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› [CRAFTSMAN](#) /

› Craftsman AssureLink Smart Control Garage Door Opener Smartphone Control Kit Model 53999 User Manual

CRAFTSMAN 53999

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Model: 53999

INTRODUCTION

The Craftsman AssureLink Smart Control Garage Door Opener Smartphone Control Kit allows you to monitor and control your existing Craftsman garage door opener using a smartphone, tablet, or computer. This kit enhances convenience and security by providing remote access and status updates for your garage door.

PACKAGE CONTENTS

Verify that all components are present in your kit:

- Multi-Function Motion-Detecting Wall Control
- Craftsman Internet Gateway
- 3-foot Ethernet cable
- Power cord for Internet Gateway
- Owner's Manual (this document)



Image: The Craftsman AssureLink Smart Control Kit showing the Internet Gateway, Multi-Function Wall Control, Ethernet cable, and power adapter.



Image: The retail packaging for the Craftsman AssureLink Garage Door Opener Smartphone Control Kit, highlighting its features and contents.

FEATURES

- **Remote Operation:** Open and close your garage door from any location using an internet-enabled smartphone, laptop, or tablet via the Craftsman mobile app or web interface.
- **Easy Setup:** Quick and straightforward installation by replacing the existing wall console and connecting the Internet Gateway to your home router.
- **Internet Gateway:** Facilitates communication between your garage door opener and your smart devices.
- **Multi-Function Motion-Detecting Wall Console:** Allows manual operation, controls opener lights, includes a lock/vacation button, and activates opener lights upon motion detection.
- **Customizable Alerts:** Receive automatic email and/or smartphone push notifications for changes in garage door status. Multiple alerts can be configured.
- **Safety Features:** Includes an Alert-to-Close system where opener lights flash and a warning alarm sounds when the door is closing via the AssureLink Gateway or Timer-to-Close feature.

SETUP INSTRUCTIONS

Follow these steps to install and configure your Craftsman AssureLink Smart Control Kit:

1. **Replace Wall Console:** Disconnect power to your garage door opener. Carefully remove your existing Craftsman garage door opener wall console. Connect the new Multi-Function Motion-Detecting Wall Control to the existing wiring. Ensure proper polarity if applicable. Mount the new wall control securely.
2. **Connect Internet Gateway:** Place the Craftsman Internet Gateway near your home's internet router. Connect the Gateway to your router using the provided Ethernet cable. Plug the Gateway's power cord into an electrical outlet.
3. **Create Craftsman Account:** Access the Craftsman AssureLink web interface on a computer or mobile device. Follow the on-screen instructions to create a new account and register your Internet Gateway.
4. **Download Mobile App:** Download the Craftsman mobile app (or MyQ app, as it may have replaced the original AssureLink app) from your smartphone's app store.
5. **Pair Devices:** Open the app and log in with your newly created account. Follow the in-app instructions to pair your garage door opener with the Internet Gateway and the app. This typically involves pressing a learn button on your garage door opener and following prompts in the app.

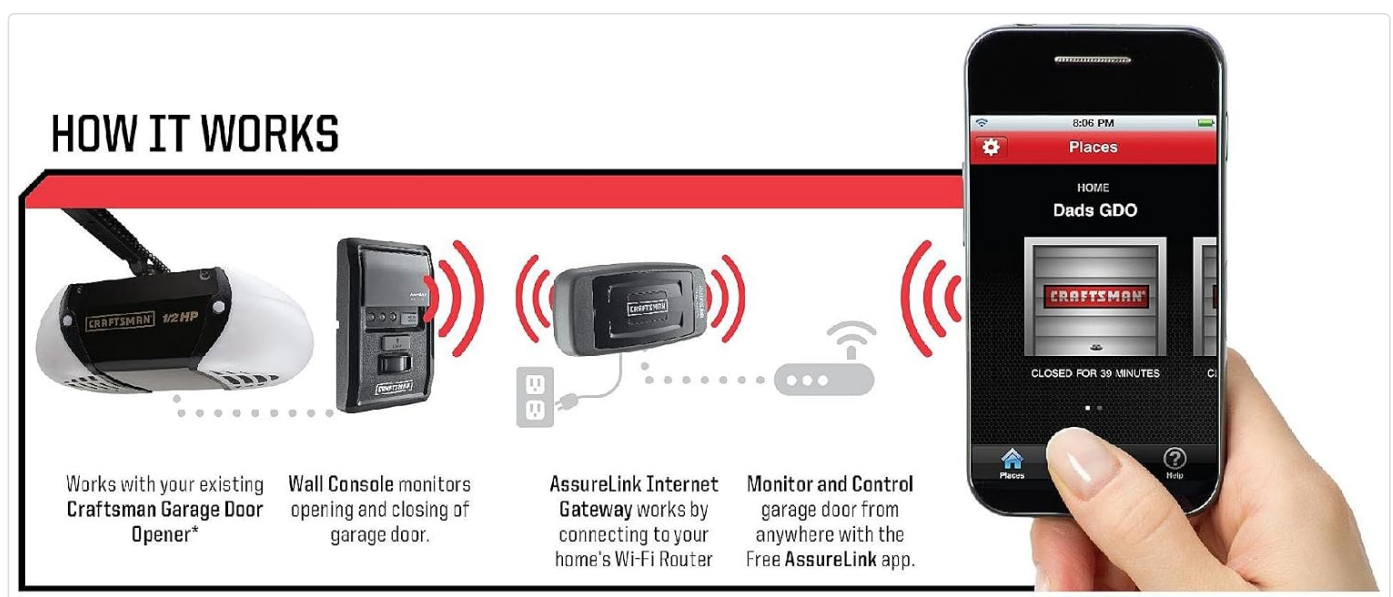


Image: Diagram illustrating the connectivity of the Craftsman AssureLink system, showing the garage door opener, wall console, Internet Gateway connected to a Wi-Fi router, and smartphone app for control.



