Disney 291393

Disney Frozen Blu-ray + DVD + Digital HD Collector's Edition Instruction Manual

Product Overview

This manual provides essential information for the Disney Frozen Blu-ray + DVD + Digital HD Collector's Edition. It covers setup, operation, maintenance, and troubleshooting to ensure an optimal viewing experience. The product includes a Blu-ray disc, a DVD disc, and a digital HD copy. Frozen is an animated film about Princess Anna's epic journey to find her sister Elsa, whose icy powers have trapped the kingdom of Arendelle in eternal winter. Teaming up with mountain man Kristoff, his reindeer Sven, and a snowman named Olaf, Anna battles the elements to save the kingdom.



Image: Front cover of the Disney Frozen Blu-ray + DVD + Digital HD Collector's Edition. It features Elsa, Anna, Kristoff, Sven, and Olaf against a snowy backdrop.

Setup Guide

Follow these steps to set up and begin enjoying your Disney Frozen Collector's Edition:

1. **Unpack the Product:** Carefully remove the Blu-ray case from its packaging. Ensure both the Blu-ray disc and DVD disc are present and undamaged.
2. **Select Your Disc:** Choose either the Blu-ray disc for high-definition playback or the DVD disc for standard-definition playback, depending on your player and preference.
3. **Insert the Disc:** Open the disc tray of your compatible Blu-ray player, DVD player, game console (e.g., PlayStation, Xbox), or computer drive. Gently place the selected disc onto the tray with the

label side facing up. Close the disc tray.

4. **Connect to Display:** Ensure your disc player is properly connected to your television or display device via an HDMI cable (recommended for Blu-ray) or other appropriate video/audio cables.
5. **Power On:** Turn on your disc player and television. Select the correct input source on your television that corresponds to your disc player. The disc should begin playing automatically or present a menu.

Operating Instructions

Once the disc is loaded, you will typically be presented with a main menu. Use your remote control or game controller to navigate the options.

- **Play Movie:** Select "Play" or "Start Movie" to begin playback.
- **Scene Selection:** Use "Scene Selection" or "Chapters" to jump to specific parts of the film.
- **Audio/Subtitles:** Access the "Audio" or "Language" menu to select your preferred audio track (e.g., English, French, Spanish) and subtitle options (e.g., French, Spanish).
- **Bonus Features:** Explore the "Bonus Features" or "Special Features" menu for additional content such as behind-the-scenes footage, deleted scenes, and music videos.
- **Basic Playback Controls:** Use your player's remote for standard functions:**Play**, **Pause**, **Stop**, **Fast Forward**, **Rewind**, and **Skip Chapter**.

Video: Official trailer for Disney's Frozen. This video provides a preview of the film's content and animation style.



Image: Back cover of the Disney Frozen Blu-ray + DVD + Digital HD Collector's Edition, detailing bonus features and product information.

Care and Maintenance

Proper care of your discs will ensure their longevity and optimal performance:

- **Handling:** Always hold discs by their edges or by placing a finger through the center hole. Avoid touching the playback surface.
- **Cleaning:** If a disc becomes dirty, gently wipe it with a soft, lint-free cloth from the center outwards. Do not use abrasive materials or harsh cleaning chemicals.
- **Storage:** Store discs in their original case, away from direct sunlight, extreme temperatures, and high

humidity.

- **Avoid Scratches:** Be careful not to drop discs or place them on rough surfaces, as scratches can affect playback quality.

Troubleshooting Guide

If you encounter any issues, refer to the following common solutions:

- **Disc Not Playing:**
  - Ensure the disc is inserted correctly (label side up).
  - Verify your player is compatible with Blu-ray or DVD format.
  - Check the disc for visible smudges or scratches and clean if necessary.
  - Try playing another disc to determine if the issue is with the player or the disc.
- **No Audio or Video:**
  - Confirm all cables (HDMI, audio) are securely connected between the player and the TV/audio system.
  - Check that your TV is set to the correct input source.
  - Ensure the volume on your TV or audio system is turned up and not muted.
- **Skipping or Freezing Playback:**
  - Clean the disc thoroughly with a soft, lint-free cloth.
  - Inspect the disc for deep scratches or damage. Severely damaged discs may not play correctly.
  - Ensure your player's firmware is up to date, if applicable.
- **Incorrect Language or Subtitles:**
  - Access the disc's menu or your player's settings to select the desired audio track and subtitle options.

Product Specifications

Feature	Detail
Aspect Ratio	2.20:1
MPAA Rating	PG (Parental Guidance Suggested)
Product Dimensions	0.6 x 5.4 x 6.7 inches
Item Model Number	291393
Director	Chris Buck, Jennifer Lee
Media Format	Blu-ray, DVD
Run Time	1 hour and 42 minutes
Release Date	March 18, 2014

Dubbed Languages	English, French, Spanish
Subtitles	French, Spanish
Producers	Peter Vecho
Studio	Sony Pictures Home Entertainment
ASIN	B00G5G7K7O
Number of Discs	2
Genre	Animation
Language	English

Warranty and Support

For any product-related inquiries, warranty information, or technical support, please refer to the contact information provided on the product packaging or visit the official Disney customer support website. Specific warranty details are typically included with the product at the time of purchase.