

## JVC HA-XM20X

# JVC HA-XM20X XX Series Sealed Headphones User Manual

Model: HA-XM20X

## 1. INTRODUCTION

Thank you for choosing the JVC HA-XM20X XX Series Sealed Headphones. These headphones are designed to deliver an immersive audio experience with powerful bass and comfortable wear. This manual provides essential information for the proper setup, operation, and maintenance of your headphones. The HA-XM20X features a large diameter 50mm driver unit for extreme deep bass, a tough rubber protector to guard the housing from external impact, and soft earpads that combine sound insulation with comfortable wearing for extended listening sessions.

## 2. SAFETY INFORMATION

Please read and follow these safety guidelines to ensure safe and optimal use of your headphones:

- **Hearing Protection:** Avoid listening at high volume levels for extended periods to prevent hearing damage.
- **Traffic Safety:** Do not use headphones while driving, cycling, or in situations where you need to hear surrounding sounds.
- **Cleaning:** Use a soft, dry cloth for cleaning. Avoid using liquid cleaners or solvents.
- **Storage:** Store headphones in a dry place away from extreme temperatures and direct sunlight.
- **Disassembly:** Do not attempt to disassemble or modify the headphones. This may void the warranty and cause damage.

## 3. PACKAGE CONTENTS

Verify that all items are present in the package:

- JVC HA-XM20X XX Series Sealed Headphones

商品パッケージ



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The retail packaging for the JVC HA-XM20X XX Series Headphones, displaying product features and branding.

## 4. PRODUCT OVERVIEW

Familiarize yourself with the components and features of your JVC HA-XM20X headphones.



Front view of the JVC HA-XM20X XX Series Sealed Headphones, showcasing the black earcups and red headband padding.



An angled view of the JVC HA-XM20X headphones, highlighting the robust design and earcups.



# 高い耐久性



“タフ”ラバープロテクター

外部衝撃からハウジングをガードする  
“タフ”ラバープロテクター

# JVC

The headphone earcup featuring a tough rubber protector, designed to guard the housing from external impacts and enhance durability.

# 遮音性と心地よい 装着感を両立



長時間使用しても耳への負担が少なく、  
耳全体を心地よく包み込み外音を遮断

# JVC

The headphones worn on a user, demonstrating the soft earpads that provide both sound insulation and comfortable wearing, reducing ear fatigue during extended use.

# 伝送特性に優れた 極太OFCコード

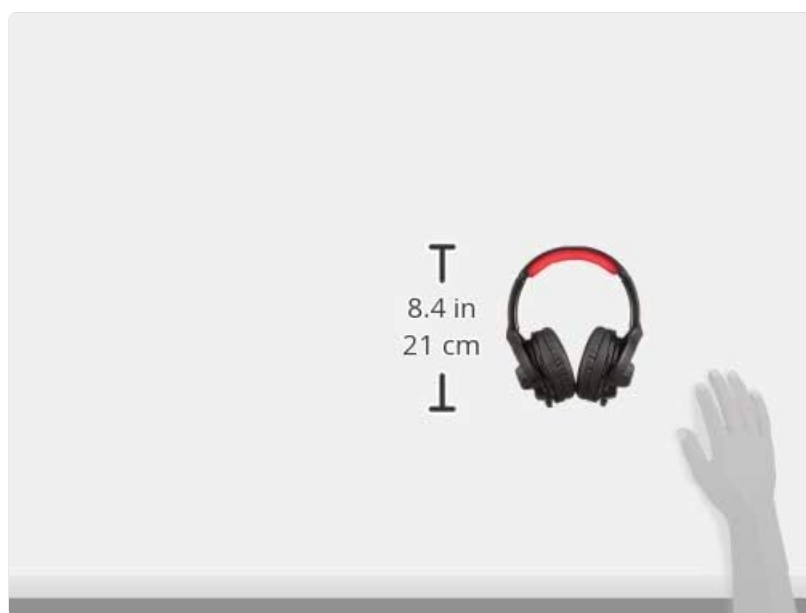


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A close-up of the extra-thick Oxygen-Free Copper (OFC) audio cable, engineered for superior signal transmission characteristics.



Detail of the 24K gold-plated 3-pole stereo mini plug, designed for optimal audio signal transmission.



An illustration indicating the dimensions of the JVC HA-XM20X headphones, with a height of 8.4 inches (21 cm).

## 5. SETUP

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Follow these steps to set up your JVC HA-XM20X headphones:

1. **Connect the Cable:** Insert the 3.5mm audio plug of the headphone cable into the audio output jack of your device (e.g., smartphone, tablet, computer, audio player). Ensure the connection is secure.
2. **Adjust Fit:** Place the headphones over your ears. Adjust the headband so that the earcups comfortably cover your ears and the headband rests gently on your head. The soft earpads are designed for sound insulation and comfort.

## 6. OPERATING INSTRUCTIONS

The JVC HA-XM20X headphones are passive wired headphones. All audio control is managed directly from your connected device.

- **Volume Control:** Adjust the volume using the volume controls on your connected audio device.
- **Media Playback:** Control playback (play, pause, skip tracks) directly from your connected audio device.
- **Call Control:** If your connected device supports it, manage calls using its built-in controls.

## 7. MAINTENANCE

Proper care will extend the life and performance of your headphones:

- **Cleaning Ear Pads:** Gently wipe the earpads with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Cleaning Housing:** Wipe the headphone housing with a soft, slightly damp cloth if necessary, then dry thoroughly.
- **Cable Care:** Avoid sharply bending or twisting the cable. Store it neatly to prevent tangles and damage.
- **Storage:** When not in use, store the headphones in a protective case or a clean, dry environment to prevent dust accumulation and physical damage.

## 8. TROUBLESHOOTING

If you encounter issues with your headphones, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or low volume	<ul style="list-style-type: none"><li>• Cable not fully connected</li><li>• Device volume too low</li><li>• Incorrect audio output selected on device</li></ul>	<ul style="list-style-type: none"><li>• Ensure the 3.5mm plug is fully inserted into the device.</li><li>• Increase the volume on your audio device.</li><li>• Check your device's audio settings to ensure the correct output is selected.</li></ul>

Problem	Possible Cause	Solution
Distorted sound	<ul style="list-style-type: none"> <li>• Volume too high</li> <li>• Damaged cable or connector</li> <li>• Poor audio source quality</li> </ul>	<ul style="list-style-type: none"> <li>• Lower the volume on your audio device.</li> <li>• Inspect the cable and plug for any visible damage. Try with another audio cable if available.</li> <li>• Test with a different audio source or file.</li> </ul>
Headphones are uncomfortable	Improper fit	Adjust the headband and earcups to ensure a comfortable and secure fit over your ears.

If the problem persists after trying these solutions, please contact JVC customer support.

## 9. SPECIFICATIONS

Detailed technical specifications for the JVC HA-XM20X XX Series Sealed Headphones:

Feature	Specification
Model Number	HA-XM20X
Brand	JVC
Ear Placement	Over Ear
Form Factor	Over Ear
Connectivity Technology	Wired
Headphones Jack	24K Gold Plated 3-Pole Stereo Mini Plug
Audio Driver Type	Dynamic Driver (50mm)
Frequency Response Range	8Hz-23,000Hz
Impedance	36 Ohms
Output Sound Pressure Level	107dB/1mW
Maximum Allowable Input	1,000 mW
Noise Control	Sound Isolation
Cable Feature	Detachable (Extra-thick OFC cord)
Material	Rubber (Tough rubber protector)
Color	Black & Red
Item Weight	11.2 ounces (318 Grams)
Product Dimensions	9.84 x 7.8 x 4.8 inches
Country of Origin	China

Feature	Specification
Compatible Devices	Laptops, Desktops, Tablets, Cellphones, Music Production Equipment
Recommended Uses	Music

## 10. WARRANTY AND SUPPORT

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JVC products are manufactured to high-quality standards. For warranty information, please refer to the warranty card included with your purchase or visit the official JVC website for details specific to your region.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact JVC customer support through their official website or the contact information provided with your product.

**Online Resources:** For additional information and support, visit the official JVC website: [www.jvc.com](http://www.jvc.com)