

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [Shark](#) /
- › [Shark Navigator Professional Upright Vacuum NV370 User Manual](#)

**Shark NV370**

# Shark Navigator Professional Upright Vacuum NV370

## USER MANUAL

### Introduction

Welcome to the user manual for your new Shark Navigator Professional Upright Vacuum, Model NV370. This powerful and versatile vacuum cleaner is designed to provide exceptional cleaning performance on both carpets and hard floors. Featuring Lift-Away technology, Anti-Allergen Complete Seal, and a HEPA filter, it's engineered for thorough cleaning and improved air quality.



*Figure 1: The Shark Navigator Professional Upright Vacuum NV370 in its upright configuration.*

## Setup and Assembly

Before first use, ensure all components are present and assemble the vacuum according to the following steps:

- Carefully remove all parts from the packaging.
- Attach the main body to the floor nozzle until it clicks securely into place.
- Insert the handle into the top of the main body, ensuring it locks.
- Connect the hose to the back of the vacuum, aligning the tabs and pushing firmly.
- Store the included accessories (Hard Floor Hero, Pet Power Brush, Dusting Brush, 8" Crevice Tool) on the onboard storage posts for easy access.



Figure 2: All components of the Shark Navigator NV370, including the main unit and various attachments.

## Operating Instructions

Your Shark Navigator NV370 offers versatile cleaning modes:

- **Upright Mode:** For general floor cleaning. Plug the power cord into a suitable outlet. The power switch is located on the main body.
- **Surface Selection:** Use the brush roll control switch to select between bare floor cleaning (brush roll off) and carpet cleaning (brush roll on). This allows for optimal performance on different surfaces.
- **Lift-Away Mode:** Press the 'Lift-Away' button to detach the canister from the floor nozzle. This allows for portable cleaning of stairs, upholstery, and hard-to-reach areas.
- **Using Attachments:** In Lift-Away mode, attach desired tools to the end of the hose or the extension wand for specialized cleaning tasks. The long hose and handle provide extended reach for cleaning baseboards, ceilings, and high surfaces.
- **Swivel Steering:** The vacuum features swivel steering for excellent control and maneuverability around furniture and obstacles.



*Figure 3: The Shark Navigator NV370 with its canister detached for Lift-Away portable cleaning.*

## Maintenance

Regular maintenance ensures optimal performance and longevity of your vacuum:

- **Emptying the Dust Cup:** The extra-large-capacity dust cup should be emptied after each use or when debris reaches the MAX FILL line. Simply unhook the latches on the sides to remove the dust cup and empty its contents.
- **Cleaning Filters:** The Anti-Allergen Complete Seal Technology includes a HEPA filter and foam/felt filters. These should be cleaned regularly according to the instructions in the full user guide to maintain suction and filtration efficiency.
- **Brush Roll Maintenance:** Periodically check the brush roll for any tangled hair or debris and remove as necessary to ensure proper rotation.



**NEVER LOSES SUCTION**



**DUST-AWAY™ ATTACHMENT**      **XL CAPACITY LIFT-AWAY™**

**SWIVEL STEERING**

**ANTI-ALLERGEN  
COMPLETE SEAL  
TECHNOLOGY™**



**PROFESSIONAL**

Figure 4: Close-up view of the large-capacity dust cup, designed for extended cleaning.



Figure 5: The HEPA and foam/felt filters, crucial for trapping dust and allergens.

## Troubleshooting

If you encounter issues with your Shark Navigator NV370, consider the following common solutions:

- **No Power:** Ensure the power cord is securely plugged into a working outlet. Check the circuit breaker if necessary.
- **Loss of Suction:** Empty the dust cup. Check all hoses and connections for blockages. Clean or replace filters as recommended.
- **Brush Roll Not Spinning:** Ensure the vacuum is in the correct mode for carpet cleaning. Check for obstructions in the brush roll area and clear any tangled hair or debris.
- **Excessive Noise:** While the vacuum may be a bit noisy due to its powerful motor, sudden increases in noise could indicate a blockage or a foreign object in the brush roll or hose. Disconnect power and inspect.

## Specifications

Feature	Detail
Brand	Shark
Model Name	Shark Navigator Professional Upright Corded Bagless Vacuum for Carpet and Hard Floor with Lift-Away Hand Vacuum and Anti-Allergy Seal (NV370), White

Style	NV370
Color	White and Silver
Item Weight	13.7 Pounds
Product Dimensions	14.96 x 11.4 x 45.5 inches
Power Source	Corded Electric
Manufacturer	SharkNinja
Filtration	Anti-Allergen Complete Seal Technology + HEPA filter
Included Components	Canister, Crevice tool, HEPA Filter, Hard Floor Hero, Pet Power Brush, Dusting Brush, 8" Crevice Tool

## Warranty and Support

Your Shark Navigator Professional Upright Vacuum NV370 comes with a SharkNinja five-year (5) limited warranty. For detailed warranty information, service, or additional support, please refer to the official user guide or visit the SharkNinja website.

You can also download the full User Guide (PDF) for more comprehensive instructions and safety information: [Download User Guide \(PDF\)](#)