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› Contigo West Loop Stainless Steel Travel Mug User Manual

Contigo 2034154

Contigo West Loop Stainless Steel Travel Mug with AUTOSEAL Lid

Model: 2034154

PRODUCT OVERVIEW

The Contigo West Loop Travel Mug is designed for convenience and performance, ideal for daily commutes and travel. Featuring AUTOSEAL technology, it is engineered to be spill-proof and leak-proof, ensuring your beverages stay contained. Its THERMALOCK Vacuum Insulation keeps drinks hot for up to 5 hours and cold for up to 12 hours. The mug allows for easy one-handed drinking with a simple push of a button, and the lid is designed for easy cleaning with no separate parts to disassemble.





Image: Contigo West Loop Stainless Steel Travel Mug with AUTOSEAL Lid.

SETUP AND FIRST USE

Before first use, and after each use, it is important to properly clean your Contigo West Loop Travel Mug.

1. **Disassembly:** The AUTOSEAL lid is designed for easy cleaning and does not require disassembly of small parts. Simply open the lid completely for access to all surfaces.
2. **Lid Cleaning:** The lid is top-rack dishwasher safe. Place it securely on the top rack of your dishwasher.
3. **Body Cleaning:** The stainless steel body of the mug should be hand washed. Use warm, soapy water and a soft cloth or sponge. Rinse thoroughly.
4. **Drying:** Allow all parts to air dry completely before reassembling or storing to prevent odor and mildew.



Image: Contigo West Loop Travel Mug in a home setting, illustrating its compact design.

OPERATING INSTRUCTIONS

The Contigo West Loop Travel Mug features AUTOSEAL technology for convenient and secure use.

- **Filling:** Unscrew the lid and fill the mug with your desired beverage. Do not overfill; leave space for the lid.
- **Securing the Lid:** Screw the lid on tightly until it is fully seated. Ensure the lid is properly aligned and sealed to prevent leaks.
- **Drinking:** To drink, simply press the AUTOSEAL button located on the side of the lid. The spout will open, allowing you to sip. Release the button to automatically seal the lid, preventing spills.
- **Lock Feature:** For added peace of mind, especially when carrying the mug in a bag, slide the AUTOSEAL button lock to the locked position. This prevents accidental pressing of the button.
- **Temperature Retention:** The THERMALOCK Vacuum Insulation is designed to keep hot beverages hot for up to 5 hours and cold beverages cold for up to 12 hours. For best results with hot beverages, pre-heat the mug with hot water for a few minutes before filling.

MAINTENANCE AND CARE

Proper care ensures the longevity and performance of your Contigo West Loop Travel Mug.

- **Regular Cleaning:** Clean the mug and lid after each use as described in the "Setup and First Use" section.
- **Deep Cleaning (Lid):** For thorough cleaning of the lid, the AUTOSEAL mechanism can be opened fully. Refer to the instructions on the lid itself for how to open the mechanism for cleaning. This allows access to all crevices.
- **Avoid Abrasives:** Do not use abrasive cleaners, scrubbers, or bleach on any part of the mug, as this can damage the finish and seals.
- **Storage:** Store the mug with the lid off or slightly ajar to allow for air circulation and prevent odors.
- **Microwave and Oven Use:** Do not use the mug in a microwave or conventional oven.
- **Freezer Use:** Do not place the mug in the freezer.

TROUBLESHOOTING

Problem	Possible Cause / Solution
Mug is leaking or dripping.	• Ensure the lid is screwed on tightly and correctly aligned with the mug body. • Check that the AUTOSEAL button is fully released and the spout is sealed when not pressed. • Verify that the lid's internal mechanism is clean and free of debris that might obstruct the seal. Refer to cleaning instructions. • Avoid overfilling the mug beyond the fill line (if present) or just below the lid's threading.
Drinks are not staying hot/cold for the advertised duration.	• Ensure the lid is securely closed and sealed. • For hot beverages, pre-heating the mug with hot water for 5-10 minutes before filling can improve heat retention. • For cold beverages, pre-chilling the mug with ice water can improve cold retention. • Avoid frequently opening the lid, as this allows temperature to escape.
Difficulty pressing the AUTOSEAL button.	• Check if the AUTOSEAL button lock is engaged. Slide it to the unlocked position. • Ensure the lid is clean and there is no residue interfering with the button mechanism.

SPECIFICATIONS

- **Brand:** Contigo
- **Model Name:** Contigo Autoseal West Loop Travel Mug
- **Model Number:** 2034154
- **Capacity:** 16 Fluid Ounces
- **Color:** Stainless Steel/Black
- **Material:** Stainless Steel
- **Product Dimensions:** 7.75"W x 3.5"H
- **Item Weight:** 8.8 Ounces
- **Special Features:** BPA Free, Spill Proof, THERMALOCK Vacuum Insulation, AUTOSEAL Technology
- **Care Instructions:** Top rack dishwasher safe lid, hand wash body

WARRANTY AND SUPPORT

All Contigo products are backed by a limited lifetime guarantee. For detailed information regarding warranty claims, product support, or to contact customer service, please visit the official Contigo website or refer to the contact information provided with your purchase.

For additional resources, you may also refer to the [User Guide \(PDF\)](#) available online.

