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## Samsung SM-P9000ZK VXAR

# Samsung Galaxy Note Pro 12.2 User Manual

Model: SM-P9000ZK VXAR | Brand: Samsung

## 1. INTRODUCTION AND OVERVIEW

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The Samsung Galaxy Note Pro 12.2 is a powerful tablet designed for both productivity and entertainment. It combines a large, high-resolution display with advanced features like the S Pen and Multi Window functionality, offering a versatile computing experience without the bulk of a traditional laptop. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

Key features include:

- 12.2-inch 2560x1600 WQXGA Display for stunning visuals.
- Android 4.4 Kit Kat OS and a 1.9GHz Samsung Exynos 5 Octa processor for smooth performance.
- 32 GB Flash Memory and 3 GB RAM for ample storage and efficient multitasking.
- Integrated S Pen for precise navigation and note-taking.
- Pre-installed Hancom Office for document creation and editing.
- Multi Window feature allowing up to four applications to run simultaneously on screen.
- Remote PC and Sidesync capabilities for enhanced connectivity.

## 2. WHAT'S IN THE BOX

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Upon unboxing your Samsung Galaxy Note Pro 12.2, please ensure all the following items are present:

- Samsung Galaxy Note Pro 12.2 Tablet
- S Pen Stylus (pre-inserted or alongside the tablet)
- Power Adapter
- USB Cable
- Quick Start Guide (may vary by region)



The Samsung Galaxy Note Pro 12.2 tablet, shown here with its S Pen stylus, features a large display ideal for productivity and entertainment.

## 3. SETUP

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### 3.1 Charging the Device

Before first use, fully charge your tablet.

1. Connect the USB cable to the tablet's charging port.
2. Plug the other end of the USB cable into the power adapter.
3. Insert the power adapter into a wall outlet.
4. The battery icon on the screen will indicate charging status.

### 3.2 Powering On/Off

- **To Power On:** Press and hold the Power button (located on the top edge) until the Samsung logo appears.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then select "Power off".

### 3.3 Initial Setup Wizard

The first time you power on your tablet, you will be guided through an initial setup process. Follow the on-screen prompts to:

- Select your language.
- Connect to a Wi-Fi network.
- Sign in with your Google account or create a new one.
- Set up date and time.
- Configure security settings (e.g., screen lock).

## 4. OPERATING THE DEVICE

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### 4.1 Display and Navigation

The 12.2-inch WQXGA display offers a vibrant and detailed viewing experience. Navigate the interface using touch gestures:

- **Tap:** To select an item or open an app.
- **Touch and Hold:** To access contextual menus or move items.
- **Swipe:** To scroll through pages or lists.
- **Pinch-to-Zoom:** To zoom in or out on images and web pages.

### 4.2 S Pen Functionality

The included S Pen enhances your interaction with the tablet, allowing for precise input and creative expression.

- **Air Command:** Hover the S Pen over the screen and press the S Pen button to access quick functions like Action Memo, Scrapbooker, Screen Write, S Finder, and Pen Window.
- **Note-taking:** Use the S Note application to write, draw, and organize your thoughts. Handwriting recognition can convert your notes into text.
- **Precision Input:** The S Pen provides accuracy for drawing, photo editing, and navigating small interface elements.

### 4.3 Mobile Office Suite (Hancom Office)

The Galaxy Note Pro 12.2 comes with Hancom Office, a comprehensive mobile office suite that allows you to create, view, and edit documents, spreadsheets, and presentations directly on your tablet.

- **Document Creation:** Start new documents or open existing ones in various formats.
- **Editing Tools:** Utilize a full range of editing tools for text formatting, data manipulation, and slide design.
- **Presentation Mode:** Display your presentations directly from the tablet.

### 4.4 Multi Window Multitasking

The Multi Window feature allows you to run and view up to four applications simultaneously on the screen, significantly enhancing productivity.

