

Philips HD4928/01

Philips Viva Collection HD4928/01 2100-Watt Induction Cooktop User Manual

Model: HD4928/01

1. IMPORTANT SAFETY INSTRUCTIONS

Please read these safety instructions carefully before using the appliance and save them for future reference. Incorrect use may lead to electric shock, fire, or serious injury.

- **Electrical Safety:** Ensure the voltage indicated on the appliance matches your local mains voltage. Do not immerse the appliance in water or any other liquid. Do not operate with a damaged cord or plug.
- **Placement:** Place the induction cooktop on a stable, level, heat-resistant surface. Ensure adequate ventilation around the appliance; do not block air vents. Keep away from heat sources, water, and flammable materials.
- **Vessel Compatibility:** Use only induction-compatible cookware with a flat bottom and a diameter between 12 cm and 20 cm. Non-magnetic or small-diameter vessels will not be detected.
- **Hot Surface:** The glass surface will become hot during and after use due to residual heat from the cookware. Avoid touching the hot surface directly. The residual heat indicator will remain on until the surface cools down.
- **Liquid Spills:** Never allow liquids to spill onto the control panel or into the appliance's interior. This can cause electrical damage. Clean spills immediately and carefully.
- **Children and Supervision:** This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
- **Cleaning:** Always unplug the appliance and allow it to cool completely before cleaning.

2. PRODUCT OVERVIEW

The Philips Viva Collection HD4928/01 is a 2100-Watt induction cooktop designed for efficient and fast cooking. It features a crystal glass surface, soft-touch buttons, and Smart Sense technology for optimal

performance.



Image 2.1: Front view of the Philips HD4928/01 Induction Cooktop, showcasing its sleek black crystal glass surface and white control panel with soft-touch buttons and a digital display.

Key Features:

- **2100-Watt Power:** High power for fast and efficient cooking.
- **Electromagnetic Induction Technology:** Ensures high heating efficiency and faster cooking.
- **Soft Touch Buttons:** For easy and convenient menu selection.
- **5 Preset Menus:** Customized for Indian cooking needs (Roti/Dosa, Gravy, Stir Fry, Slow Cook, Pressure Cook).
- **Smart Sense Technology:** Automatically detects suitable induction-compatible vessels.
- **Voltage Fluctuation Protection:** Designed to withstand a wide range of working voltages.
- **0-3 Hours Time Setting:** Allows for precise cooking duration control.

**2100
Watts**

For fast cooking

High power induction cooktop for quick & efficient cooking

10

Preset menus

Customised indian menus for getting perfectly cooked food in one touch



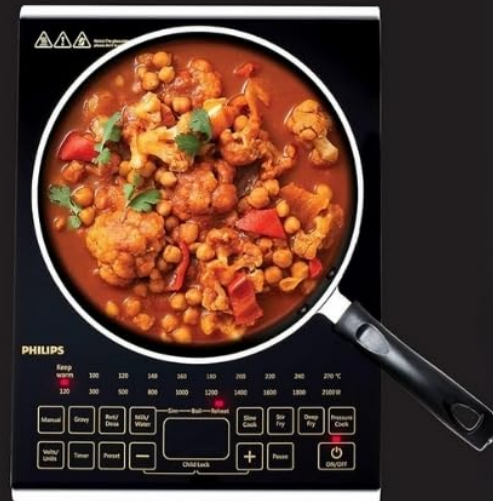
Smart sense technology

Helps detect the right vessel for usage on induction cooktop



Withstands voltage fluctuation

High range of working voltage and surge protection to protect the cooktop incase large fluctuation in voltage is observed



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Philips Induction Cooktop- HD4928/01

Image 2.2: Graphic illustrating key features: 2100 Watts for fast cooking, 10 preset menus (note: product description states 5, this image may be generic), Smart Sense technology, and voltage fluctuation protection.

3. SETUP AND INSTALLATION

3.1 Unpacking

1. Carefully remove the induction cooktop from its packaging.
2. Check for any damage during transit. If damaged, do not use and contact customer support.
3. Ensure all components are present: the induction cooktop unit and this user manual.

3.2 Placement

1. Place the induction cooktop on a dry, flat, and stable surface capable of supporting its weight and the weight of cookware.
2. Ensure there is at least 10-15 cm of clear space around all sides of the cooktop for proper ventilation. Do not place it near walls or other appliances that might obstruct airflow.
3. Avoid placing the cooktop near water sources (sinks), open flames, or other heat-generating appliances.
4. Do not place the cooktop on a metal surface, as this may interfere with its operation.

3.3 Power Connection

1. Plug the power cord into a grounded electrical outlet. Ensure the outlet's voltage matches the appliance's requirements (220-240V, 50Hz).
2. Do not use extension cords or adapters unless absolutely necessary and ensure they are rated for the appliance's power consumption.



Image 3.1: Diagram showing the approximate dimensions of the Philips HD4928/01 Induction Cooktop, indicating a length of 16 inches (39 cm).