Image: A close-up diagram showing the Craftsman AssureLink Internet Gateway connected to a power outlet and a Wi-Fi router via an Ethernet cable, with wireless signals indicating communication.

OPERATING INSTRUCTIONS

Using the Multi-Function Wall Control



Image: A detailed view of the Craftsman Multi-Function Motion-Detecting Wall Console, showing buttons for light control, hold open, and timed close

options (1, 5, 10 minutes).

- **Open/Close Door:** Press the main button on the wall control to open or close the garage door.
- **Light Control:** Press the 'LIGHT' button to turn the garage door opener lights on or off independently of door operation.
- **Motion Detection:** The wall control's integrated motion sensor will automatically turn on the opener lights when movement is detected in the garage.
- **Lock/Vacation Mode:** Press the 'LOCK' or 'VACATION' button (if present) to disable remote controls for extended periods, enhancing security when away from home.
- **Timer-to-Close:** Use the 1, 5, or 10-minute buttons to set a timer for the garage door to automatically close after the selected duration. An audible warning and flashing lights will precede closing.
- **Hold Open:** Press the 'HOLD OPEN' button to keep the garage door in the open position, overriding automatic closing features.

Using the Smartphone App





Image: A smartphone screen displaying the Craftsman AssureLink mobile application interface, showing the status of a garage door (closed) and navigation options like 'Places', 'Account', 'Events', and 'Help'.

- **Remote Open/Close:** Launch the Craftsman (or MyQ) app on your smartphone or tablet. Select your garage door from the list of connected devices. Tap the open/close button to operate the door.
- **Status Monitoring:** The app displays the current status of your garage door (open or closed).
- **Alerts:** Configure and receive push notifications or email alerts when the garage door status changes.
- **Guest Access:** Grant temporary or permanent access to family, friends, or delivery services through the app, even when you are not home.

MAINTENANCE

To ensure optimal performance and longevity of your Craftsman AssureLink system:

- **Keep Components Clean:** Periodically wipe down the Internet Gateway and Wall Control with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- **Check Connections:** Ensure all cables (Ethernet, power) are securely connected to the Internet Gateway and router. Verify the wall control wiring is firm.
- **Software Updates:** Keep your smartphone app updated to the latest version for new features and security enhancements. The Internet Gateway firmware may also receive automatic updates.
- **Garage Door Opener Maintenance:** Refer to your primary garage door opener's manual for its specific maintenance requirements.

TROUBLESHOOTING

If you encounter issues with your Craftsman AssureLink system, consider the following:

- **No Connection to Internet Gateway:**
 - Verify the Ethernet cable is securely connected to both the Gateway and your router.

- Ensure the Gateway's power adapter is plugged in and receiving power.
- Check your home internet connection.
- Try restarting your router and the Internet Gateway by unplugging them for 30 seconds and then plugging them back in.

- **Garage Door Not Responding to App:**

- Confirm your smartphone has an active internet connection.
- Ensure the Internet Gateway is online and connected to your garage door opener.
- Check if the wall control is in 'Lock' or 'Vacation' mode.
- If the system was previously used by another owner, a factory reset of the Internet Gateway might be necessary. To reset, insert a paperclip into the reset hole on the side of the gateway, hold it while unplugging the power cord, then replug the power cord while still holding the paperclip for a few seconds.

- **Wall Control Not Functioning:**

- Verify the wiring connections to the wall control are secure and correct.
- Ensure the garage door opener itself has power.

- **Alerts Not Received:**

- Check your app notification settings and email spam folders.
- Ensure your account settings for alerts are correctly configured in the app or web interface.

SPECIFICATIONS

Specification	Detail
Manufacturer	Craftsman
Part Number	53999
Item Weight	12 ounces
Package Dimensions	9.7 x 7.3 x 2.4 inches
Item Model Number	53999
Color	Black/Grey
Item Package Quantity	1
Batteries Included	No
Batteries Required	No
Date First Available	November 8, 2013

WARRANTY INFORMATION

This Craftsman AssureLink Smart Control Garage Door Opener Smartphone Control Kit typically includes a **1-year limited warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the warranty card included with your product or contact Craftsman customer support.

SUPPORT

For further assistance, technical support, or to inquire about replacement parts, please contact Craftsman customer service. You can typically find contact information on the Craftsman official website or within the product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I reset two Craftsman AssureLink Connectivity Internet Gateways (Model 1B7543-1) that have stopped allowing remote access?

To perform a full factory reset on your Craftsman AssureLink Internet Gateway (Model 1B7543-1 / 53999), follow these specific steps as a standard power cycle may not be sufficient: Locate the small reset hole...

[Read full answer](#)