

SINGCALL APE9500

SINGCALL®

SINGCALL APE9500 Wireless Paging System Receiver Instruction Manual

Model: APE9500 | Brand: SINGCALL

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of the SINGCALL APE9500 Wireless Paging System Receiver. The APE9500 is designed to work as part of a larger wireless calling system, displaying call numbers from compatible SINGCALL transmitter bells. **Please note: This receiver unit cannot be used alone and requires compatible SINGCALL transmitter bells for full functionality.**

The APE9500 is ideal for various service environments such as restaurants, cafes, factories, hospitals, and offices, where efficient communication between staff and customers or colleagues is essential.

2. SAFETY INFORMATION

Please read all safety warnings carefully before operating the device. Keep this manual for future reference.



⚠ **WARNING: CHOKING HAZARD**

Small parts not for children under 3 years or any individuals who have a tendency to place inedible objects in their mouths. Ensure all components are securely installed and kept out of reach of young children.

3. PRODUCT OVERVIEW

The SINGCALL APE9500 receiver features a clear three-digit display and offers various customizable settings to enhance its functionality within your paging system.

- **Display:** Shows a group of three-digit numbers, indicating the calling unit.
- **Customizable Music:** Each pager can be set with different chord music, offering twelve beautiful chord options.

- **Call Extension:** Supports up to 999 call extensions, with simultaneous display of English letters and figures.
- **Display Time Length:** The duration for which the call number is displayed can be adjusted.
- **Call Sound Length:** The length of the call sound can be selected to suit your preference.



Figure 3.1: Front view of the APE9500 receiver. It features a large black display screen with red LED digits showing a three-digit number, and several small buttons along the bottom edge. An extendable antenna is visible at the top.



Figure 3.2: Angled front view of the APE9500 receiver, highlighting the display and the row of function buttons at the bottom. The white casing and black display create a clear contrast.



Figure 3.3: Rear view of the APE9500 receiver, showing the black casing, speaker grille, and mounting holes. A black adjustable stand is attached to the back, allowing for desktop placement or wall mounting.



Figure 3.4: Side profile of the APE9500 receiver, illustrating its slim design and the position of the extendable antenna at the top. The white and black color scheme is visible from this angle.

4. SETUP

4.1 Unpacking and Inspection

Carefully remove the APE9500 receiver from its packaging. Inspect the unit for any signs of damage. If any damage is found, do not proceed with setup and contact customer support.

4.2 Power Connection

1. Locate the power input port on the back of the APE9500 receiver.
2. Connect the provided AC adapter to the receiver.
3. Plug the AC adapter into a standard electrical outlet (AC220V/50HZ).
4. The receiver will power on automatically, and the display will illuminate.

4.3 Antenna Setup

The APE9500 receiver comes with an extendable antenna to optimize signal reception.

1. Gently extend the antenna to its full length.
2. Adjust the antenna's angle for optimal signal reception. Positioning it vertically is generally recommended.

4.4 Pairing with Transmitters (Pagers)

The APE9500 receiver must be paired with SINGCALL transmitter bells (pagers) to function. Refer to the specific instructions provided with your SINGCALL transmitter bells for detailed pairing procedures. Generally, this involves putting the receiver into a pairing mode and then activating the transmitter bell.

The receiver supports up to 999 pagers. Ensure each pager is assigned a unique number for clear identification on the display.

5. OPERATION

5.1 Receiving Calls

When a paired transmitter bell is pressed, the APE9500 receiver will display the corresponding three-digit number and emit an audible alert (music or vibration, depending on settings).

- The display can show numbers from 001 to 999.
- English letters (A.B.C.D.E.F.H.P) can also be displayed alongside numbers for additional identification.

5.2 Adjusting Settings

The APE9500 receiver allows for customization of several operational parameters using the buttons located on the front panel (e.g., FUN, ESC, ENT, UP, DOWN, MOVE).