1. **Activate Multi Window:** Swipe from the right edge of the screen to reveal the Multi Window tray.
2. **Drag and Drop:** Drag desired applications from the tray onto the main screen.
3. **Resize Windows:** Adjust the size of each application window by dragging the divider between them.
4. **Inter-app Functionality:** Drag and drop content (e.g., images, text) between compatible applications.

### 4.5 Official Product Video

Watch the official product video to see the Samsung Galaxy Note Pro 12.2 in action and learn more about its features:

Your browser does not support the video tag.

Official product video showcasing the key features of the Samsung Galaxy Note Pro 12.2, including its display, S Pen functionality, Mobile Office Suite, and Multi Window multitasking capabilities.

## 5. SPECIFICATIONS

Feature	Detail
Standing screen display size	12.2 Inches
Screen Resolution	2560 x 1600 pixels (WQXGA)
Processor	1.9 GHz Exynos 5 Octa
RAM	3 GB RDRAM
Hard Drive (Flash Memory)	32 GB
Graphics Coprocessor	Mali-T628 MP6
Wireless Type	802.11abg (Wi-Fi)
Number of USB 3.0 Ports	1
Average Battery Life	131 Hours
Operating System	Android 4.4 KitKat
Item Weight	1.65 pounds
Product Dimensions (LxWxH)	8.03 x 11.64 x 0.31 inches
Color	Black
Rear Webcam Resolution	8 MP
Battery Type	Lithium Ion (1 included)
Date First Available	February 3, 2014

## 6. MAINTENANCE

### 6.1 Cleaning Your Device

To keep your tablet in optimal condition, regularly clean its surfaces.

- Use a soft, lint-free cloth to wipe the screen and body.
- For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaner.
- Avoid using harsh chemicals, abrasive materials, or excessive moisture.

### 6.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements.

1. Go to **Settings > About device > Software update**.
2. Follow the on-screen instructions to download and install any available updates.

### 6.3 Battery Care

To maximize battery lifespan:

- Avoid extreme temperatures.

- Do not let the battery completely drain frequently.
- Use the original charger and cable.

## 6.4 Storage Management

Periodically manage your device's storage to maintain optimal performance.

- Delete unnecessary files, apps, and media.
- Transfer large files to cloud storage or an external drive.
- Clear app cache regularly from **Settings > Application manager**.

## 7. TROUBLESHOOTING

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If you encounter issues with your Samsung Galaxy Note Pro 12.2, try the following common troubleshooting steps:

- **Device Not Responding/Frozen:** Press and hold the Power button for about 10-15 seconds to force a restart.
- **Battery Not Charging:**
  - Ensure the charging cable and adapter are securely connected to both the tablet and the power outlet.
  - Try using a different wall outlet.
  - Inspect the charging port on the tablet for any debris or damage.
  - Test with a different compatible Samsung charger and USB cable if available.
- **Wi-Fi Connectivity Issues:**
  - Turn Wi-Fi off and then on again in Settings.
  - Restart your Wi-Fi router.
  - Forget the network and reconnect by re-entering the password.
- **Apps Crashing/Slow Performance:**
  - Close background applications.
  - Clear the cache of the problematic app (Settings > Application manager > [App Name] > Clear cache).
  - Ensure your device's software is up to date.
- **Factory Data Reset (Last Resort):** If issues persist, you may need to perform a factory data reset. This will erase all data on your device, so ensure you have backed up important information. Go to **Settings > Backup and reset > Factory data reset**.

## 8. WARRANTY AND SUPPORT

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### 8.1 Product Warranty

Your Samsung Galaxy Note Pro 12.2 is covered by a limited manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Samsung website for detailed terms and conditions.

*Legal Disclaimer: This product does not include original packaging if purchased as a refurbished or used item. Warranty terms may vary based on purchase condition and region.*

### 8.2 User Manual and Online Resources

A comprehensive User Manual in PDF format is available for download, providing more in-depth information on your device's features and functions.

[Download User Manual \(PDF\)](#)

For additional support, FAQs, software downloads, and service center locations, please visit the official Samsung support website.

