

BELLA 13872

BELLA Two Tier Food Steamer

Model: 13872

Brand: BELLA

PRODUCT OVERVIEW

The BELLA Two Tier Food Steamer is engineered for healthy and convenient meal preparation. Its innovative two-tier design allows for the simultaneous steaming of different food items without flavor transfer, making it ideal for busy households.

This steamer is equipped with user-friendly features to enhance your cooking experience:

- **COOK A VARIETY OF FOODS:** Prepare Japanese or Chinese cuisine, fresh vegetables, tofu, fish, or meats. The steamer and rice cooker functionality allows for full meal preparation.
- **TWO TIERS FOR SIMULTANEOUS COOKING:** Cook multiple items at once using the electric food steamer's two-tier system. Includes a steaming guide chart for various dishes.
- **STACKABLE BASKETS & REMOVABLE BASE:** Features a removable base for easy cleaning. Stackable plastic baskets allow for convenient storage and are dishwasher-safe.
- **EASY TO READ WATER LEVEL INDICATOR:** A clear water level indicator eliminates guesswork for refilling, ensuring continuous steaming.
- **AUTO SHUTOFF & BOIL DRY PROTECTION:** For enhanced safety, the steamer automatically shuts off if left on too long or if water runs out, preventing accidents.

PRODUCT COMPONENTS

The BELLA Two Tier Food Steamer consists of several easy-to-assemble and clean components:



The complete BELLA Two Tier Food Steamer, showcasing its design and capacity with various foods.



Two tier design

Conveniently separate veggies from protein and cook multiple meals simultaneously

The two-tier design allows for convenient separation of vegetables from protein, enabling simultaneous cooking.



Fast cleanup & convenient storage

**Dishwasher-safe stackable plastic baskets
and removable base**

The stackable plastic baskets and removable base simplify cleanup and storage.



Product dimensions for easy placement and storage in your kitchen.

SETUP INSTRUCTIONS

1. **Unpack and Clean:** Carefully remove all components from the packaging. Wash the steaming baskets, lid, and rice bowl (if included) with warm, soapy water. Rinse thoroughly and dry. The main unit should be wiped clean with a damp cloth.
2. **Position the Base:** Place the main unit (base) on a stable, flat, heat-resistant surface, away from walls or cabinets to allow for steam ventilation.
3. **Fill Water Reservoir:** Open the water reservoir cover and fill the reservoir with clean water up to the 'MAX' line indicated on the water level indicator. Do not overfill.



See-through window



No more guesswork

Water level indicator for easy and mess-free refill & auto shut-off & boil dry protection for extra safety

The water level indicator clearly shows MIN and MAX fill lines for optimal performance.

OPERATING INSTRUCTIONS

1. **Prepare Food:** Place your desired food items into the steaming baskets. For smaller items or rice, use the provided rice bowl within a basket.
2. **Stack Baskets:** Place the filled steaming baskets onto the base unit. You can use one or both tiers depending on your cooking needs. Ensure they are securely stacked.
3. **Place Lid:** Cover the top basket with the transparent lid.
4. **Set Timer:** Plug the steamer into a standard electrical outlet. Turn the timer dial to the desired cooking time based on the food type. The steamer will begin to heat up and produce steam.



Experiment with guilt-free recipes

Cook a variety of delicious and healthy foods

Adding fresh vegetables to the steaming basket before cooking.

Steaming Guide (Approximate Times)

Food Item	Approximate Steaming Time
Eggs	13-15 minutes
Vegetables (Broccoli, Carrots, Asparagus)	10-12 minutes
Fish	10-12 minutes
Chicken (small pieces)	22-25 minutes
Frozen Food	39-42 minutes
Rice	15 minutes

Note: Cooking times may vary based on quantity, size, and desired doneness. Always ensure food is cooked thoroughly

before consumption.

MAINTENANCE AND CLEANING

Regular cleaning will ensure the longevity and optimal performance of your BELLA Food Steamer.

- **After Each Use:** Unplug the steamer and allow it to cool completely before cleaning.
- **Baskets and Lid:** The steaming baskets, rice bowl, and lid are dishwasher-safe (top rack recommended) or can be washed by hand with warm, soapy water.
- **Water Reservoir:** Empty any remaining water from the reservoir. Wipe the interior of the reservoir and the heating element with a damp cloth. For mineral deposits, a solution of vinegar and water can be used (refer to the full user guide for detailed descaling instructions).
- **Exterior:** Wipe the exterior of the base unit with a damp cloth. Do not immerse the base unit in water or any other liquid.

TROUBLESHOOTING

If you encounter any issues with your BELLA Food Steamer, refer to the following common problems and solutions:

- **Steamer does not turn on:** Ensure the unit is properly plugged into a working electrical outlet and the timer is set.
- **No steam is being produced:** Check if the water reservoir is filled above the 'MIN' line. Ensure the baskets and lid are correctly assembled.
- **Food is not cooking thoroughly:** Verify that the correct steaming time has been set for the food type and quantity. Ensure the lid is securely in place to prevent steam escape.
- **Auto shut-off activates prematurely:** This is a safety feature. Check the water level. If the reservoir runs dry, the unit will shut off. Refill the reservoir and restart.

For more complex issues, please consult the full user guide or contact customer support.

PRODUCT SPECIFICATIONS

- **Color:** Black
- **Material:** Stainless Steel
- **Product Dimensions:** 14.17"L x 10.23"W x 11.41"H
- **Item Weight:** 3.53 Pounds
- **Capacity:** 7.4 Quarts
- **Is Electric:** Yes
- **UPC:** 829486138720
- **Item Model Number:** 13872
- **Manufacturer:** BELLA

WARRANTY AND SUPPORT

The BELLA Two Tier Food Steamer comes with a **2-Year Warranty**, ensuring peace of mind and product reliability. For detailed information on warranty coverage, product registration, or additional support, please refer to the official user guide:

[Download User Guide \(PDF\)](#)

You may also visit the [BELLA Store on Amazon](#) for more product information and support resources.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question