

j5create JUH340

j5create 4-Port Powered USB 3.0 Data Hub (JUH340) User Manual

Model: JUH340

1. INTRODUCTION

The j5create JUH340 is a 4-Port Powered USB 3.0 Data Hub designed to expand the USB connectivity of your computer. It provides four SuperSpeed USB 3.0 ports, allowing you to connect multiple USB devices simultaneously. This hub supports fast data transfer rates and can also provide power for charging compatible devices.

2. KEY FEATURES

- Expands your device with 4 USB 3.0 ports using a single connection.
- USB 3.0 SuperSpeed offers a 5 Gbps transfer rate, which is 10 times faster than USB 2.0.
- Backward compatible with USB 2.0 and 1.0 specifications.
- Supports fast charging for smartphones, tablets, and iPads up to 2.1A.
- Features an elegant, compact aluminum housing.
- Supports both USB bus-powered and DC self-powered USB devices.

3. PACKAGE CONTENTS

- j5create JUH340 4-Port Powered USB 3.0 Data Hub
- 15W Power Adapter
- Quick Installation Guide

4. SETUP INSTRUCTIONS

4.1 Connecting the Hub to Your Computer

Connect the integrated USB cable from the JUH340 hub to an available USB 3.0 port on your computer. The hub is plug-

and-play and does not require additional drivers for most operating systems (Windows, macOS).



Image: The j5create JUH340 hub connected to a MacBook, demonstrating its compact design and direct connection.

4.2 Connecting the Power Adapter (Optional/Recommended)

For optimal performance, especially when connecting power-intensive devices like external hard drives or charging multiple devices, connect the included 15W power adapter to the DC input port on the hub, then plug it into a wall outlet.



Image: The 15W power adapter included with the j5create JUH340 hub, used for providing additional power.

4.3 Connecting USB Devices

Once the hub is connected to your computer, you can plug your USB devices (e.g., flash drives, external hard drives, keyboards, mice, smartphones) into the available USB 3.0 ports on the hub.



Image: The j5create JUH340 hub connected to a laptop, with a smartphone and power bank charging, illustrating multi-device connectivity.

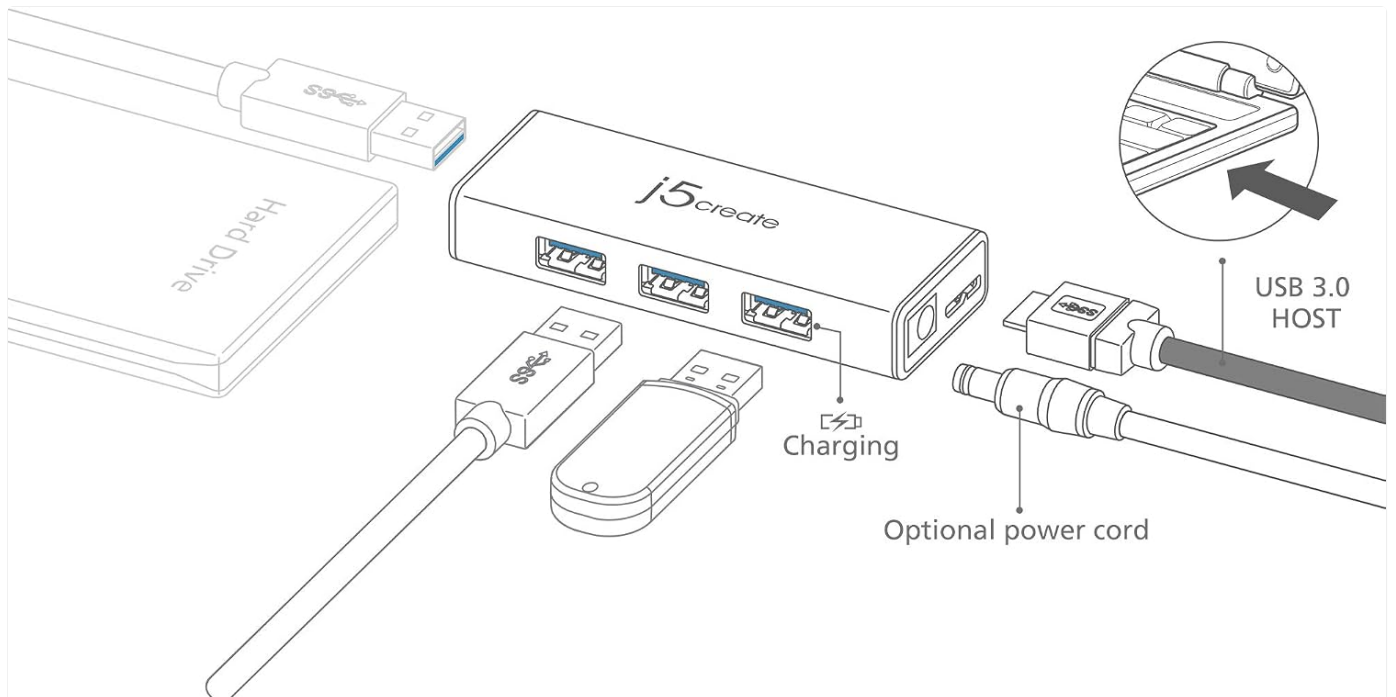


Image: A diagram illustrating the connections for the j5create JUH340 hub, showing an external hard drive, USB devices, and the optional power cord connected to a USB 3.0 host.



Image: A close-up view of the j5create JUH340 hub and its integrated USB cable, highlighting the four USB 3.0 ports.

5. OPERATING INSTRUCTIONS

5.1 Data Transfer

The JUH340 hub supports USB 3.0 SuperSpeed data transfer, allowing for rapid file transfers between your computer and connected USB 3.0 devices. For optimal speeds, ensure both your computer's USB port and the connected device are USB 3.0 compatible.

5.2 Device Charging

The hub can charge compatible devices through its USB ports. When the power adapter is connected, the hub can deliver up to 2.1A for fast charging of smartphones and tablets.

6. TROUBLESHOOTING

- **Device Not Recognized:**
Ensure the hub is securely connected to your computer's USB port. Try connecting the hub to a different USB port

on your computer. If using the power adapter, ensure it is properly connected and plugged into a working outlet.

• **Slow Data Transfer:**

Verify that both your computer's USB port and the connected device are USB 3.0 compatible. USB 2.0 devices will operate at USB 2.0 speeds. Ensure the power adapter is connected if you are transferring large files or using multiple devices.

• **Charging Issues:**

Confirm the power adapter is connected to the hub and a power source. Some devices may require more power than the hub can provide, especially if multiple devices are connected and drawing power simultaneously.

• **Intermittent Connection:**

Check all cable connections for looseness. Avoid extending the hub's cable with additional USB extension cables, as this can sometimes lead to signal degradation.

7. SPECIFICATIONS

Brand	j5create
Model Number	JUH340
Hardware Interface	USB
Number of Ports	4 x USB 3.0
Data Transfer Rate	Up to 5 Gbps (USB 3.0 SuperSpeed)
Special Feature	Powered (15W Power Adapter Included)
Compatible Devices	Desktops, Laptops (Mac, Windows)
Item Weight	8.8 ounces
Product Dimensions (LxWxH)	4.92 x 7.6 x 1.65 inches
Voltage	5 Volts

8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your product or visit the official j5create website. Keep your purchase receipt for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question