

THOMSON 24FW4323W/G

Thomson 24FW4323W/G LED TV User Manual

Model: 24FW4323W/G

[Information](#) [Setup](#) [Operating](#) [Introduction](#) [Safety](#) [Maintenance](#) [Troubleshooting](#) [Specifications](#) [Warranty & Support](#)

1. INTRODUCTION

Thank you for purchasing the Thomson 24FW4323W/G LED TV. This manual provides essential information for the safe and efficient operation of your television. Please read it thoroughly before use and retain it for future reference. This 24-inch Full HD LED TV offers a clear viewing experience with integrated DVB-C and DVB-T tuners for digital terrestrial and cable reception.

2. SAFETY INFORMATION

Always observe the following safety precautions to prevent electric shock, fire, or injury:

- **Power Source:** Connect the TV only to an AC power outlet of the specified voltage.
- **Ventilation:** Ensure adequate ventilation around the TV. Do not block ventilation openings.
- **Water and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids on the TV.
- **Cleaning:** Unplug the TV before cleaning. Use a soft, dry cloth. Avoid liquid cleaners.
- **Servicing:** Do not attempt to service the TV yourself. Refer all servicing to qualified personnel.
- **Batteries:** Dispose of used batteries responsibly. Do not expose batteries to excessive heat.

3. PACKAGE CONTENTS

Please check that your package contains the following items:

- Thomson 24FW4323W/G LED TV
- Remote Control
- AAA Batteries (2x)

- Power Cord
- TV Stand (Base and Neck)
- Screws for Stand Assembly
- User Manual (this document)

4. SETUP

4.1 Attaching the Stand

To attach the stand to your TV:

1. Carefully place the TV face down on a soft, flat surface to prevent screen damage.
2. Align the stand neck with the mounting holes on the back of the TV.
3. Secure the stand neck to the TV using the provided screws.
4. Attach the stand base to the stand neck, ensuring it is firmly connected.
5. Tighten all screws securely.



Image: Thomson 24FW4323W/G LED TV with its stand attached, shown from a slight angle, displaying a vibrant image on screen.

4.2 Wall Mounting (Optional)

If you choose to wall mount your TV, ensure you use a VESA-compatible wall mount kit (not included) that supports the TV's weight and dimensions. Follow the instructions provided with your wall mount kit. Remove the stand before wall mounting.

4.3 Connecting Peripherals

Your TV features various ports for connecting external devices:

- **HDMI:** For high-definition audio and video devices (e.g., Blu-ray players, game consoles).
- **USB:** For connecting USB storage devices to play media files.
- **VGA:** For connecting a computer.
- **Antenna/Cable Input:** For connecting an aerial or cable TV signal.



Image: Front view of the Thomson 24FW4323W/G LED TV, showcasing its white bezel and stand, with a dynamic image displayed on the screen.

4.4 Initial Power On and Channel Scan

1. Connect the power cord to the TV and then to a power outlet.
2. Press the power button on the TV or the remote control to turn on the TV.
3. The first-time setup wizard will appear. Follow the on-screen prompts to select your language, country, and perform an automatic channel scan for DVB-T and DVB-C signals.

5. OPERATING THE TV

5.1 Remote Control Functions

The remote control allows you to access all TV functions. Insert the two AAA batteries (included) into the remote control, ensuring correct polarity.

- **POWER:** Turns the TV on or off.
- **CH +/-:** Changes channels.
- **VOL +/-:** Adjusts volume.
- **MUTE:** Mutes or unmutes the sound.
- **SOURCE:** Selects input source (HDMI, AV, USB, TV).
- **MENU:** Opens the main menu.
- **EXIT:** Closes the menu or returns to the previous screen.
- **Navigation Buttons (Up/Down/Left/Right):** Navigates through menus.
- **OK:** Confirms selections.

- **INFO:** Displays channel information.

5.2 Menu Navigation

Press the **MENU** button on your remote control to access the main menu. Use the navigation buttons to move between options and **OK** to select. Common menu sections include:

- **Picture:** Adjust brightness, contrast, color, and picture mode.
- **Sound:** Adjust volume, bass, treble, and sound mode.
- **Channel:** Perform channel scans, edit channel lists, and set parental controls.
- **Time:** Set time, date, and sleep timer.
- **Setup:** Change language, reset to factory defaults, and update software.

5.3 Media Playback via USB

To play media files from a USB device:

1. Insert your USB storage device into the USB port on the TV.
2. Press the **SOURCE** button on the remote control and select 'USB'.
3. The media browser will appear. Navigate through your folders and files using the remote control.
4. Select the desired file (e.g., video, music, photo) and press **OK** to play.

6. MAINTENANCE

6.1 Cleaning the TV

To clean your TV:

1. Unplug the TV from the power outlet.
2. Use a soft, dry, lint-free cloth to wipe the screen and cabinet.
3. For stubborn marks, lightly dampen the cloth with water. Never spray water or cleaning solutions directly onto the TV.
4. Avoid using abrasive cleaners, waxes, or solvents as they can damage the TV's finish.

7. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Solution
No power	Ensure the power cord is securely plugged into both the TV and the wall outlet. Check if the power outlet is working.
No picture, but sound is present	Check the input source. Ensure external devices are properly connected and powered on.
No sound, but picture is present	Check the volume level and ensure the TV is not muted. Check audio cables for external devices.
Poor picture quality	Check antenna/cable connection. Perform a channel scan. Adjust picture settings in the menu.

Problem	Possible Solution
Remote control not working	Replace batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.

8. SPECIFICATIONS

Feature	Detail
Brand	THOMSON
Model	24FW4323W/G
Screen Size	60 Centimeters (24 Inches)
Display Technology	LED
Resolution	1920 x 1080 (Full HD)
Refresh Rate	50 Hz
Tuner Technology	DVB-C, DVB-T
Hardware Interface	HDMI, USB, VGA
Number of USB Ports	1
Audio Output Power	4 Watts
Product Dimensions	15.5 x 58.5 x 42.5 cm
Product Weight	6.64 kg
Batteries Required	2 AAA (Included)
Mounting Type	Wall Mount, Table Stand
Model Year	2014

9. WARRANTY AND SUPPORT

This Thomson TV comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including the warranty period and coverage details.

For technical support, service, or warranty claims, please contact your local Thomson customer service center or authorized dealer. Contact information can typically be found on the manufacturer's website or in the documentation provided with your purchase.

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question