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› DQ WALL SUPPORT Rotate XL TV Mount (STB-2237-1-W) Instruction Manual

DQ WALL SUPPORT STB-2237-1-W

DQ WALL SUPPORT Rotate XL TV Mount Instruction Manual

Model: STB-2237-1-W

Brand: DQ WALL SUPPORT

1. INTRODUCTION AND OVERVIEW

The DQ WALL SUPPORT Rotate XL TV Mount (Model STB-2237-1-W) is a versatile wall bracket designed to securely hold televisions ranging from 24 to 50 inches and weighing up to 25 kg. This mount features a long swivel arm that allows for extensive movement, including swiveling, tilting, and rotating, providing optimal viewing angles from various positions in a room. Its robust metal construction ensures stability and durability.

Key features include:

- **Versatile and Flexible:** An extended arm provides a wall distance up to 108.5 cm for high flexibility.
- **Optimal Alignment:** Allows for pan, tilt, and rotate adjustments.
- **Easy and Secure Installation:** Designed for TVs up to 25 kg and compatible with VESA 200x200mm.
- **Universal Compatibility:** Suitable for various TV brands including Samsung, Sony, LG, Panasonic, Philips, and Sharp.

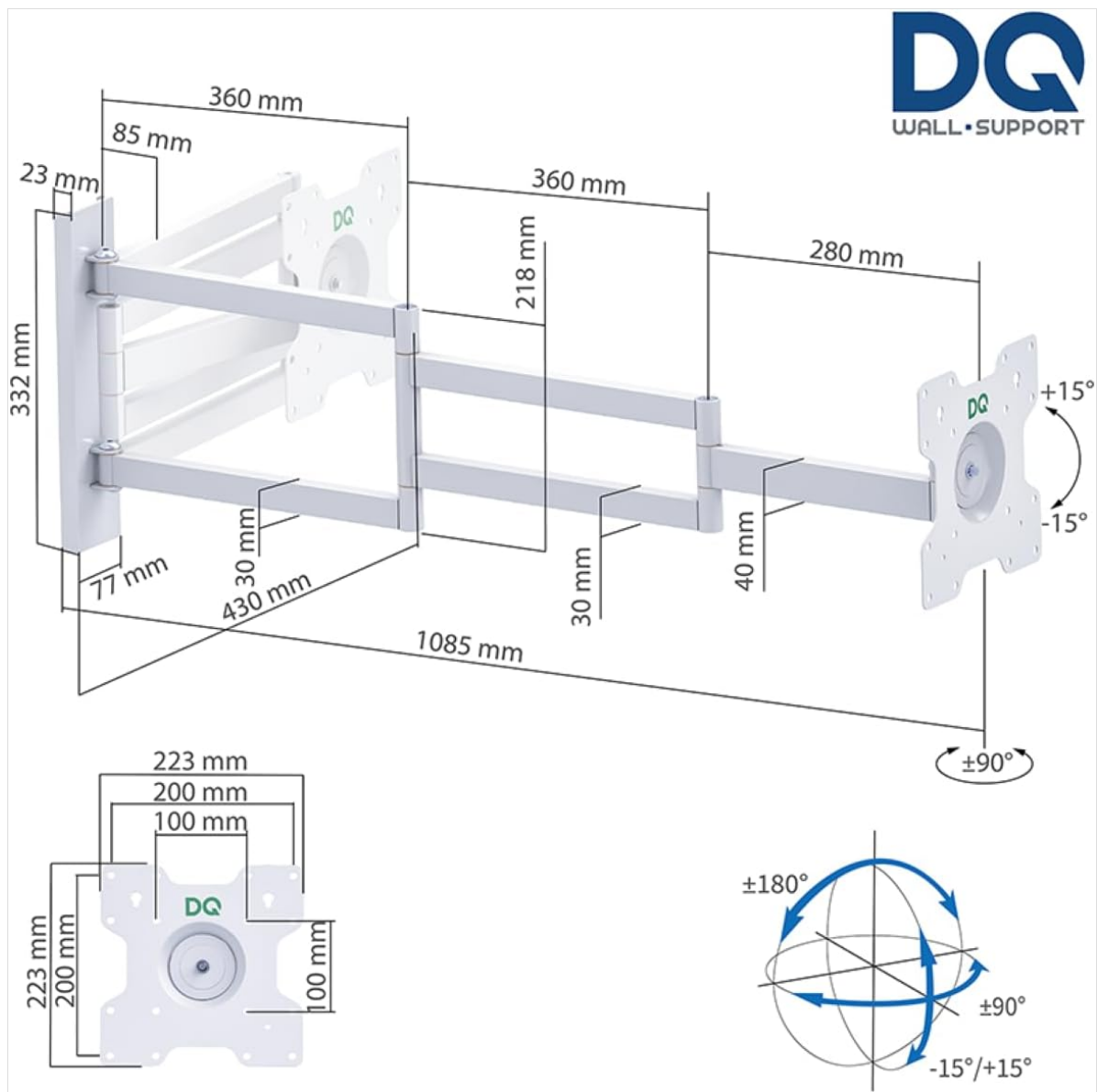


Figure 1: Overall view of the DQ WALL SUPPORT Rotate XL TV Mount.

2. SAFETY INFORMATION

Please read all instructions carefully before installation and use. Incorrect installation can lead to serious injury or damage to your equipment. Keep this manual for future reference.

- **Weight Capacity:** Do not exceed the maximum weight capacity of 25 kg (55 lbs).
- **TV Size:** This mount is designed for TVs between 24 and 50 inches.
- **VESA Compatibility:** Ensure your TV's VESA mounting pattern is compatible (up to 200x200mm).
- **Wall Structure:** The wall must be capable of supporting the combined weight of the mount and your TV. Consult a professional if unsure about your wall's integrity.
- **Tools:** Use appropriate tools for installation.
- **Children:** Keep children away during installation. Small parts can be a choking hazard.



Figure 2: The mount supports TVs up to 25 kg.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged before beginning installation. If any parts are missing or damaged, contact customer support.

The package typically includes:

- DQ WALL SUPPORT Rotate XL TV Mount assembly
- Standard mounting hardware kit (screws, anchors, washers)
- Installation instructions / User Manual

4. SPECIFICATIONS

Feature	Specification
Model Number	STB-2237-1-W
Brand	DQ WALL SUPPORT
Material	Metal

Color	White
Weight Capacity	25 kg (55 lbs)
Compatible TV Size	24 - 50 inches
VESA Compatibility	Up to 200x200mm (e.g., 100x100mm, 100x200mm, 200x100mm, 200x200mm)
Minimum Wall Distance	85 mm
Maximum Wall Distance	1085 mm
Movement Type	Articulate, Swivel, Pan, Tilt, Rotate
Maximum Tilt Angle	±15 degrees
Maximum Swivel Angle	±90 degrees (depending on TV size)
Rotation	360 degrees
Item Weight	5.6 kg



Figure 3: Detailed dimensions and movement capabilities of the TV mount.



Figure 4: VESA mounting patterns and compatible TV sizes.

5. SETUP AND INSTALLATION

Professional installation is recommended. Ensure you have all necessary tools and understand the steps before proceeding. Always verify the wall structure can support the load.

5.1. Prepare the Wall

1. Identify the desired mounting location. Ensure there are no hidden electrical wires or plumbing.
2. Use a stud finder to locate wall studs for secure mounting, especially for drywall. For concrete or brick walls, use appropriate anchors.
3. Mark the drilling points on the wall using the provided template (if applicable) or by holding the wall plate against the wall.
4. Drill pilot holes at the marked locations.

5.2. Attach the Wall Plate

1. Align the mount's wall plate with the drilled holes.
2. Secure the wall plate to the wall using the appropriate screws and washers from the hardware kit. Tighten all fasteners firmly, but do not overtighten.

5.3. Attach VESA Plate to TV

1. Carefully place your TV face down on a soft, clean surface.
2. Identify the VESA mounting holes on the back of your TV.
3. Attach the VESA plate (the part that connects to the TV) to the back of your TV using the correct screws and spacers from the hardware kit. Ensure the screws are not too long, which could damage internal components.

5.4. Mount TV to Arm

1. With assistance, carefully lift the TV with the attached VESA plate.
2. Hook the VESA plate onto the arm assembly of the wall mount.
3. Secure the TV to the mount using the safety screws or locking mechanisms as per the specific design of your mount. Ensure the TV is firmly seated and cannot accidentally dislodge.

6. OPERATING INSTRUCTIONS

The DQ WALL SUPPORT Rotate XL TV Mount offers multiple adjustment options to achieve your desired viewing angle.

6.1. Extending and Retracting the Arm

Gently pull or push the TV to extend or retract the arm. The arm can extend up to 108.5 cm from the wall, allowing for significant flexibility in positioning.



Figure 5: The TV mount extended to its maximum distance.

6.2. Tilting the TV

The TV can be tilted up or down by up to 15 degrees. Loosen the tilt adjustment knobs (if present) slightly, adjust the TV to the desired angle, and then re-tighten the knobs to secure the position.

6.3. Swiveling the TV

The mount allows the TV to swivel left or right by up to 90 degrees in each direction, depending on the TV size and wall distance. Gently push the TV to the desired swivel angle.

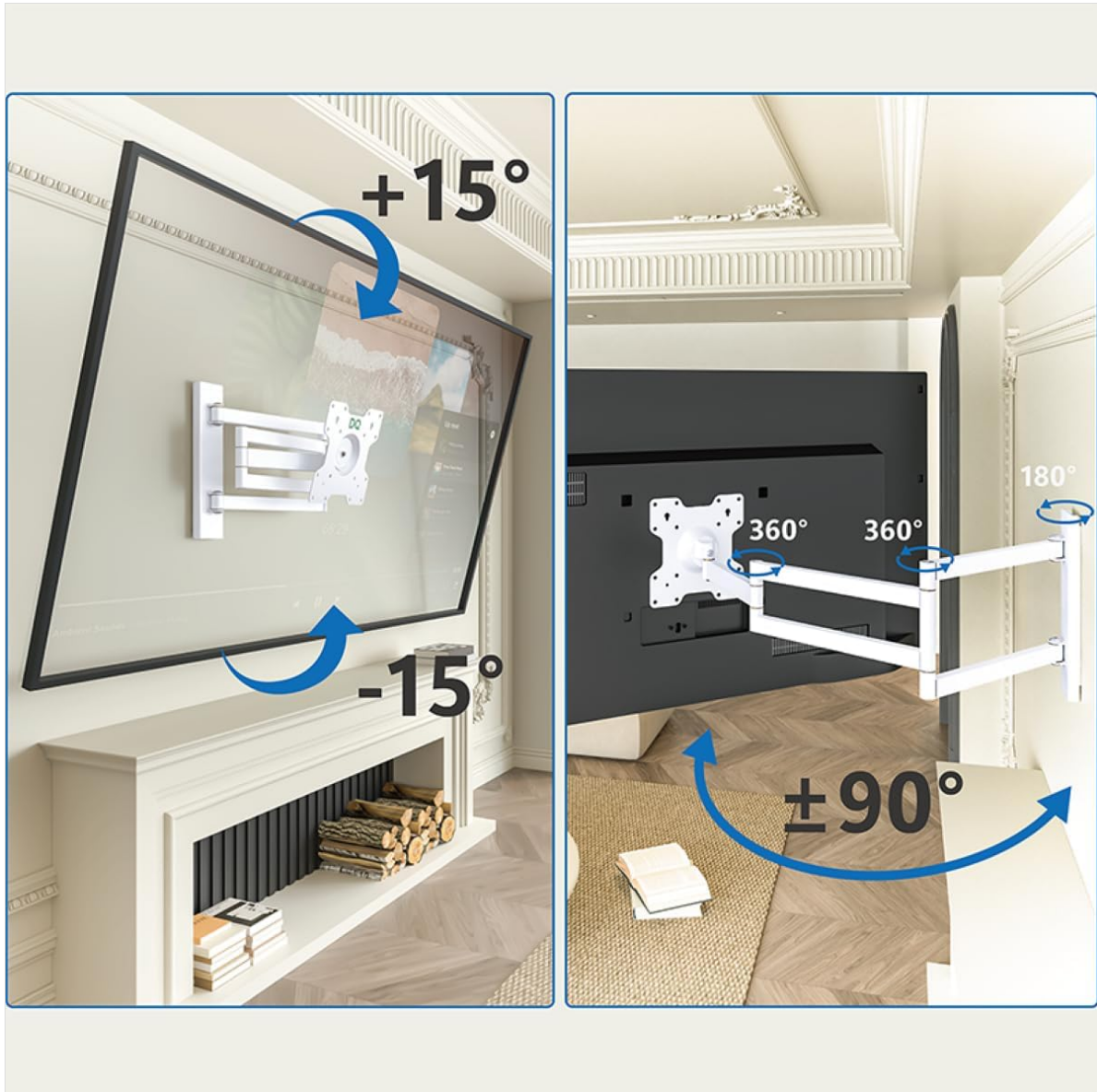


Figure 6: Demonstrating the tilt ($\pm 15^\circ$) and swivel ($\pm 90^\circ$) functions.

6.4. Rotating the TV

The VESA plate allows for 360-degree rotation, enabling you to switch between landscape and portrait viewing modes. Gently rotate the TV to the desired orientation.

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Les 5 articulations du support pivotent sur 98.5 cm, ce qui permet de capturer presque tous les angles de vue de la pièce. Le support mural peut être utilisé de manière si flexible qu'il couvre différentes zones de la pièce

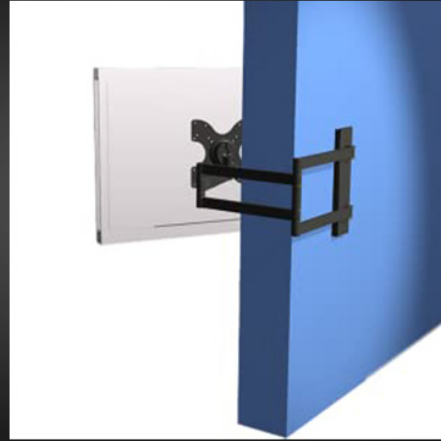


Figure 7: The mount supports 360-degree screen rotation.

7. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your TV mount.

