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## Waterstone 5500-TB

# Waterstone 5500-TB Annapolis Single Handle Pull-Out Kitchen Faucet User Manual

Model: 5500-TB | Brand: Waterstone

## INTRODUCTION

This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your Waterstone 5500-TB Annapolis Single Handle Pull-Out Kitchen Faucet. Please read this manual thoroughly before installation and use to ensure proper function and longevity of your product. Keep this manual for future reference.

## SAFETY INFORMATION

**WARNING:** Always turn off the main water supply before beginning any installation or repair work. Failure to do so may result in water damage or personal injury.

**CAUTION:** Wear appropriate safety gear, such as safety glasses, during installation. Handle tools and components with care to prevent injury or damage to the product.

Ensure all local plumbing and building codes are followed during installation.

## PACKAGE CONTENTS

Verify that all components are present before beginning installation. If any parts are missing or damaged, contact Waterstone customer support.

- Annapolis Single Handle Pull-Out Kitchen Faucet (Main Body)
- Mounting Hardware (Washer, Nut, Screws)
- Hot and Cold Water Supply Lines
- Spray Head with Hose
- Counterweight
- Installation Guide (this manual)



*Image 1: Main components of the Waterstone 5500-TB Annapolis Faucet. This image displays the faucet body, pull-out spray head, and associated hoses.*

## TOOLS REQUIRED

The following tools are recommended for installation:

- Adjustable Wrench
- Phillips Head Screwdriver
- Basin Wrench (optional, for tight spaces)
- Plumber's Putty or Silicone Sealant
- Safety Glasses
- Flashlight

## SETUP (INSTALLATION)

1. **Prepare the Sink/Countertop:** Ensure the mounting hole is clean and free of debris. The faucet requires a single hole for installation.
2. **Install the Faucet Body:**

- Feed the faucet's supply lines and spray hose through the mounting hole in the sink or countertop.
- Position the faucet body on the sink/countertop, ensuring it is properly aligned.

### **3. Secure the Faucet:**

- From underneath the sink, place the rubber washer, then the metal washer, onto the threaded shank.
- Thread the mounting nut onto the shank and hand-tighten.
- Use an adjustable wrench or basin wrench to fully tighten the mounting nut, securing the faucet firmly to the sink/countertop. Do not overtighten.

### **4. Connect Water Supply Lines:**

- Connect the hot water supply line (usually marked red or with an 'H') to the hot water shut-off valve.
- Connect the cold water supply line (usually marked blue or with a 'C') to the cold water shut-off valve.
- Ensure all connections are tight but do not overtighten.

### **5. Install the Spray Hose and Counterweight:**

- Connect the pull-out spray hose to the designated connection point under the faucet body.
- Attach the counterweight to the pull-out spray hose at a point that allows the spray head to retract smoothly and fully into the faucet spout. Typically, this is about 6-8 inches below the connection point.

### **6. Test for Leaks:**

- Slowly turn on the main water supply.
- Check all connections for leaks. If leaks are present, tighten the connections slightly until they stop.
- Run water through the faucet for a few minutes to flush out any debris and check for proper hot and cold water flow.



*Image 2: Illustrative diagram of faucet installation steps. This image shows the faucet being mounted to the sink, with supply lines and the spray hose connected underneath.*

## **OPERATING INSTRUCTIONS**

The Waterstone 5500-TB Annapolis faucet features a single handle for temperature and flow control, and a pull-out spray head with stream selection.

- **Water Flow and Temperature Control:**

The single lever handle controls both water flow and temperature. Lift the handle to increase water flow. Move the handle to the left for hot water and to the right for cold water. The handle's position allows for precise control over temperature and flow rate.

- **Pull-Out Spray Head:**

Grasp the spray head and pull it gently from the spout. The flexible hose allows for extended reach. The unique PLP (Positive Lock Pull-Out) system ensures the spray head remains securely in place when not in use.

- **Spray Function Selection:**

The spray head features a button or lever to switch between an aerated stream and a powerful spray. Press the button or move the lever to select the desired function. The faucet will typically default to the aerated stream when turned off and on again.

- **Retracting the Spray Head:**

Once finished, guide the spray head back into the spout. The counterweight on the hose will assist in smooth retraction and secure docking.



*Image 3: Demonstrating the operation of the single handle and pull-out spray head. This image highlights the handle's movement for temperature and flow, and the spray head extended from the spout.*

## MAINTENANCE

Regular cleaning and maintenance will help preserve the finish and functionality of your Waterstone faucet.

- **Cleaning the Finish:**

Clean the faucet regularly with a soft, damp cloth and mild soap. Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the Tuscan Brass finish. Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.

- **Cleaning the Aerator/Spray Nozzles:**

Over time, mineral deposits can build up in the aerator or spray nozzles, affecting water flow. Unscrew the aerator from the spray head (if applicable) or gently rub the rubber nozzles to dislodge deposits. Rinse with water. For stubborn deposits, soak the aerator in a 50/50 solution of white vinegar and water.

- **Checking for Leaks:**

Periodically inspect the connections under the sink for any signs of leaks. Address any leaks promptly to prevent water damage.

- **Cartridge Maintenance:**

If you experience persistent drips or difficulty controlling water temperature/flow, the ceramic disc cartridge may need servicing or replacement. Refer to the troubleshooting section or contact Waterstone customer support for guidance.



*Image 4: A person cleaning the faucet with a soft cloth. This image illustrates the recommended method for maintaining the faucet's finish.*

## TROUBLESHOOTING

Before contacting customer service, please review the following common issues and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Low Water Flow	Clogged aerator/spray nozzles Partially closed shut-off valves Debris in supply lines	Clean or replace aerator/spray nozzles. Ensure hot and cold water shut-off valves are fully open. Flush supply lines (with water turned off at main).
Faucet Drips	Worn cartridge Loose connections	Replace ceramic disc cartridge. Check and tighten supply line connections.
Spray Head Does Not Retract Fully	Improperly positioned counterweight Obstruction under sink	Adjust the position of the counterweight on the hose. Clear any obstructions that may be impeding the hose movement.
No Hot or Cold Water	Supply valve closed Clogged supply line	Ensure corresponding supply valve is fully open. Check for kinks or blockages in the supply line.

## SPECIFICATIONS

Feature	Detail
Brand	Waterstone
Model Number	5500-TB
Finish Type	Tuscan Brass
Material	Solid Brass or Stainless Steel Construction
Number of Handles	1 (Single Handle)
Mounting Type	Embedded (Single Hole)
Hole Count	1
Special Feature	Lead Free
Recommended Uses	Kitchen

## WARRANTY AND SUPPORT

Waterstone products are manufactured to high-quality standards and are backed by a manufacturer's warranty. For specific warranty details, please refer to the warranty card included with your product or visit the official Waterstone website. For technical assistance, replacement parts, or further support, please contact Waterstone customer service directly.

### Waterstone Customer Service:

- Contact information typically found on the manufacturer's website or product packaging.
- Please have your model number (5500-TB) and purchase date available when contacting support.

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