

[manuals.plus](#) /

› [Microsoft](#) /

› [Microsoft All-in-One Media Keyboard \(N9Z-00001\) Instruction Manual](#)

## Microsoft N9Z-00001

# Microsoft All-in-One Media Keyboard (N9Z-00001) Instruction Manual

Model: N9Z-00001

[Introduction](#)

[Features](#)

[Setup](#)

[Operating Instructions](#)

[Maintenance](#)

[Troubleshooting](#)

[Specifications](#)

[Warranty & Support](#)

## 1. INTRODUCTION

The Microsoft All-in-One Media Keyboard is a versatile wireless keyboard designed for seamless control of your Windows PC connected to a TV. It features an integrated multi-touch trackpad, customizable media hotkeys, and a durable, spill-resistant design, making it ideal for home entertainment and various computing needs.

This manual provides detailed instructions for setting up, operating, and maintaining your keyboard to ensure optimal performance.

## 2. KEY FEATURES

- Wireless Connectivity:** Connects to your PC via a USB wireless receiver, offering a 10-meter range.
- Integrated Multi-Touch Trackpad:** Provides effortless navigation and gesture support.
- Customizable Media Hotkeys:** One-touch access to your favorite web and media content.
- Spill-Resistant Design:** Built to withstand accidental spills, enhancing durability.
- Volume Controls:** Conveniently positioned for easy access.
- Broad Compatibility:** Basic keyboard functionality works with select USB HID compliant Smart TVs and gaming consoles.
- Long Battery Life:** Powered by two AAA alkaline batteries, providing up to 9 months of use.

### 3. SETUP GUIDE

#### 3.1. System Requirements

- Operating System: Windows 8.1, Windows 8, Windows RT 8.1, Windows RT, and Windows 7.
- USB Port: Required for the proprietary 2.4 GHz wireless receiver.
- Hard Drive Space: 150 MB for Windows.
- Batteries: 2 AAA alkaline batteries (included).

#### 3.2. What's in the Box

- Microsoft All-in-One Media Keyboard
- USB Wireless Receiver
- 2 AAA Alkaline Batteries

#### 3.3. Installing Batteries and USB Receiver

1. **Open the Battery Compartment:** Locate the battery compartment cover on the underside of the keyboard. Slide or lift the cover to open it.



Image: The underside of the keyboard with the battery cover removed, revealing two AAA batteries and the small USB wireless receiver stored within the compartment.

2. **Insert Batteries:** Insert the two included AAA alkaline batteries into the compartment, ensuring correct polarity (+/-) as indicated inside the compartment.
3. **Retrieve USB Receiver:** The USB wireless receiver is typically stored inside the battery compartment for safekeeping. Carefully remove it.
4. **Close the Compartment:** Replace the battery compartment cover securely.
5. **Connect USB Receiver:** Plug the USB wireless receiver into an available USB port on your Windows PC, Smart TV, or compatible device. The device should automatically detect the keyboard.

Your browser does not support the video tag.

Video: An official product video demonstrating the features and setup of the Microsoft All-in-One Media Keyboard, including connecting the USB receiver to a device.

## 4. OPERATING INSTRUCTIONS

### 4.1. Basic Usage

- **Typing:** Use the full-size QWERTY keyboard for comfortable typing.
- **Trackpad:** The integrated multi-touch trackpad allows for intuitive cursor control. Use single-finger gestures for pointing and clicking, and two-finger gestures for scrolling.
- **Left/Right Click Buttons:** The trackpad features dedicated left and right click buttons at the bottom. Additionally, a left-click button is located on the top-left corner of the keyboard for convenient thumb operation.



Image: A user comfortably operating the Microsoft All-in-One Media Keyboard from a distance, demonstrating its use for home entertainment with a connected TV.

## 4.2. Media Controls and Hotkeys

- Multimedia Keys:** The top row of keys includes dedicated multimedia controls (play/pause, skip, volume up/down/mute) for easy management of your audio and video content.
- Customizable Hotkeys:** Utilize the customizable hotkeys to quickly launch your favorite applications, websites, or media functions. Refer to your operating system's settings or Microsoft's keyboard software for customization options.
- Volume Slider:** A dedicated volume slider is located on the left side of the keyboard for quick audio adjustments.

## 4.3. Power Management

- On/Off Switch:** To conserve battery life, use the power switch located on the side of the keyboard to turn it off when not in use.
- Battery Indicator:** The keyboard may feature a low battery indicator light. Replace batteries when the indicator signals low power.

## 5. MAINTENANCE

- Cleaning:** The spill-resistant design allows for easy cleaning. Use a soft, damp cloth to wipe down the surface. For spills, gently wipe away the liquid and allow the keyboard to air dry completely before reuse.
- Battery Replacement:** Replace the two AAA batteries when the low battery indicator appears or when performance degrades. Ensure correct polarity during installation.
- Storage:** When not in use for extended periods, turn off the keyboard and store it in a dry, cool place.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Keyboard not responding	Low or dead batteries USB receiver not properly connected Out of range Interference	Replace batteries. Ensure USB receiver is securely plugged into a working USB port. Move closer to the USB receiver (within 10 meters). Move the keyboard and receiver away from other wireless devices or large metal objects.
Trackpad not working correctly	Dirty trackpad surface Software/driver issue	Clean the trackpad surface with a soft, damp cloth. Ensure your operating system drivers are up to date.
Keys are sticky or unresponsive	Spill residue Debris under keys	Clean the keyboard thoroughly. For persistent issues, contact Microsoft Support.

## 7. SPECIFICATIONS

Feature	Detail
Brand	Microsoft
Model Number	N9Z-00001
Wireless Type	2.4 GHz Radio Frequency

Feature	Detail
Connectivity Technology	Wireless (USB Receiver)
Operating System Compatibility	Windows 8.1, Windows 8, Windows RT 8.1, Windows RT, Windows 7
Hardware Platform	PC
Item Weight	1.39 pounds
Product Dimensions (LxWxH)	14.94 x 5.63 x 1.45 inches
Color	Black
Power Source	Battery Powered
Batteries	2 AAA batteries (included)
Special Feature	Wireless, Integrated Multi-Touch Trackpad, Spill-Resistant, Customizable Media Hotkeys

## 8. WARRANTY & SUPPORT

For warranty information and technical support, please visit the official Microsoft support website or refer to the documentation included with your product. Keep your proof of purchase for warranty claims.

Online Support: [microsoft.com/hardware](https://microsoft.com/hardware)

© 2026 Microsoft. All rights reserved. Microsoft and the Microsoft logo are trademarks of the Microsoft group of companies.