

ooma Ooma Telo

Ooma Telo VoIP Home Phone Service User Manual

Model: Ooma Telo

1. INTRODUCTION

The Ooma Telo is a Voice over Internet Protocol (VoIP) device designed to provide affordable home phone service using your high-speed internet connection. It offers crystal-clear nationwide calling, advanced features, and the convenience of a traditional landline without the high costs.



Image: Top view of the Ooma Telo device, showcasing its sleek design and control buttons.

2. WHAT'S IN THE BOX

Your Ooma Telo package should contain the following items:

- Ooma Telo Base Station
- Ethernet Cable
- AC Power Adapter
- Quick Start Guide

Work from home.



Image: Diagram illustrating the Ooma Telo setup, connecting to a modem/router and a phone handset.

3. SETUP INSTRUCTIONS

Follow these steps to set up your Ooma Telo device:

1. **Activate Your Ooma Telo:** Visit ooma.com/activate or use the Ooma Setup mobile app to activate your device and choose a phone number.
2. **Connect to Your Internet:**
 - Connect one end of the provided Ethernet cable to the "INTERNET" port on your Ooma Telo.
 - Connect the other end of the Ethernet cable to an open Ethernet port on your modem or router.
3. **Connect Your Phone:** Plug your existing home phone into the "PHONE" port on the Ooma Telo using a standard phone cable.
4. **Power On:** Connect the AC power adapter to the "POWER" port on the Ooma Telo and then plug it into a wall outlet. The Ooma logo will illuminate blue when the device is ready.

5. **Make Your First Call:** Once the Ooma logo is solid blue, pick up your phone and dial a number to confirm the service is active.

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Video: An overview of the Ooma Telo, highlighting its features and simple setup process. This video demonstrates how to connect the device to your internet and phone.

4. OPERATING INSTRUCTIONS

4.1 Making Calls

To make a call, simply pick up your connected phone and dial the number as you normally would. Ooma Telo provides crystal-clear voice quality over your internet connection.

4.2 Receiving Calls

When your phone rings, pick up the handset to answer. Caller ID information will be displayed on your phone if supported.

4.3 Voicemail

The Ooma Telo includes a voicemail service. To access your voicemail, press the **Play** button on the Telo device or dial *99 from your connected phone. You can also access voicemail online via your My Ooma account or through the mobile app.

Works with any handset.



Image: Screenshot of the Ooma mobile app displaying the voicemail interface, allowing users to manage messages on the go.

4.4 Call Waiting & Caller ID

These standard features are included. Call Waiting allows you to receive a second call while on the phone, and Caller ID displays the incoming caller's information.

4.5 Ooma Mobile App

Download the free Ooma mobile app for iOS or Android devices to take your Ooma service on the go. Make and receive calls, check voicemail, and manage your account from your smartphone.



Ooma Home Phone
Mobile App

Image: The Ooma Home Phone Mobile App icon, representing the mobile application for managing your Ooma service.

5. OOMA PREMIER SERVICE (OPTIONAL)

Upgrade to Ooma Premier for enhanced features, including:

- **Robocall Blocking:** Advanced features to block unwanted telemarketers and scam calls.
- **Free Calls to Canada and Mexico:** Unlimited calling to these regions.
- **Instant Second Line:** Make or receive a second call simultaneously.
- **Voicemail-to-Email:** Receive audio files of your voicemails in your email inbox.
- **Enhanced Caller ID:** More detailed caller information.

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Video: A comparison between traditional landline services and Ooma, highlighting Ooma's call blocking feature and unlimited nationwide calls.

6. MAINTENANCE

To ensure optimal performance and longevity of your Ooma Telo:

- Keep the device in a cool, dry place, away from direct sunlight and heat sources.
- Clean the device with a soft, dry cloth. Do not use liquid cleaners or aerosols.
- Ensure proper ventilation around the device to prevent overheating.

