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Hunter Douglas 2981195000

Hunter Douglas PowerRise Remote Control User Manual

Model: 2981195000

1. INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Hunter Douglas PowerRise Remote Control (Model 2981195000). This 2-channel remote is designed to control Hunter Douglas PowerRise window blinds and coverings, offering convenient automated control.

Please read this manual thoroughly before using the remote control to ensure safe and efficient operation and to maximize the lifespan of your device.

2. PRODUCT OVERVIEW

The Hunter Douglas PowerRise Remote Control is a compact, handheld device used to operate PowerRise motorized window treatments. It features two channels, allowing control of individual or groups of blinds.



Figure 2.1: Hunter Douglas PowerRise Remote Control

This image displays the Hunter Douglas PowerRise Remote Control, a light-colored, rectangular device with a dark grey up/down button and a channel selector switch. It is shown alongside its packaging label, which indicates "Hunter Douglas TRANSMITTER TURN-KEY (2 BATTERY UNIT)" and the model number "2981195000". The label also states "MFG DATE 09242007" and "Assembled in Mexico". The remote is partially encased in clear plastic packaging.

2.1. Key Features

- **2-Channel Operation:** Control up to two individual blinds or two groups of blinds independently.
- **Intuitive Controls:** Simple up and down buttons for easy operation.
- **Compact Design:** Ergonomic and easy to handle.
- **Battery Powered:** Operates on standard batteries (type typically indicated in battery compartment).

3. SETUP AND PAIRING

3.1. Battery Installation

The remote control requires batteries for operation. Refer to the battery compartment on the back of the remote. Ensure correct polarity when inserting batteries.

1. Locate the battery cover on the back of the remote control.
2. Slide or unclip the cover to open the battery compartment.
3. Insert the required batteries (typically AAA or similar, check markings inside compartment) ensuring the positive (+) and negative (-) terminals align correctly.
4. Replace the battery cover securely.

3.2. Pairing with PowerRise Blinds

To control your Hunter Douglas PowerRise blinds, the remote must be paired with the blind's motor. The pairing process may vary slightly depending on the specific PowerRise motor generation. Consult your blind's specific manual for detailed pairing instructions. General steps often include:

1. Ensure the blinds are powered and accessible.
2. Locate the programming button on the blind's motor headrail (often a small, recessed button).
3. Press and hold the programming button on the blind until it responds (e.g., jogs slightly).
4. Within a few seconds, press and hold the "UP" and "DOWN" buttons simultaneously on the remote control until the blind responds again, confirming successful pairing.
5. Test the remote control by pressing the "UP" and "DOWN" buttons to ensure the blind moves as expected.

Note: If you are pairing multiple blinds to different channels, repeat the pairing process for each channel, ensuring only the desired blind is in pairing mode.

4. OPERATION

Once paired, operating your PowerRise blinds with the remote control is straightforward.

4.1. Channel Selection

The remote features a channel selector switch, typically labeled "1" and "2" (or similar indicators). Slide the switch to select the desired channel before operating the blinds.

- **Channel 1:** Controls blinds paired to channel 1.
- **Channel 2:** Controls blinds paired to channel 2.

4.2. Basic Control

- **UP Button (▲):** Press to raise the blinds. Press again to stop movement.
- **DOWN Button (▼):** Press to lower the blinds. Press again to stop movement.

For precise positioning, you can briefly press the UP or DOWN button to jog the blinds slightly.

5. MAINTENANCE

5.1. Cleaning

To clean the remote control, use a soft, dry cloth. For stubborn marks, a slightly damp cloth with mild soap can be used, followed by drying thoroughly. Avoid abrasive cleaners or excessive moisture.

5.2. Battery Replacement

Replace batteries when the remote's performance degrades or if the indicator light (if present) signals low battery. Refer to Section 3.1 for battery installation instructions. Always dispose of old batteries responsibly according to local regulations.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote not responding.	Dead or low batteries.	Replace batteries (see Section 5.2).

Problem	Possible Cause	Solution
Remote not responding.	Remote not paired with blinds.	Perform pairing procedure (see Section 3.2).
Remote not responding.	Incorrect channel selected.	Ensure the correct channel (1 or 2) is selected on the remote.
Blinds respond intermittently.	Weak battery signal.	Replace batteries.
Blinds respond intermittently.	Obstruction between remote and blind.	Ensure clear line of sight. Reduce distance.

If troubleshooting steps do not resolve the issue, contact Hunter Douglas customer support or a certified dealer.

7. SPECIFICATIONS

Model Number: 2981195000

Brand: Hunter Douglas

Control Type: Motorized, Remote Control

Channels: 2

Power Source: Batteries (type typically indicated in battery compartment)

Material: Plastic

Dimensions: Approximately 11.3 x 2.5 x 0.4 inches (28.7 x 6.35 x 1.0 cm)

Weight: Approximately 1.76 ounces (50 grams)

Compatibility: Hunter Douglas PowerRise Window Blinds and Coverings

8. WARRANTY AND SUPPORT

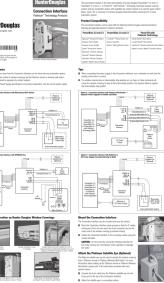
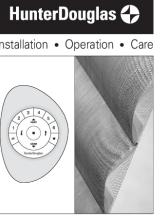
8.1. Warranty Information

Hunter Douglas products are known for their quality and durability. For specific warranty details regarding your PowerRise Remote Control, please refer to the warranty documentation included with your original product purchase or visit the official Hunter Douglas website. Warranty terms typically cover manufacturing defects for a specified period.

8.2. Customer Support

For further assistance, technical support, or to inquire about replacement parts, please contact Hunter Douglas customer service or your authorized Hunter Douglas dealer. Contact information can typically be found on the official Hunter Douglas website or on your purchase receipt.

You can visit the Hunter Douglas official website for more information: www.hunterdouglas.com

	<p><u>Hunter Douglas Connection Interface for Platinum Technology Motorized Window Coverings</u></p> <p>This document provides detailed instructions for installing and wiring the Hunter Douglas Connection Interface, a key component for integrating PowerGlide®, PowerRise®, and PowerTilt™ motorized window coverings with home automation systems. It covers product compatibility, wiring options, mounting, and dry contact command sequences for various shade and blind types.</p>
	<p><u>Hunter Douglas ShadeSense Alternative Wood Blinds Product Guide</u></p> <p>Comprehensive product guide for Hunter Douglas ShadeSense Alternative Wood Blinds, detailing features, specifications, sizing, valance options, and control systems for Cordless XL and Cordless Lift & Lock models.</p>
	<p><u>Hunter Douglas Provenance Woven Wood Shades Installation and Care Guide</u></p> <p>Comprehensive guide for installing, operating, and caring for Hunter Douglas Provenance Woven Wood Shades with standard cordlock. Includes troubleshooting and child safety information.</p>
	<p><u>Hunter Douglas Pirouette Window Shadings with PowerView+ Automation: Installation, Operation, and Care Guide</u></p> <p>A comprehensive guide detailing the installation, operation, and care of Hunter Douglas Pirouette Window Shadings featuring PowerView+ Automation. Includes troubleshooting tips, warranty information, and product specifications.</p>
	<p><u>Hunter Douglas RB 500+ Manual Roller Shades Installation Guide</u></p> <p>Comprehensive installation and uninstallation instructions for Hunter Douglas RB 500+ Manual Roller Shades with Standard Duty Clutch and 3" Fascia (Inside Mount). Includes materials list and step-by-step guidance.</p>
	<p><u>Hunter Douglas PowerView Automation Gen 3 Remote Control Guide</u></p> <p>Comprehensive guide to setting up, programming, and operating the Hunter Douglas PowerView Gen 3 remote control for automated window treatments. Covers basic operation, battery replacement, and troubleshooting.</p>