

Baseus NGW04-01

Baseus Encok True Wireless Earphones W04 User Manual

Model: NGW04-01 | Brand: Baseus

INTRODUCTION

This manual provides detailed instructions for the proper use, maintenance, and troubleshooting of your Baseus Encok True Wireless Earphones W04 (Model: NGW04-01). Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

Package Contents:

- Baseus Encok True Wireless Earphones W04 (Left and Right Earbuds)
- Charging Case
- USB Charging Cable
- User Manual

Note: The package content may vary slightly. Please refer to the actual product packaging for precise details.

SAFETY INFORMATION

To prevent damage to the product or injury to yourself or others, please observe the following safety precautions:

- Do not disassemble, repair, or modify the product.
- Keep the product away from extreme temperatures, direct sunlight, and high humidity.
- Avoid dropping or subjecting the product to strong impacts.
- Do not expose the product to water or other liquids, as it is water-resistant, not waterproof.
- Keep out of reach of children and pets.
- Use only the specified charging cable and power adapter.
- Prolonged exposure to high volume levels may cause hearing damage. Adjust volume to a safe level.

PRODUCT OVERVIEW

Familiarize yourself with the components of your Baseus Encok True Wireless Earphones W04.



Figure 1: Baseus Encok W04 Earphones and Charging Case. The image displays the black earbuds securely placed within their matching black charging case, which is open to reveal the earbuds and the LED battery indicators on the front.



Figure 2: Internal Structure of the Earbuds. This image provides a transparent view of the earbud's internal circuitry, emphasizing its wireless communication technology, specifically Bluetooth 5.0 capabilities for seamless connection and audio transmission.

Key Features:

- True Wireless Stereo (TWS) design for a cable-free experience.
- Bluetooth 5.0 for stable and efficient wireless connectivity.
- Intuitive touch controls for easy operation.
- Compact and portable charging case.
- Water-resistant design for everyday use.

SETUP

Initial Charging:

1. Before first use, fully charge the charging case and earbuds.
2. Place both earbuds into the charging case. Ensure they are correctly seated.
3. Connect the charging case to a power source using a compatible USB cable. The LED indicators on the case will illuminate to show charging status.
4. Once fully charged, the LED indicators will show a steady light or turn off, depending on the model.

Pairing with a Device:

1. Ensure the earbuds are charged and placed inside the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode (indicated by flashing LED lights on the earbuds).
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for available Bluetooth devices and select "Baseus Encok W04" from the list.
5. Once connected, the earbud LEDs will stop flashing. You are now ready to use your earphones.
6. For subsequent uses, the earbuds will automatically connect to the last paired device when removed from the case.



Figure 3: Earbud Connectivity Options. This diagram illustrates the flexible connectivity of the earbuds, showing how both left and right units can be used independently or together, seamlessly switching between mono and stereo modes.

OPERATING INSTRUCTIONS

The Baseus Encok W04 earphones feature intuitive touch controls. The touch-sensitive area is located on the outer surface of each earbud.