7. TROUBLESHOOTING

If you encounter issues with your Ooma Telo, try the following solutions:

Problem	Solution
No dial tone	Check all cable connections (power, internet, phone). Ensure your internet connection is active. Restart your Ooma Telo by unplugging and replugging the power adapter.
Poor voice quality	Verify your internet speed meets Ooma's recommendations. Ensure your Ooma Telo is connected directly to your modem or router. Reduce internet usage by other devices during calls.
Cannot make or receive calls	Confirm your Ooma service is active via your My Ooma account. Check the status lights on your Ooma Telo. A solid blue Ooma logo indicates normal operation. Contact Ooma support if the issue persists.

8. SPECIFICATIONS

- **Model:** Ooma Telo
- **Dimensions:** 8.9 x 3 x 8.3 inches
- **Item Weight:** 1.2 pounds

- **Connectivity:** Ethernet (for internet connection), RJ11 (for phone connection)
- **Power Source:** AC adapter
- **Features:** Voicemail, Caller ID, Call Waiting, 911 calling with text alerts, Mobile App integration.

9. WARRANTY AND SUPPORT

For detailed warranty information and technical support, please visit the official Ooma website or refer to the documentation included with your product. You can also find FAQs and community forums for assistance.

Ooma Website: www.ooma.com

Customer Service: 1-866-747-6887



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Related Documents - Ooma Telo

	Ooma Telo LTE Pre-Activated Quick Start Guide A quick start guide for setting up the Ooma Telo LTE, including connecting the LTE adapter, battery backup, and phone, along with troubleshooting and feature information.
	Ooma LTE Adapter Quick Start Guide: Installation and Setup Concise guide to installing and setting up the Ooma LTE Adapter for your Ooma Telo, including status light explanations and placement advice.
	Ooma Telo Quick Start Guide: Setup and Usage This guide provides step-by-step instructions for setting up and using the Ooma Telo device, including activation, connection to your router, phone setup, and exploring advanced features like voicemail and Ooma Premier.
	Ooma IP Phone Quick Start Guide: Setup and Troubleshooting A concise guide to setting up your Ooma IP Phone with Ooma Office, including assembly, connection, and troubleshooting steps. Learn how to get your phone up and running quickly.
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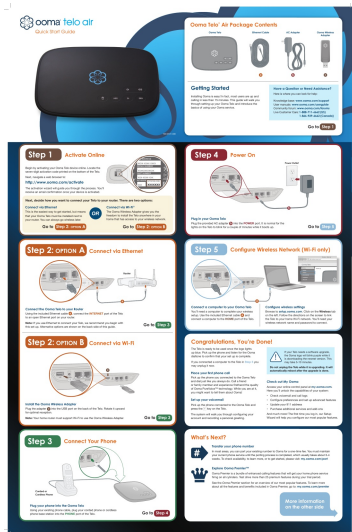
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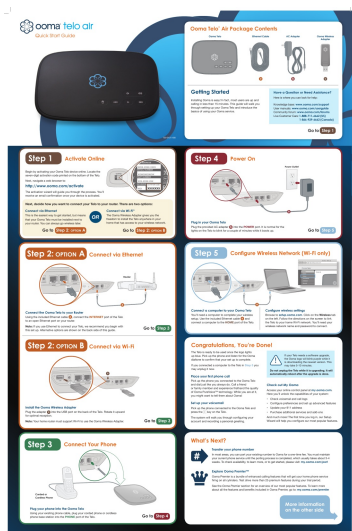




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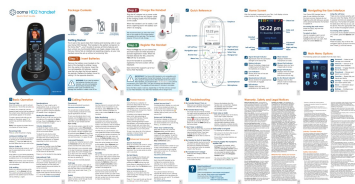


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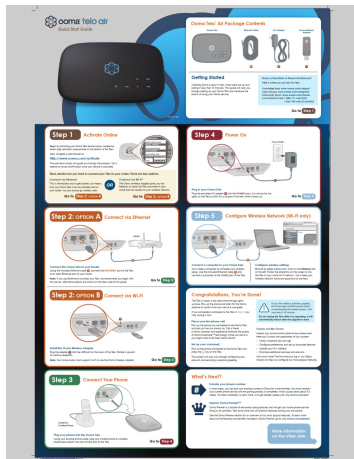
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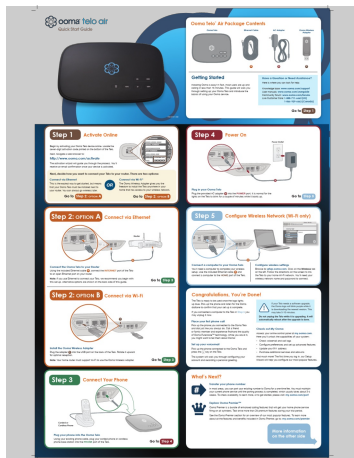
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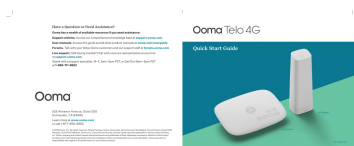


