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› Primo Top-Loading Water Dispenser User Manual

Primo 601132-C

Primo Top-Loading Water Dispenser User Manual

Model: 601132-C

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1. PRODUCT OVERVIEW

The Primo Top-Loading Water Dispenser provides convenient access to both ice-cold and piping-hot water. Designed for use with 3 or 5-gallon water bottles, this dispenser features a child-resistant safety lock for hot water and a removable drip tray for easy cleaning. It requires no plumbing, offering flexible placement in your home or office.



2. IMPORTANT SAFETY INFORMATION

Please read all instructions before using the appliance. Adhere to all safety warnings to reduce the risk of fire, electric shock, or injury.

- **Electrical Safety:** Ensure the dispenser is plugged into a grounded outlet. Do not use extension cords.
- **Hot Water Safety:** The hot water dispenser heats water to at least 188.5 degrees Fahrenheit. Always use the child safety lock when dispensing hot water to prevent accidental burns. Keep children away from the hot water spout.
- **Placement:** Place the dispenser on a flat, stable surface away from direct sunlight and heat sources. Ensure adequate ventilation around the unit.
- **Water Bottles:** Only use standard 3 or 5-gallon water bottles. Do not attempt to dispense any liquid other than potable water.
- **Cleaning:** Unplug the dispenser before cleaning. Do not immerse the dispenser in water.

3. SETUP GUIDE

1. **Unpacking:** Carefully remove the dispenser from its packaging. Inspect for any damage.
2. **Placement:** Position the dispenser on a level, sturdy surface. Ensure there is at least 4 inches of clearance from walls to allow for proper ventilation.
3. **Power Connection:** Plug the dispenser into a grounded 120V AC outlet. Do not turn on the heating or cooling switches yet.
4. **Loading Water Bottle:** Remove the cap from a 3 or 5-gallon water bottle. Carefully lift the bottle and place it onto the top loading reservoir, ensuring it is seated firmly. The bottle will automatically dispense water into the internal tanks.
5. **Prime the System:** Before turning on the heating or cooling functions, dispense at least 1 liter of water from both the cold and hot spouts to ensure the tanks are full and air is purged from the system. This prevents dry heating of the hot tank.
6. **Activate Functions:** Locate the hot and cold water switches on the back of the unit. Turn them to the "ON" position. Allow approximately 15-30 minutes for the water to reach optimal temperatures.



Figure 2: The Primo water dispenser integrated into a kitchen environment.

4. OPERATING INSTRUCTIONS

The Primo water dispenser offers two distinct water temperatures for your convenience.

4.1 Dispensing Cold Water

To dispense cold water, place your cup or container under the cold water spout (typically blue or marked with a snowflake). Press the cold water lever or button. The dispenser cools water to approximately 39.2 degrees Fahrenheit.



4.2 Dispensing Hot Water

To dispense hot water, place your cup or container under the hot water spout (typically red or marked with a flame). This dispenser features a child safety lock. To dispense hot water, you must simultaneously press the safety button (usually located above the hot water lever) and push the hot water lever. The dispenser heats water to at least 188.5 degrees Fahrenheit, suitable for instant meals and hot beverages.



Figure 4: Dispensing hot water into a mug for a hot beverage.

4.3 Other Uses

The dispenser can also be used to fill larger containers or pet bowls, offering versatility for various hydration needs.



Figure 5: Filling a pet bowl.



Figure 6: Filling a baby bottle.

5. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and hygiene of your water dispenser.

- **Drip Tray Cleaning:** The drip tray is removable and dishwasher-safe. Empty and clean it regularly to prevent water overflow and bacterial growth.
- **Exterior Cleaning:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Internal Cleaning (Descaling):** Periodically, the internal tanks may require descaling, especially in areas with hard water. Consult the manufacturer's website or support for detailed descaling instructions. Always unplug the unit before performing internal cleaning.
- **Bottle Replacement:** When the water bottle is empty, replace it promptly to avoid air entering the system, which can affect temperature regulation.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
No water dispenses.	Water bottle is empty or not properly seated. Airlock in the system.	Replace the water bottle. Re-seat the bottle firmly. Dispense water from both spouts to clear any airlocks.
Water is not cold.	Cold switch is off. Not enough time for cooling. Poor ventilation.	Ensure the cold switch on the back is ON. Allow 15-30 minutes for cooling. Ensure adequate space around the unit for air circulation.
Water is not hot.	Hot switch is off. Not enough time for heating. Child safety lock not engaged correctly.	Ensure the hot switch on the back is ON. Allow 15-30 minutes for heating. Press the child safety lock button simultaneously with the hot water lever.
Water leaking from unit.	Water bottle cracked or improperly seated. Drip tray full.	Check water bottle for cracks and ensure it is seated correctly. Empty the drip tray. If leaking persists, unplug and contact support.

7. PRODUCT SPECIFICATIONS

Model Number: 601132-C
Color: White
Capacity: Designed for 3 or 5 Gallon bottles
Product Dimensions (D x W x H): 10.8"D x 11.8"W x 36.5"H
Weight: 27.1 Pounds
Wattage: 420 watts
Installation Type: Freestanding
Cold Water Temperature: Cools to 39.2 Degrees Fahrenheit
Hot Water Temperature: Heats to at least 188.5 Degrees Fahrenheit
Power Source: AC
UPC: 794057277972, 817206011323



Figure 7: Product dimensions.

8. WARRANTY AND CUSTOMER SUPPORT

For warranty information, technical assistance, or to purchase replacement parts, please contact Primo Water Corporation customer support. Refer to your purchase documentation for specific warranty terms and conditions.

Manufacturer: Primo Water Corporation

For further assistance, visit the official Primo website or contact their customer service line.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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