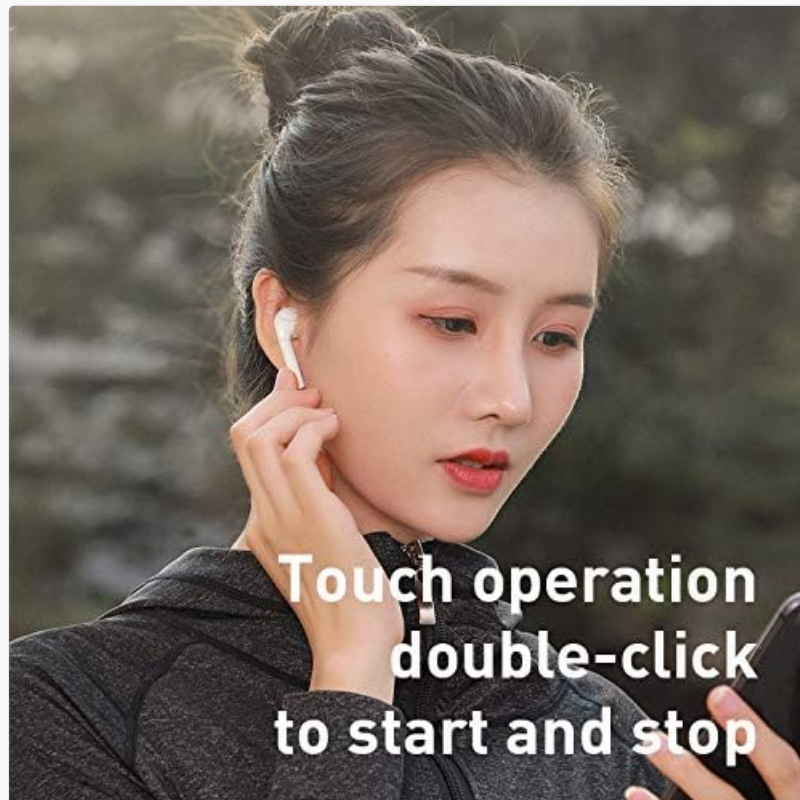


Figure 4: Touch Control Demonstration. This image shows a user interacting with the earbud's touch-sensitive surface, illustrating how simple gestures like double-tapping can control playback functions.

Music Playback Controls:

- **Play/Pause:** Double-tap either earbud.
- **Next Track:** Triple-tap the right earbud.
- **Previous Track:** Triple-tap the left earbud.

Call Controls:

- **Answer/End Call:** Double-tap either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.

Voice Assistant:

- **Activate Voice Assistant:** Press and hold either earbud for 3 seconds.

CHARGING

The Baseus Encok W04 earphones are charged via their charging case, which also serves as a portable power bank for the earbuds.

Charging the Earbuds:

- Place the earbuds into their respective slots in the charging case.
- The earbuds will automatically begin charging from the case's internal battery.
- The LED indicators on the earbuds (if present) or case will show charging status.

Charging the Case:

- Connect the charging case to a USB power adapter (5V/1A recommended) or a computer's USB port using the provided charging cable.
- The LED indicators on the front of the charging case will show the current battery level and charging progress.
- When all LEDs are solid, the case is fully charged.



Figure 5: Battery Life Indication. This image shows the charging case alongside a smartphone screen, visually representing the

extended battery life provided by the charging case, which can recharge the earbuds multiple times.

MAINTENANCE AND CARE

Proper care will extend the life of your Baseus Encok W04 earphones:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earbuds and charging case. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place.
- **Avoid Extreme Conditions:** Do not expose the earphones to extreme temperatures (hot or cold), high humidity, or direct sunlight for prolonged periods.
- **Water Resistance:** The earphones are water-resistant, meaning they can withstand light splashes or sweat. They are not designed for submersion in water. Dry them thoroughly if they get wet.

TROUBLESHOOTING

If you encounter issues with your Baseus Encok W04 earphones, try the following solutions:

Earbuds not pairing with each other or with device:

- Ensure both earbuds are charged.
- Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid again.
- On your device, forget or delete "Baseus Encok W04" from the Bluetooth device list.
- Turn off Bluetooth on your device, then turn it back on.
- Repeat the pairing process as described in the "Setup" section.

No sound or low volume:

- Check the volume level on both your device and the earbuds.
- Ensure the earbuds are properly connected to your device.
- Clean any debris from the earbud speakers.

Earbuds not charging:

- Ensure the charging case has sufficient battery.
- Check that the charging contacts on the earbuds and inside the case are clean and free of debris.
- Try using a different USB cable and power adapter.

SPECIFICATIONS

Technical specifications for the Baseus Encok True Wireless Earphones W04:

Feature	Detail
Model Name	NGW04-01
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth
Included Components	1 Baseus Branded Product (Earphones & Case)