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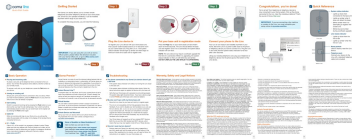


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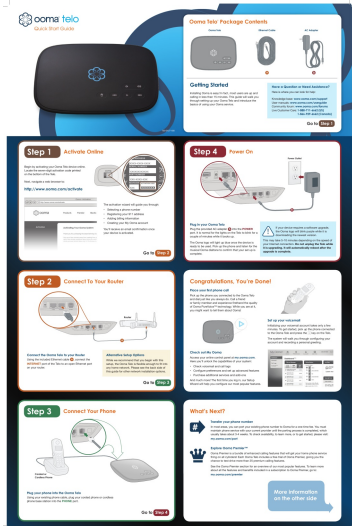


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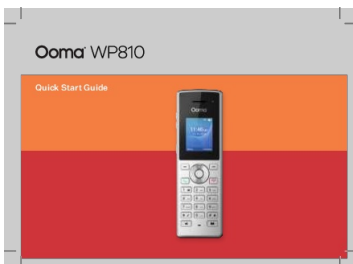
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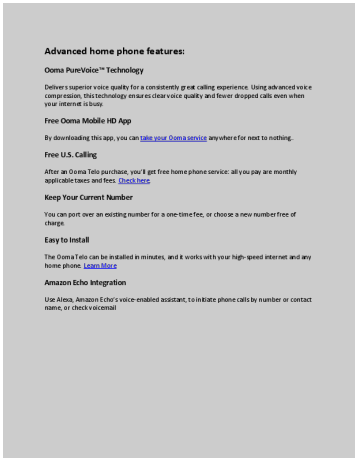
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Quick Start Guide Getting Started Setting up your Ooma IP phone with Ooma Office is quick and easy ... 39-6662 US or 1-877-948-6662 Canada 2021 Ooma, Inc. All rights reserved. Patent Pending. Ooma, **Ooma Telo**, Ooma Connect 4G Adapter, Ooma Premier, Ooma HD3 Handset, Ooma Linx, Ooma Home Security, a...
lang:en score:51 filesize: 756.14 K page_count: 16 document date: 2021-09-17

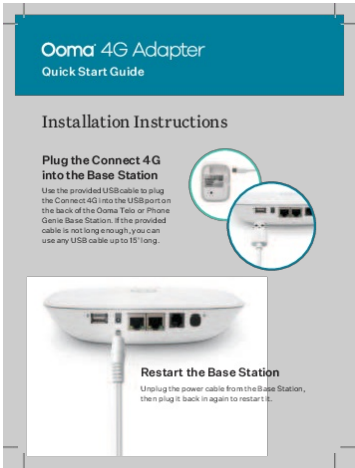


[pdf] Installation Guide Application Guide

Seeramreddy Neelima Application Guide OOMA Telo Free Home Phone Service and Two HD3 Handsets Works with Amazon Echo Smart Devices 811008023409 Electronics 61sQ7zmPBmL m media amazon images I |||

Advanced home phone features: Ooma PureVoice™ Technology Delivers superior voice quality for a cons ... this app, you can take your Ooma service anywhere for next to nothing.. Free U.S. Calling After an **Ooma Telo** purchase, you ll get free home phone service: all you pay are monthly applicable taxes and...

