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**EXTEL EMY**

## Extel Emy Wireless Call Button Instruction Manual

### 1. INTRODUCTION AND PRODUCT OVERVIEW

The Extel Emy Wireless Call Button is an IP44 rated, white, waterproof call button designed for use with compatible Extel wireless chime systems. It features a light indicator and an integrated protective visor for enhanced durability. With a radio transmission range of up to 150 meters, this call button is powered by a single CR2032 battery, which is included. It serves as an ideal replacement for a faulty call button or allows for the addition of a second entrance call point.

This call button is compatible with various Extel chime models, including LOOFIN, LOOFIB, LOOCENS, LOOPOG, LOONS, LOOBS, LOOVI, LOONI, LOOFLASH, APPLI, LOOPO, LOOMAX, and LOOKIT.



Image showing the white Extel Emy Wireless Call Button with its integrated protective visor.

## 2. SAFETY INSTRUCTIONS

- Read all instructions carefully before installing and operating the device.
- Do not expose the call button to extreme temperatures, direct sunlight for prolonged periods, or corrosive substances.
- Ensure correct battery insertion, observing the polarity (+/-) markings. Incorrect insertion can damage the device or cause battery leakage.
- Keep batteries out of reach of children. If swallowed, seek immediate medical attention.
- Dispose of used batteries and the device responsibly, following local regulations for electronic waste.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.

## 3. PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x Extel Emy Wireless Call Button with integrated visor
- 1 x CR2032 Lithium Metal Battery (may be pre-installed)
- Mounting hardware (e.g., screws, wall plugs, or adhesive pad)

- Instruction Manual

## 4. SETUP AND INSTALLATION

### 4.1 Battery Installation

1. Locate the battery compartment on the back of the call button.
2. Open the compartment cover.
3. Insert the included CR2032 lithium metal battery, ensuring the positive (+) side faces upwards as indicated inside the compartment.
4. Close the battery compartment cover securely.

### 4.2 Mounting the Call Button

Choose a suitable location for your call button, typically near your main entrance or any secondary entrance where you wish to add a call point. The IP44 rating ensures the button is protected against splashing water, making it suitable for outdoor installation.

- **Using Screws:** Mark the desired mounting position. Drill pilot holes if necessary, then secure the call button to the surface using the provided screws and wall plugs.
- **Using Adhesive Pad (if included):** Clean the mounting surface thoroughly to ensure it is dry and free of dust or grease. Peel off the protective film from the adhesive pad and firmly press the call button onto the desired location for at least 30 seconds.

Ensure the integrated protective visor is correctly positioned over the button after mounting.

### 4.3 Pairing with Your Extel Chime

To enable communication between the Emy call button and your Extel wireless chime, pairing is required. The exact pairing procedure may vary slightly depending on your specific Extel chime model. Please refer to your chime's instruction manual for detailed pairing steps. Generally, the process involves:

1. Placing your Extel chime into pairing mode (often indicated by a flashing light or specific sound).
2. Pressing the Extel Emy Wireless Call Button once to send a pairing signal.
3. The chime should confirm successful pairing (e.g., by ringing or a solid light).

## 5. OPERATING INSTRUCTIONS

Once installed and paired, operating the Extel Emy Wireless Call Button is straightforward:

- Press the call button firmly.
- A light indicator on the button will illuminate briefly, confirming that a signal has been transmitted.
- The wireless signal will be sent to your paired Extel chime, which will then sound the selected melody.

## 6. MAINTENANCE

### 6.1 Cleaning

To maintain the appearance and functionality of your call button:

- Wipe the surface of the call button with a soft, slightly damp cloth.
- Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish or internal components.

## 6.2 Battery Replacement

The CR2032 battery typically lasts for an extended period. However, if you notice the light indicator no longer illuminates when pressed, or if the wireless range significantly decreases, it is likely time to replace the battery.

1. Open the battery compartment cover on the back of the call button.
2. Remove the old CR2032 battery.
3. Insert a new CR2032 lithium metal battery, ensuring correct polarity (+/-).
4. Close the battery compartment cover securely.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Call button not working / Chime not ringing	Dead or incorrectly installed battery Not paired with chime Chime power issue Out of range	Replace CR2032 battery, ensuring correct polarity Re-pair the call button with your Extel chime (refer to chime manual) Check if the chime is powered on and functioning Ensure the button is within 150m range of the chime
Reduced wireless range	Low battery Obstructions between button and chime Radio interference	Replace CR2032 battery Relocate button or chime to minimize obstructions (e.g., thick walls, metal objects) Move away from other wireless devices or sources of interference
Light indicator not illuminating	Dead battery Internal fault	Replace CR2032 battery If issue persists after battery replacement, contact customer support

## 8. SPECIFICATIONS

- **Model:** EMY
- **Brand:** EXTEL
- **Power Source:** 1 x CR2032 Lithium Metal Battery (included)
- **Wireless Range:** Up to 150 meters (open field)
- **Ingress Protection (IP) Rating:** IP44 (Protected against solid objects over 1mm and splashing water from any direction)
- **Color:** White
- **Dimensions (approx.):** 10 x 4.8 x 4.8 cm
- **Weight (approx.):** 120 grams
- **Certification:** NF
- **Manufacturer:** CFIEIX

## 9. WARRANTY INFORMATION

The Extel Emy Wireless Call Button is covered by a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accident, unauthorized modification, or improper installation.

To make a warranty claim, please retain your original proof of purchase (receipt or invoice) and contact your retailer or Extel customer support.

## 10. SUPPORT

For further assistance, technical support, or inquiries regarding your Extel Emy Wireless Call Button, please refer to the following resources:

- **Official Extel Website:** Visit the official Extel website for FAQs, additional product information, and contact details.
- **Customer Service:** Contact Extel customer service directly for personalized support.