4. OPERATING INSTRUCTIONS

The Philips HD4928/01 Induction Cooktop features a user-friendly control panel with soft-touch buttons and a digital display.



Image 4.1: Close-up of the Philips HD4928/01 Induction Cooktop's control panel, highlighting the soft-touch buttons for various functions and the digital display.

4.1 Basic Operation

1. **Power On:** Place an induction-compatible vessel with food on the center of the glass surface. Press the **ON/OFF** button to turn on the cooktop. The digital display will light up.
2. **Manual Mode:** Press the **Manual** button. Use the **+** and **-** buttons to adjust the power level or temperature. The display will show the selected setting.
3. **Preset Menus:** The cooktop offers 5 preset menus for common Indian dishes. Press the desired menu button (e.g., **Roti/Dosa**, **Gravy**, **Stir Fry**, **Slow Cook**, **Pressure Cook**). The cooktop will automatically set the appropriate power and time for that function.
4. **Timer Function:** While cooking, press the **Timer** button. Use **+** and **-** to set the desired cooking time (0-3 hours). The cooktop will automatically switch off once the timer expires.
5. **Pause Function:** Press the **Pause** button to temporarily stop cooking. Press it again to resume.
6. **Power Off:** After cooking, press the **ON/OFF** button. The residual heat indicator will remain lit until the surface is safe to touch. Unplug the appliance from the mains when not in use.



Image 4.2: Visual representation of the 5 preset menus available on the Philips HD4928/01 Induction Cooktop: Gravy, Roti/Dosa, Stir Fry, Slow Cook, and Pressure Cook.

4.2 Cookware Compatibility

The Smart Sense technology ensures that only suitable cookware is used. If an incompatible vessel is placed, an error message may appear, or the cooktop may not heat. Use cookware made of:

- Cast iron
- Enameled iron
- Stainless steel (magnetic base)
- Flat-bottomed pots/pans with a magnetic base

Avoid using glass, ceramic, copper, aluminum, or non-magnetic stainless steel cookware.

5. CLEANING AND MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your induction cooktop.

1. **Always unplug** the appliance from the power outlet and allow it to cool completely before cleaning.

2. **Glass Surface:** Wipe the glass surface with a soft, damp cloth and a mild detergent. For stubborn stains, use a ceramic hob cleaner. Avoid abrasive cleaners, scouring pads, or sharp objects that can scratch the glass.
3. **Control Panel:** Wipe the control panel with a soft, damp cloth. Ensure no water enters the buttons or display area.
4. **Air Vents:** Regularly check and clean the air intake and exhaust vents located on the bottom and sides of the cooktop. Use a soft brush or vacuum cleaner to remove dust and debris, ensuring proper airflow and preventing overheating.
5. **Exterior:** Clean the exterior housing with a soft, damp cloth.
6. Do not use chemical cleaning agents, steel wool, or abrasive cleaners.

6. TROUBLESHOOTING

If you encounter issues with your Philips HD4928/01 Induction Cooktop, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Cooktop does not turn on.	No power supply; loose plug; power outage.	Check if the power cord is securely plugged in. Verify the power outlet is working. Check your household's circuit breaker.
No heating or error display (e.g., E0).	Incompatible cookware; no cookware on surface; cookware not centered.	Use induction-compatible cookware. Ensure the vessel is placed centrally on the cooking zone. Check if the vessel diameter is within 12-20 cm.
Cooktop stops heating during operation.	Overheating protection activated; power fluctuation.	Turn off the cooktop, unplug it, and allow it to cool down for at least 10 minutes. Ensure vents are not blocked. Re-plug and restart. The cooktop is designed to handle voltage fluctuations.
Unusual noise during operation.	Normal fan operation; cookware material.	A slight humming sound from the cooling fan is normal. Some cookware may produce a slight buzzing sound due to induction principles; this is not a fault.
Buttons are unresponsive.	Control panel is wet or dirty.	Wipe the control panel clean and dry with a soft cloth.

If the problem persists after attempting these solutions, please contact Philips customer support.

7. SPECIFICATIONS

Feature	Detail
Model Number	HD4928/01
Power Consumption	2100 Watts
Heating Elements	1
Dimensions (LxWxH)	35.6 x 28.1 x 6.5 Centimeters
Item Weight	2 kg 100 g
Color	Black
Power Source	Corded Electric
Fuel Type	Electric
Country of Origin	India
Manufacturer	Philips, Versuni India Home Solutions Ltd.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Philips Viva Collection HD4928/01 Induction Cooktop typically comes with a **1-year manufacturer's warranty** from the date of purchase. Please refer to your purchase documentation or the warranty card included with your product for specific terms and conditions.

Keep your purchase receipt as proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, service, or warranty claims, please contact Philips customer support. You can find contact details on the official Philips website or through the retailer where you purchased the product. For more information about Philips products, visit the Philips Store on Amazon.