lang:en score:51 filesize: 90.62 K page_count: 1 document date: 2023-04-03

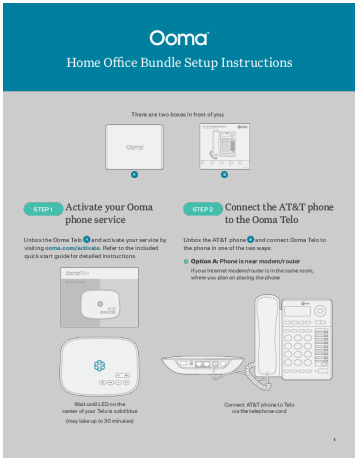


[pdf] User Manual Quick Start Guide Instructions Guide

Ooma Telo 4G Adapter installation and setup User Manual Manuals Clip QSG Standalone r3 1 manualsclip 2023 09 |||

Quick Start Guide Installation Instructions Plug the Connect 4G into the Base Station Use the provided USB cable to plug the Connect 4G into the USB port on the back of the **Ooma Telo** or Phone Genie Base Station. If the provided cable is not long enough, you can use any USB cable up to 15 long. Rest...

lang:en score:51 filesize: 55.84 K page_count: 2 document date: 2023-09-16



[pdf] Quick Start Guide Instructions Guide

Home Office Bundle Setup Instructions home office bundle setup instructions ooma ||| Home Office Bundle Setup Instructions There are two boxes in front of you: 2-Line Speakerphone with Caller ID/Call Waiting* ML17929 A B STEP 1 Activate your Ooma phone service Unbox the **Ooma Telo** A and activate your service by visiting ooma.com/activate. Refer to the included quick start guide ...

lang:en score:51 filesize: 248 K page_count: 2 document date: 2024-06-28



[pdf] User Manual Quick Start Guide Guide

User guide Ooma Telo VoIP Free Home Phone Service Affordable Internet based landline replacement Unlimited nationwide calling Low international rates Answering machine Option to block Robocalls black Office Products B1ngYOGls5S m media amazon images I |||

Quick Start Guide **Ooma Telo** Package Contents **Ooma Telo** Ethernet Cable AC Adapter 700-0127-400 a b Getting Started Installing Ooma is easy In fact, most users are up and calling in less than 15 minutes. This guide will walk you through setting up your **Ooma Telo** and introduce the basics of us...

lang:en score:51 filesize: 2 M page_count: 2 document date: 2017-10-25

lang:en score:50 filesize: 373.12 K page count: document date:

 Shortcuts Guide	
Making Calls	
Domestic phone number	Dial the 10 or 11-digit phone number.
International phone number	Dial 011, then the country code and phone number.
Emergency call	Dial 911.
Instant Second Line 	When you have an active call, press the Flash key on your phone and you'll get a new Ooma device to make another call.
Three-Way Conferencing 	Dial *3 to conference two active calls together.
Receiving Calls	
Answering a call	Pick up your phone when it rings.
Answering call waiting	Press the Flash key on your phone when you hear the call waiting tone. Press the Flash key again to return to the original call.
Protecting Your Privacy	
Block your caller ID	Dial *67 then dial the number.
Unblock your caller ID 	Dial *82 then dial the number.
Enhanced Caller ID 	See the name and phone number of the caller on your home phone when you receive a call.
Block telemarketers 	Instantly block close to 1 million phone numbers associated with telemarketers and spammers. Get listed on my.ooma.com/blockdata .
Do Not Disturb 	Instantly block close to 1 million phone numbers associated with telemarketers and spammers. Get listed on my.ooma.com/blockdata . Press and hold the Flash button or dial *78 on your phone and a red light will appear on your phone. To deactivate Do Not Disturb, press and hold Flash again or dial *79.
To print more copies go to http://support.ooma.com/documentation	
70-040-00	

[pdf] User Manual

var www.html sideloads ooma telo shortcut phone numbers three way calls international dialing caller id original manual internal |||

Shortcuts Guide Making Calls Domestic phone number International phone number

Emergency call Instant ... -Ring Shortcuts Guide Pick up your phone and press the

Follow the voice instructions. key on the **Ooma Telo**. When you have new voicemail messages, the key will blink. Pick up your phone and dial y...

lang:en score:50 filesize: 367.11 K page_count: document date: