

## Commercial CHEF CHCM11100SSB

# Commercial CHEF Countertop Microwave User Manual

Model: **CHCM11100SSB** | Brand: **Commercial CHEF**

## 1. INTRODUCTION

Thank you for choosing the Commercial CHEF 1.1 Cubic Feet Countertop Microwave. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before use and keep it for future reference.



Figure 1: Front view of the Commercial CHEF Countertop Microwave.

## 2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Read all instructions before using the appliance.

- Do not attempt to operate this oven with the door open as this can result in harmful exposure to microwave energy.
- Do not place any object between the oven front face and the oven door or allow soil or cleaner residue to accumulate on sealing surfaces.
- Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the door (bent), hinges and latches (broken or loosened), or door seals and sealing surfaces.
- The oven should not be adjusted or repaired by anyone except properly qualified service personnel.
- Always ensure proper ventilation around the microwave.
- Do not heat liquids or other foods in closed containers since they are liable to explode.
- Never use the microwave for anything other than heating food or water-washed items.

## **3. SETUP AND INSTALLATION**

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### **3.1 Unpacking**

Carefully remove the microwave oven from its carton. Remove all packing materials from inside the oven cavity and from the door. Check the oven for any damage, such as dents or a misaligned door. Do not install if the oven is damaged.

### **3.2 Placement**

Place the microwave oven on a flat, stable surface that can support its weight and the heaviest food item likely to be cooked in it. Ensure adequate ventilation by leaving a minimum of 4 inches (10 cm) of space around the sides, top, and rear of the oven for proper airflow.

# Compact & Powerful!



Figure 2: Microwave placement on a countertop, showing approximate dimensions for clearance.

The microwave dimensions are approximately 21.1" (W) x 15.6" (D) x 11.8" (H).

### 3.3 Turntable Assembly

Place the roller ring in the center of the oven floor. Place the glass turntable on top of the roller ring, ensuring it sits securely in the center support. The turntable must be in place when operating the microwave.

### 3.4 Power Connection

Plug the microwave oven into a standard 120V, 60Hz grounded electrical outlet. Do not use an extension cord or adapter.

## 4. OPERATING INSTRUCTIONS

Your Commercial CHEF microwave features digital controls for easy and precise cooking.

### USE IT ANYWHERE

Compact and portable, it's a **must** for any kitchen



Dorm Rooms



RV Living



Tiny Homes



Apartments



Figure 3: Digital control panel and display.

## 4.1 Setting the Clock

1. Press the **CLOCK** button once.
2. Use the number pads to enter the current time (e.g., 12:30).
3. Press the **CLOCK** button again to confirm.

## 4.2 Basic Cooking (Time Cook)

1. Place food in a microwave-safe container on the turntable.
2. Enter the desired cooking time using the number pads (e.g., 1 for 1 minute, 30 for 30 seconds).
3. Press **START/+30SEC** to begin cooking.

## 4.3 Power Levels

The microwave offers 10 power levels to suit various cooking needs. The default power level is 100%.

1. Enter the desired cooking time.
2. Press the **POWER LEVEL** button.
3. Use the number pads (0-9) to select a power level (e.g., 9 for 90%, 5 for 50%).
4. Press **START/+30SEC** to begin cooking.

## 10 Power Levels

## Including Express Cook & Pre-Set Menus



Figure 4: Visual representation of 10 power levels.

## 4.4 One-Touch Menus

For convenience, the microwave includes 6 one-touch menus:

- POTATO
- POPCORN
- PIZZA

- BEVERAGE
- FROZEN FOOD
- REHEAT

Simply press the desired menu button, and the microwave will automatically set the appropriate cooking time and power level. Some menus may require multiple presses to select different quantities.



Figure 5: Examples of meals and beverages that can be heated.

## 4.5 Defrost Functions

The microwave offers two defrost options: **TIME DEFROST** and **WEIGHT DEFROST**.

- **Time Defrost:** Press **TIME DEFROST**, enter the desired defrosting time, then press **START/+30SEC**.
- **Weight Defrost:** Press **WEIGHT DEFROST**, enter the weight of the food in ounces or grams, then press **START/+30SEC**. The microwave will calculate the defrosting time automatically.

## 4.6 Child Safety Lock

To activate the child safety lock, press and hold the **STOP/CANCEL** button for 3 seconds. The display will show "LOCK" or a lock icon. To deactivate, press and hold the **STOP/CANCEL** button again for 3 seconds.

## 5. MAINTENANCE AND CLEANING

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Regular cleaning and maintenance will help prolong the life of your microwave oven and ensure optimal performance.

### 5.1 Cleaning the Exterior

Wipe the exterior with a damp cloth and mild soap. Avoid abrasive cleaners or solvents that could damage the finish.

### 5.2 Cleaning the Interior

Clean the interior cavity regularly, especially after spills. For stubborn stains, place a bowl of water with a few lemon slices inside and microwave for 2-3 minutes until steam fills the cavity. This will loosen food particles, making them easier to wipe away. Always ensure the interior is dry after cleaning to prevent rust, particularly along seams and under the turntable.

## Stainless Steel Design

Convenient Push Button Door



Figure 6: Interior view of the microwave, highlighting the cleanable surfaces.

### 5.3 Turntable and Roller Ring

The glass turntable and roller ring can be removed for cleaning. Wash them in warm, soapy water or in the dishwasher. Ensure they are completely dry before placing them back in the oven.

### 5.4 Magnetron Window

The magnetron window (a silver-grey cover, typically on the upper right inside the oven) should be wiped down

every few months to remove food vapor deposits. If these deposits are not removed, they can catch fire. After wiping, allow the area to dry for several hours before using the microwave.

## 6. TROUBLESHOOTING

If you experience issues with your microwave, consult the table below for common problems and solutions. For more complex issues, refer to the full user manual PDF or contact customer support.

Problem	Possible Cause	Solution
Oven will not start.	Power cord not plugged in; Fuse blown or circuit breaker tripped; Door not closed properly.	Plug into electrical outlet; Replace fuse or reset circuit breaker; Close door securely.
Oven not heating food.	Door not closed properly; Cooking time not set; Power level too low.	Ensure door is latched; Set desired cooking time; Increase power level.
Turntable not rotating.	Turntable not properly placed on roller ring; Roller ring or oven floor dirty.	Reposition turntable; Clean roller ring and oven floor.
Unusual noise during operation.	Food container touching oven walls; Turntable not centered.	Adjust food container position; Re-center turntable.

## 7. SPECIFICATIONS

- **Model:** CHCM11100SSB
- **Capacity:** 1.1 Cubic Feet
- **Wattage:** 1000 watts
- **Voltage:** 120 Volts
- **Product Dimensions (D x W x H):** 15.6" x 21.1" x 11.8"
- **Item Weight:** 31.9 Pounds
- **Material:** Stainless Steel
- **Installation Type:** Countertop
- **Special Feature:** Timer

## 1.1 Cu. Ft. Capacity with

Touch Controls & Digital LED Display



Figure 7: Key features and specifications.

## 8. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Commercial CHEF website or the full user manual provided with your product. You can also find the user manual PDF [here](#). Please retain your proof of purchase for any warranty claims.

