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## Amazon Basics HL-002565

# Amazon Basics Breathable Mesh Mid-Back Office Desk Chair User Manual

Model: HL-002565

### PRODUCT OVERVIEW

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The Amazon Basics Breathable Mesh Mid-Back Office Desk Chair is designed for comfort and functionality in various work environments, including home offices, workstations, and conference rooms. This chair features a breathable mesh back, padded seat, and curved armrests to provide support during extended use. It includes pneumatic seat-height adjustment and a 360-degree swivel for versatile multi-tasking.



Figure 1: Amazon Basics Mid-Back Office Desk Chair in use.

### Key Features:

- Mid-back design suitable for various office settings.
- Pneumatic seat-height adjustment for personalized comfort.
- 360-degree swivel for easy multi-tasking.
- 275-pound maximum weight capacity.
- 5-point base for enhanced stability.
- BIFMA certified for quality and safety.
- Contoured breathable mesh back and padded seat.
- Curved armrests for added support.
- Dual-wheel casters for smooth movability.

### SETUP AND ASSEMBLY

To ensure proper assembly of your Amazon Basics Office Desk Chair, please refer to the detailed instructions provided in the dedicated User Manual PDF that accompanies your product. This document contains step-by-step guidance for assembling all components, including the back cushion, back bar, seat cushion, pallet, arms, gas lift, base, and casters.

It is crucial to follow all assembly steps precisely to ensure the chair's stability, functionality, and safety. All necessary tools, such as an Allen wrench (hex key), are typically included with the chair for convenience.

## OPERATING INSTRUCTIONS

### Seat Height Adjustment:

The chair features pneumatic controls for adjusting the seat height. To raise the seat, lift the lever located under the seat while taking your weight off the chair. To lower the seat, lift the lever while remaining seated, allowing your weight to push the seat down. Release the lever at your desired height.

### 360-Degree Swivel:

The chair is equipped with a 360-degree swivel function, allowing for easy rotation and multi-tasking without needing to reposition the entire chair.

### Tilt Mechanism:

The chair includes a position tilt mechanism and a tilt-tension knob. The tilt mechanism allows the backrest to recline slightly, providing flexibility. The tilt-tension knob, usually located under the seat, can be adjusted to control the resistance of the reclining motion. Turn clockwise to increase tension (stiffer recline) and counter-clockwise to decrease tension (looser recline).

# amazon basics



Pneumatic controls for raising and lowering the seat height



Position tilt mechanism and tilt-tension knob for adjusting the chair's reclining motion



Strong 5-point base supports up to 275 lbs

**Mid-Back Chair**

**Mesh Back with Padded Seat**

Figure 2: Key operational features of the office chair.

## MAINTENANCE AND CARE

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To maintain the appearance and longevity of your office chair, regularly wipe it clean with a damp cloth. Avoid using harsh chemicals or abrasive cleaners, as these may damage the mesh fabric, padded seat, or plastic components. Periodically check all bolts and connections to ensure they remain tight and secure.



Figure 3: Close-up of the chair's mesh back and padded seat for cleaning reference.

## TROUBLESHOOTING

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### Chair Not Adjusting Height:

- Ensure the pneumatic lever is fully engaged when attempting to adjust the height.
- If raising, ensure your weight is off the seat. If lowering, ensure you are seated.
- Check for any obstructions around the gas lift mechanism.

### Squeaking Noises:

- Tighten all assembly bolts, especially those connecting the seat and backrest.
- Apply a small amount of silicone lubricant to moving parts if necessary, avoiding contact with fabric.

### Difficulty Rolling Casters:

- Check casters for accumulated debris (hair, lint) and clean them thoroughly.
- Ensure the chair is used on an appropriate surface.

## PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Amazon Basics
Model Name	HL-002565
Color	Black
Style	Mid-Back Mesh Chair
Product Dimensions (WxDxH)	26.38"W x 26.25"D x 35.38"-40.25"H (67cm W x 66.7cm D x 90.42cm-102.36cm H)
Maximum Weight Capacity	275 Pounds (124.74 kg)
Material	Mesh (Back), Foam (Seat)
Special Feature	Adjustable Height, Lumbar Support, 360-Degree Swivel
BIFMA Certified	Yes
Item Weight	24.6 pounds
UPC	841710108248

40.25 in  
102.2 cm



26.25 in  
66.7 cm

26.38 in  
67 cm

Figure 4: Chair dimensions for reference.

# Find the Right Fit

	Points of Adjustment	3
	Material	Fabric Mesh and Seat
	Lumbar Support	✓
	Casters	✓
	Height Range	35.6 in - 40.3 in 90.42 cm - 102.36 cm
	Arm Rests	✓
	Max Weight	275 lbs (124.74 kg)

Figure 5: Feature summary table.

## WARRANTY INFORMATION

The Amazon Basics Breathable Mesh Mid-Back Office Desk Chair typically comes with a one-year warranty from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use. For specific details regarding your product's warranty, please refer to the documentation included with your purchase or contact Amazon customer service.

### Return Policy:

This product is eligible for a refund or replacement within 30 days of purchase, as per Amazon's standard return policy.

### Optional Protection Plans:

Extended protection plans are available for purchase to provide additional coverage beyond the standard warranty period. Options may include:

- 2-Year Protection Plan
- 3-Year Protection Plan

- Complete Protect (monthly billing for eligible past and future purchases)

Please check the product page or your purchase details for current pricing and terms of these protection plans.

## **CUSTOMER SUPPORT**

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For any questions, concerns, or assistance with your Amazon Basics Breathable Mesh Mid-Back Office Desk Chair, please contact Amazon Customer Service. You can typically find support options through your Amazon account's 'Your Orders' section or by visiting the Amazon Help & Customer Service page.

When contacting support, please have your order number and product model (HL-002565) readily available for faster service.