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› [Logitech ConferenceCam CC3000e HD Video and Audio Conferencing System User Manual](#)

Logitech CC3000e

Logitech ConferenceCam CC3000e User Manual

Model: CC3000e | Brand: Logitech

1. INTRODUCTION

The Logitech ConferenceCam CC3000e is an all-in-one HD video and audio conferencing system designed to transform any meeting space into a collaborative environment. This plug-and-play system is easy to deploy and compatible with your familiar computing environment and Unified Communications (UC) applications. It enables workgroups of 6-10 people to experience clear face-to-face communication, enhancing productivity.

This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your ConferenceCam CC3000e system.

2. WHAT'S IN THE BOX

Your Logitech ConferenceCam CC3000e package includes the following components:

- Videoconferencing camera
- Speaker cable - 16 ft
- Video cable - 16 ft
- USB cable - 10 ft
- Power adapter
- Remote control
- Speakerphone
- Powered hub
- Wall/table mount



Figure 2.1: All components of the Logitech ConferenceCam CC3000e system.

3. SETUP INSTRUCTIONS

Follow these steps to set up your Logitech ConferenceCam CC3000e:

1. **Position the Camera:** Place the videoconferencing camera on a stable surface or mount it using the provided wall/table mount. Ensure it has a clear view of the meeting participants.
2. **Position the Speakerphone:** Place the speakerphone in the center of your meeting table for optimal audio pickup and distribution.
3. **Connect the Hub:** The powered hub acts as the central connection point. Connect the camera, speakerphone, and your computer to this hub.
4. **Connect Camera to Hub:** Use the provided video cable (16 ft) to connect the camera to the powered hub.
5. **Connect Speakerphone to Hub:** Use the provided speaker cable (16 ft) to connect the speakerphone to the powered hub.
6. **Connect Hub to Computer:** Use the provided USB cable (10 ft) to connect the powered hub to your PC or Mac.
7. **Power On:** Connect the power adapter to the powered hub and plug it into an electrical outlet. The system is plug-and-play and should be recognized by your computer automatically.



Figure 3.1: Connection diagram for the ConferenceCam CC3000e.



Figure 3.2: The powered hub, central to the system's connectivity.



Figure 3.3: Ports on the powered hub for camera, speakerphone, and USB connection to a computer.

4. OPERATING INSTRUCTIONS

Once the system is set up, you can begin using it for your video and audio conferences.

4.1. Starting a Conference

1. **Launch Application:** Open your preferred Unified Communications (UC) or web conferencing application on your connected PC or Mac.
2. **Select Devices:** In your application's settings, select the Logitech ConferenceCam CC3000e as your primary camera, microphone, and speaker.
3. **Initiate Call:** Start your video conference call as you normally would within your chosen application.

4.2. Speakerphone Controls

The speakerphone features intuitive touch controls for managing your audio during a call.



Figure 4.1: Speakerphone controls for volume, mute, and call management.

- **Volume Up/Down:** Adjust the speaker volume using the dedicated touch buttons.
- **Mute Microphone:** Tap the microphone icon to mute or unmute the microphone. An indicator light will show the microphone status.
- **Call Answer/End:** Use the call buttons to answer or end calls directly from the speakerphone.
- **Bluetooth/NFC Pairing:** The speakerphone supports Bluetooth and NFC for mobile device pairing, allowing you to use it as a high-quality speakerphone for calls from your smartphone or tablet.

4.3. Camera Control with Remote

The included remote control allows you to adjust the camera's view during a conference.

- **Pan/Tilt:** Use the directional arrows on the remote to pan the camera horizontally and tilt it vertically.
- **Zoom:** Use the zoom in/out buttons to adjust the optical 10x lossless zoom, allowing you to focus on specific participants or areas of the room.
- **Presets:** Save and recall up to three camera presets for quick transitions between different views.



Figure 4.2: Remote control for camera adjustments.

Official Product Video: Logitech ConferenceCam CC3000e Overview

Your browser does not support the video tag.

This video provides an overview of the Logitech ConferenceCam CC3000e, demonstrating its features and ease of use in a business meeting environment. It highlights the HD video quality, omni-directional microphones, and remote control capabilities.

5. MAINTENANCE

To ensure the longevity and optimal performance of your ConferenceCam CC3000e, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the camera lens, speakerphone, and hub. Avoid abrasive cleaners or solvents that could damage the surfaces.
- **Storage:** When not in use, store the system in a clean, dry environment away from extreme temperatures and direct sunlight.
- **Cable Management:** Ensure cables are not kinked or pinched to prevent damage.

6. TROUBLESHOOTING

If you encounter issues with your ConferenceCam CC3000e, refer to the following common troubleshooting steps:

- **No Power:** Ensure the power adapter is securely connected to the powered hub and a working electrical outlet. Check for any indicator lights on the hub.
- **No Video/Audio:**

- Verify all cables (USB, video, speaker) are securely connected to the hub and your computer.
 - Check your conferencing application settings to ensure the CC3000e is selected as the active camera, microphone, and speaker.
 - Restart your computer and the ConferenceCam system.
- **Remote Control Not Responding:**
 - Ensure there are no obstructions between the remote and the camera/speakerphone.
 - Check and replace the batteries in the remote control if necessary.
- **Poor Audio Quality:**
 - Ensure the speakerphone is centrally located and not obstructed.
 - Adjust the volume levels on the speakerphone and your computer.
 - Minimize background noise in the meeting room.

For further assistance, please refer to the Support section.

7. SPECIFICATIONS

Feature	Detail
Brand	Logitech
Model Number	960-000982
Video Capture Resolution	1080p
Effective Still Resolution	2.1 MP
Optical Zoom	10x
Digital Zoom	10x
Viewing Angle	90 Degrees
Focus Type	Auto Focus
Connectivity Technology	Wire (USB)
Wireless Compatibility	Bluetooth
Supported Audio Format	MP3, WAV, AAC
Supported Image Format	JPEG, PNG
Features	Advanced Speakerphone, High Definition Video, Remote Control, UC and Web Conferencing Compatibility, Wide Field of View, Image Stabilization
Item Weight	1.3 Pounds

8. WARRANTY INFORMATION

The Logitech ConferenceCam CC3000e comes with a **2-year limited warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the official Logitech warranty documentation or contact Logitech support.

9. SUPPORT

For additional support, product registration, or to access the latest drivers and software updates, please visit the official Logitech support website. You can also find FAQs and community forums for further assistance.

Logitech Support Website: www.logitech.com/support

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