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› Breville Dual Boiler Espresso Machine BES920XL Instruction Manual

Breville BES920XL

Breville Dual Boiler Espresso Machine BES920XL

Model: BES920XL | Brand: Breville

INTRODUCTION

The Breville Dual Boiler Espresso Machine BES920XL is designed for precise control over espresso extraction and milk texturing. Featuring dual stainless steel boilers and a heated group head, it allows for simultaneous espresso extraction and steam production, ensuring optimal temperature stability and consistent results. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your machine.



Image: Front view of the Breville Dual Boiler Espresso Machine BES920XL in brushed stainless steel.

SETUP

Before first use, ensure all packaging materials are removed and the machine is placed on a flat, stable surface. Fill the water tank with fresh, filtered water. It is recommended to use the included water filter for optimal performance and longevity of the machine. Perform an initial flush cycle as per the on-screen instructions to prime the system.



Image: Various accessories included with the espresso machine, such as the portafilter, milk jug, water filter, and cleaning tools.

The machine comes with a 16oz Stainless Steel Milk Jug, 58mm Razor Dosing tool, Cleaning Kit, Filter, Integrated Tamper, Water Filter Holder, and Water Hardness Test Strip. Familiarize yourself with these components before beginning operation.

OPERATING INSTRUCTIONS

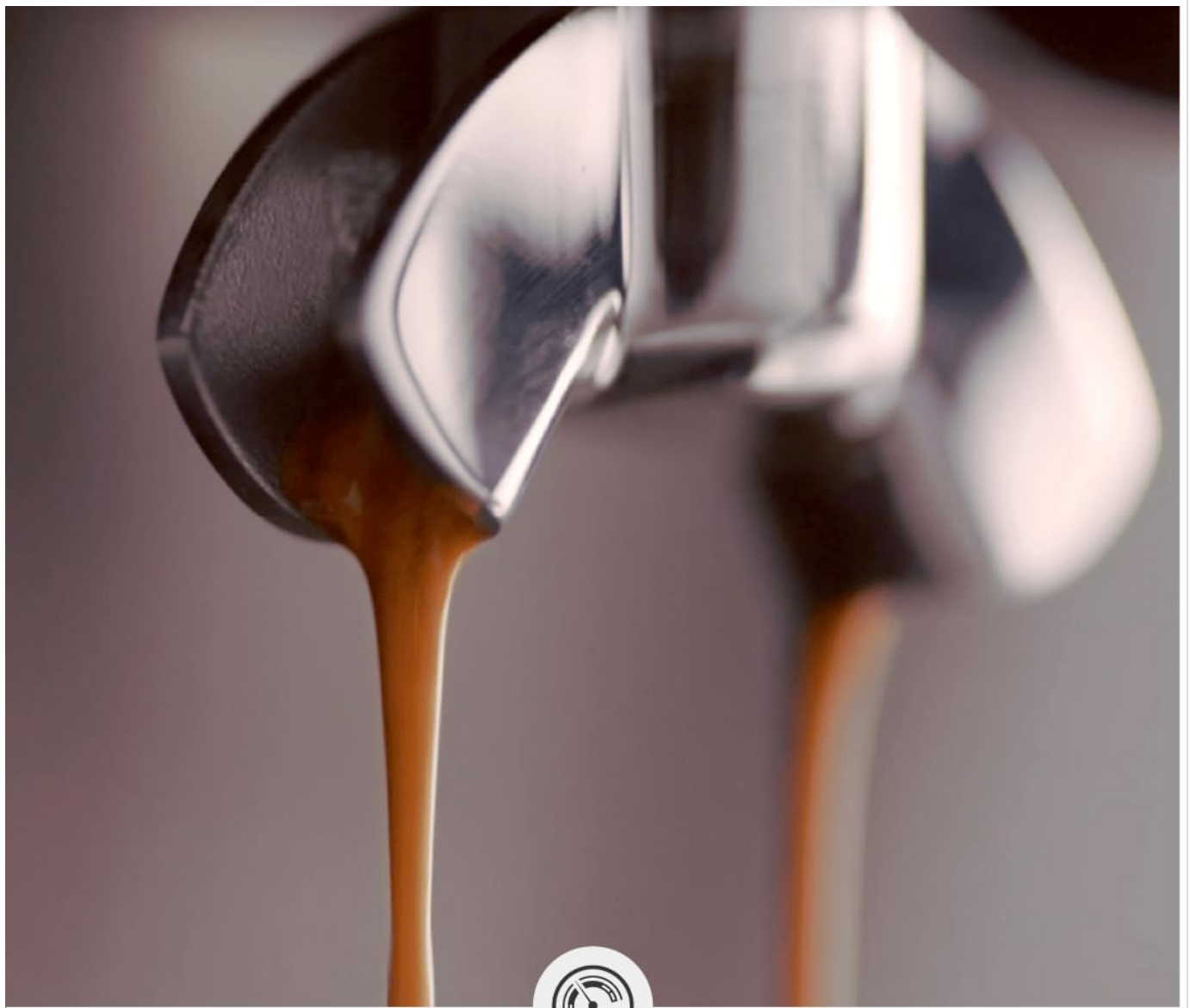
Making Espresso

The Breville Dual Boiler allows for precise control over your espresso shot. You can choose between 1 or 2 shot volumes, or utilize full manual control for a customized extraction. The machine features a 15 bar Italian pump for precise 9 bar extraction pressure, crucial for optimal flavor.



Image: A hand interacting with the control panel, highlighting the power, menu, and shot selection buttons.

Ensure your portafilter is loaded with the correct dose of freshly ground coffee (18-22g recommended). Tamp evenly. Insert the portafilter into the group head and lock it into place. Select your desired shot volume or initiate manual extraction. The machine's PID temperature control ensures stable extraction temperature for consistent results.



Precise 9 bar extraction delivered via our 15 bar Italian pump

Image: A close-up of espresso being extracted from the portafilter into a cup, showing the rich crema.

Milk Texturing

The dedicated steam boiler provides instant and powerful steam for texturing milk. Position the steam wand into your milk jug, ensuring the tip is just below the surface. Open the steam valve to begin steaming. The powerful steam wand quickly turns milk into silky smooth microfoam, ideal for latte art.



Powerful steam wand quickly turns milk
into silky smooth microfoam