- **Periodic Checks:** Every few months, check all screws and bolts to ensure they are tight. Over time, vibrations or frequent adjustments can cause fasteners to loosen.
- **Cleaning:** Wipe the mount with a soft, dry cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Lubrication:** If the arm movement becomes stiff, a small amount of silicone-based lubricant can be applied to the pivot points. Avoid oil-based lubricants that can attract dust.

8. TROUBLESHOOTING

If you encounter issues with your TV mount, refer to the following common problems and solutions:

- **Mount feels loose or wobbly:**
 - Ensure all wall mounting screws are securely tightened.
 - Verify that the TV's VESA plate is firmly attached to the mount.
 - Check if your TV's weight or size exceeds the mount's specifications.
- **Difficulty adjusting tilt or swivel:**
 - For tilt, ensure the tilt adjustment knobs are sufficiently loosened before attempting to adjust, then re-tighten.
 - For swivel, check if any cables are snagged or restricting movement.
 - Apply a small amount of silicone lubricant to the pivot points if movement is stiff.
- **TV is not level:**
 - Most mounts have a post-installation leveling adjustment. Refer to the specific mechanism on your mount to adjust.
 - Ensure the wall plate was installed level initially.

9. WARRANTY AND SUPPORT

The DQ WALL SUPPORT Rotate XL TV Mount comes with a **5-year warranty** from the date of purchase, covering manufacturing defects. This warranty does not cover damage caused by improper installation, misuse, or unauthorized modifications.

For technical support, warranty claims, or to inquire about spare parts, please contact DQ WALL SUPPORT customer service through their official website or the retailer where the product was purchased. Please have your model number (STB-2237-1-W) and proof of purchase ready.

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