- **Chord Music Selection:** You can assign different chord music tones to individual pagers or groups. Refer to the detailed programming guide (often provided with the full system or available online) for specific steps on how to change the alert sound for each pager.
- **Display Time Length:** Adjust how long a call number remains on the display after being received. This can be useful in busy environments to ensure calls are noticed.
- **Call Sound Length:** Modify the duration of the audible alert.
- **Clearing Calls:** Typically, a button (e.g., "ESC" or "Clear") is used to clear the currently displayed call number.

For detailed programming instructions on advanced settings and pager assignments, please consult the comprehensive system manual or the SINGCALL official website.

6. MAINTENANCE

6.1 Cleaning

To maintain the appearance and functionality of your APE9500 receiver:

- Wipe the surface with a soft, dry cloth.
- For stubborn marks, slightly dampen the cloth with water. Do not use harsh chemicals, abrasive cleaners, or solvents, as these can damage the unit's finish.
- Ensure no liquid enters the device through openings or buttons.

6.2 Storage

If storing the receiver for an extended period:

- Disconnect it from the power source.
- Store in a cool, dry place, away from direct sunlight and extreme temperatures.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your APE9500 receiver. If the problem persists, please contact SINGCALL customer support.

Problem	Possible Cause	Solution
Receiver does not power on.	No power supply; faulty adapter or outlet.	Check power connection. Ensure adapter is securely plugged in and outlet is functional. Try a different outlet.
No call displayed when pager is pressed.	Pager not paired; pager out of range; low pager battery; signal interference.	Ensure pager is paired with the receiver. Move pager closer to the receiver. Check pager battery. Reduce potential signal interference from other electronic devices.

Problem	Possible Cause	Solution
Display shows incorrect number.	Incorrect pager ID programmed.	Re-program the pager with the correct ID number. Consult the system's programming guide.
Call sound is too quiet/loud or not playing.	Volume settings; sound length settings.	Adjust the volume and call sound length settings using the receiver's buttons.

8. SPECIFICATIONS

Key technical specifications for the SINGCALL APE9500 Wireless Paging System Receiver:

- **Model Name:** APE9500
- **Product Dimensions:** 9.45 x 5.51 x 1.57 inches (240 x 140 x 40 mm)
- **Item Weight:** 1.54 pounds (0.7 kg)
- **Material:** Acrylonitrile Butadiene Styrene (ABS)
- **Power Supply:** AC220V/50HZ-12V/1A
- **US Frequency Range:** 433MHZ
- **Receiver Sensitivity:** -108dbm
- **Maximum Pager Quantity:** 999 PCS
- **Simultaneous Display of Number:** 1 PC
- **Letters Show:** A.B.C.D.E.F.H.P (8 English letters)
- **Date First Available:** August 22, 2013
- **Manufacturer:** Dongwei technology

9. WARRANTY AND SUPPORT

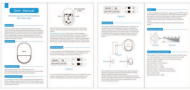
For warranty information, technical support, or to purchase additional components for your SINGCALL paging system, please visit the official SINGCALL storefront or contact their customer service directly.

[Visit the Official SINGCALL Store on Amazon](#)



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Related Documents - APE9500

	<p>SINGCALL Wireless Passive Infrared Detector User Manual</p> <p>Comprehensive user manual for the SINGCALL wireless passive infrared detector (indoor use), covering features, appearance, anti-dismantle function, mode settings, installation, testing, detection range, working indicators, functions, and technical specifications. Learn how to set up and use your PIR motion sensor.</p>
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- The chain has a longer introduction
- The chain has been selected a year before going
- Each 12.5% 30 working days history and automatically every month is again given. Below
- Each 2.5% 10 working days history and automatically every month is again given. Below

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User guide for the SINGCALL J008 Wireless Security Alarm System, detailing its features, operation instructions for pairing pagers, volume and alarm time settings, and technical specifications.