Image: Hands holding a stainless steel milk jug under the steam wand, demonstrating the milk texturing process.

MAINTENANCE

Regular cleaning and descaling are essential for maintaining the performance and longevity of your Breville Dual Boiler. The machine features an easy descaling process. Refer to the on-screen prompts and the included cleaning kit for detailed instructions.

- **Daily Cleaning:** After each use, wipe down the steam wand and purge it to prevent milk residue buildup. Clean the portafilter and filter baskets.
- **Weekly Cleaning:** Backflush the group head using the cleaning disc and cleaning tablet. Clean the drip tray and water tank.
- **Descaling:** The machine will indicate when descaling is required. Use a Breville descaling solution and follow the instructions provided with the solution and in the machine's menu.
- **Water Filter Replacement:** Replace the water filter every 2 months or as indicated by the machine.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No water flow from group head	Water tank empty or not seated correctly; pump not primed; machine needs descaling.	Refill and reseal water tank; run a flush cycle to prime pump; perform descaling.
Espresso extracts too fast/slow	Grind size too coarse/fine; incorrect coffee dose; uneven tamp.	Adjust grind size; ensure correct dose (18-22g); tamp evenly with sufficient pressure.
No steam from steam wand	Steam boiler not heated; steam wand blocked.	Allow machine to heat up fully; clean steam wand with pin tool.
Machine leaking water	Water tank not seated; drip tray full; internal component issue.	Ensure water tank is secure; empty drip tray; if problem persists, contact customer support.

SPECIFICATIONS

- Brand:** Breville
- Model Name:** BES920XL
- Color:** Brushed Stainless Steel
- Product Dimensions:** 14.7"D x 14.8"W x 14.7"H
- Item Weight:** 28.4 pounds
- Voltage:** 110 Volts
- Coffee Maker Type:** Espresso Machine
- Special Feature:** Programmable
- Filter Type:** Reusable
- Operation Mode:** Fully Automatic
- Included Components:** 16oz Stainless Steel Milk Jug, 58mm Razor Dosing tool, Cleaning Kit, Filter, Integrated Tamper, Water Filter Holder, Water Hardness Test Strip



Product Dimensions

14.9" High x 15.9" Wide x 14.7" Deep

Image: Diagram illustrating the dimensions of the Breville Dual Boiler Espresso Machine.

WARRANTY AND SUPPORT

The Breville Dual Boiler Espresso Machine BES920XL comes with a manufacturer's warranty. For specific warranty details, please refer to the warranty card included with your product or visit the official Breville website. For technical support, troubleshooting assistance beyond this manual, or to inquire about repairs, please contact Breville Customer Service.

You can also refer to the official User Manual (PDF) available online for more detailed information [Download User Manual \(PDF\)](#)

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question