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› Guidecraft Contemporary Kitchen Helper® Stool - Espresso Instruction Manual

Guidecraft 27299E

Guidecraft Contemporary Kitchen Helper® Stool - Espresso Instruction Manual

Model: 27299E

1. INTRODUCTION

The Guidecraft Contemporary Kitchen Helper® Stool is designed to safely elevate children to countertop height, allowing them to participate in kitchen activities. This stool features an adjustable platform, a foldable design for easy storage, and sturdy wooden construction. Please read this manual thoroughly before use to ensure safe operation and proper maintenance.



Image: A child safely standing on the Kitchen Helper stool next to an adult at a kitchen island, participating in food preparation.

2. IMPORTANT SAFETY INFORMATION

Adult supervision is required at all times when a child is using the Kitchen Helper Stool.

- **Age and Weight Restrictions:** This product is intended for children aged 2 years and older who can safely climb in and out independently. The maximum weight capacity is 125 pounds.
- **Correct Platform Height:** Ensure the child's hips are below or at the same height as the top bar of the stool when standing on the platform. Adjust the platform height as the child grows to maintain this safety standard. The platform is adjustable to 12", 15", or 18".

- **Safety Keepers:** The Kitchen Helper Stool is equipped with safety keepers on both the front and back. These keepers prevent the opening from expanding if the stool is pushed away from the counter, ensuring the child remains securely inside.
- **Water Use and Cleaning:** The stool features a polyurethane coating, making it suitable for use with water (e.g., at the sink). However, always wipe up any spills immediately to prevent the platform from becoming slippery. Do not leave standing water on the product.
- **Careful Positioning:** Keep all products not intended for children (e.g., cleaning supplies, sharp objects, hot items) out of reach when the child is using the stool.
- **Not a Climbing Structure:** The Kitchen Helper Stool is not designed for climbing. Children should not use it to lift themselves onto the countertop.
- **Pinch Points:** Folding, storing, unfolding, and setting up the stool should only be performed by adults to avoid potential pinch points.

Safety and Care Video

Video: A detailed guide on the safety features and proper care for the Kitchen Helper Stool, demonstrating correct usage and maintenance.

3. SETUP INSTRUCTIONS

The Guidecraft Contemporary Kitchen Helper Stool comes mostly pre-assembled. Simply attach the wooden feet to the base of the stool. Ensure all bolts and screws are securely fastened before first use.

Folding and Unfolding

The Kitchen Helper Stool is uniquely foldable for convenient storage. To fold or unfold, an adult must perform the following steps:

1. Release the platform clips (one tension clip and one locking clip) to lift the platform.
2. Unlatch the side panels.
3. Carefully fold the side panels inward.
4. Secure the folded panels with the provided straps or latches.

Reverse these steps to unfold the stool. Always ensure all components are securely locked in place before allowing a child to use the stool.



4. OPERATING INSTRUCTIONS

The Kitchen Helper Stool is designed for children to safely reach countertop height. The platform can be adjusted to three different heights: 12 inches, 15 inches, or 18 inches. To adjust the platform:

1. Ensure no child is in the stool.
2. Locate the platform adjustment mechanism on the sides of the stool.
3. Carefully lift and reposition the platform to the desired height, ensuring it clicks securely into place at all four corners.
4. Verify the platform is stable and level before allowing a child to enter.

Always ensure the platform height is appropriate for your child's height, as described in the safety section, to prevent climbing out or falling.

5. MAINTENANCE AND CARE

- **Cleaning:** To clean your Kitchen Helper Stool, simply wipe it clean with a damp cloth. Avoid using abrasive cleaners or cleaners containing bleach, as these can strip the non-toxic finish and damage the wood.
- **Hardware Check:** Periodically check all bolts and screws to ensure they are securely fastened. Tighten any loose hardware to maintain the stability and safety of the stool.
- **Removable Mat:** The non-slip mat on the platform is removable and washable for easy cleaning.
- **Storage:** When not in use, fold the stool flat and store it in a dry place to protect the wood and finish.

6. TROUBLESHOOTING

If you encounter any issues with your Kitchen Helper Stool, please refer to the following:

- **Stool feels unstable:** Ensure all feet are properly attached and all hardware is tightened. Verify the platform is securely locked into its height setting.
- **Difficulty folding/unfolding:** Ensure the platform is fully disengaged and all latches are released. Apply gentle, even pressure. If resistance persists, check for any obstructions.
- **Damage to finish:** Avoid harsh chemicals and abrasive cleaning materials. For minor scuffs, a wood-safe polish may be used, but always test on an inconspicuous area first.

For further assistance, please contact Guidecraft customer support.

7. SPECIFICATIONS

Product Dimensions (D x W x H)	21" x 20" x 37"
Item Weight	20 Pounds
Weight Capacity Maximum	125 Pounds
Manufacturer Recommended Age	24 months - 7 years
Material Type	Wood

Color	Espresso
Is Foldable	Yes
Required Assembly	No (minimal assembly required for feet)



Image: Dimensional drawing of the Kitchen Helper Stool, indicating its height, width, and depth.

8. WARRANTY AND SUPPORT

For information regarding product warranty, returns, or technical support, please contact Guidecraft directly through their official website or the retailer where the product was purchased. Keep your proof of purchase for any warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question