-Ray Infrared Strip Heaters. Covers model series GR, GRH, GRL, GRHL, GRA, GRAH, GRAL, GRAHL, GRN, and GRNH. Includes safety guidelines, specifications, mounting instructions, troubleshooting, and warranty information.</p>
	<p>Hatco Glo-Ray Heated Shelf Installation and Operating Manual</p> <p>Comprehensive installation and operating guide for Hatco Glo-Ray Heated Shelves, including GRS, GRSB, and GRSBF series. Features safety, specifications, maintenance, and troubleshooting.</p>
	<p>Hatco Glo-Ray Heated Shelf Installation and Operating Manual (GRS, GRSB, GRSBF Series)</p> <p>Comprehensive guide for Hatco Glo-Ray Heated Shelves (GRS, GRSB, GRSBF series), covering installation, operation, safety, maintenance, and troubleshooting for optimal food warming performance in commercial kitchens.</p>
	<p>Hatco Glo-Ray Ultra-Glo Portable Foodwarmers Installation and Operating Manual</p> <p>This manual provides comprehensive installation, operation, safety, and maintenance instructions for Hatco Glo-Ray and Ultra-Glo portable foodwarmers, covering GR-B, GRFF, and UGFF series. It includes detailed specifications, troubleshooting guidance, options, accessories, and warranty information.</p>



[Hatco Glo-Ray Heated Shelf Installation and Operating Manual](#)

Comprehensive guide for Hatco Glo-Ray Heated Shelves (GRS, GRSB, GRSBF series), covering installation, operation, safety, and maintenance for optimal food holding in commercial kitchens. Visit www.hatcocorp.com for more.



[Hatco Glo-Ray Heated Shelf Installation and Operating Manual](#)

This manual details the installation, operation, and maintenance of Hatco Glo-Ray Heated Shelves, covering GRS, GRSB, and GRSBF series. It includes product specifications, safety warnings, and operational guidance for food service professionals.