Turtle Beach TBS-2220-01

Turtle Beach Ear Force XO Four Gaming Headset Instruction Manual

Model: TBS-2220-01

1. Introduction

The Turtle Beach Ear Force XO Four Gaming Headset is designed to enhance your audio experience on Xbox One and compatible mobile devices. It delivers high-quality sound for games, music, TV, and movies, ensuring clear chat audio and microphone clarity.



Image: The Turtle Beach Ear Force XO Four Gaming Headset, featuring black earcups with green accents and a padded headband, designed for comfort during extended use.

2. Package Contents

Please verify that all items are present in your package:

- Turtle Beach Ear Force XO Four Gaming Headset
- Removable Microphone
- Xbox One Audio Adapter
- Quick Start Guide (not shown)

3. Product Overview

The Ear Force XO Four headset features 50mm drivers for immersive audio, a high-quality removable microphone for clear communication, and comfortable ear cushions for extended gaming sessions. The headset connects via a standard

3.5mm 4-pole jack.

Key Features:

- **High-Quality Audio:** Tuned to provide optimal sound from the Xbox One Audio Adapter.
- **Clear Chat:** High-quality removable microphone for communication on Xbox One, Skype, and Xbox LIVE.
- **Audio Control:** Integrated controls for adjusting game and chat volume to achieve the perfect audio mix.
- **Versatile Use:** Compatible with tablets and portable game consoles via the 3.5mm jack.
- **Comfortable Design:** Features a soft, comfortable leather headband and mesh ear cushions for prolonged wear.

4. Setup Instructions

4.1. Connecting to Xbox One

1. Attach the Xbox One Audio Adapter to the bottom of your Xbox One controller.
2. Plug the 3.5mm 4-pole jack from the Ear Force XO Four headset into the audio adapter.
3. Ensure the microphone is securely inserted into the headset's microphone port.
4. Adjust game and chat volume using the controls on the audio adapter.

4.2. Connecting to PC/Mobile Devices

1. Plug the 3.5mm 4-pole jack from the Ear Force XO Four headset directly into your PC or mobile device's compatible audio jack.
2. For PCs with separate audio and microphone jacks, a PC splitter cable (not included) may be required.

Video: A demonstration of connecting the Turtle Beach Ear Force XO Four Gaming Headset to an Xbox One controller and discussing its features and sound quality.

5. Operating Instructions

5.1. Volume Control

- Use the dedicated controls on the Xbox One Audio Adapter (when connected to Xbox One) to adjust game volume and chat volume independently.
- For PC/mobile, adjust volume directly on your device or through in-line controls if available on your headset cable.

5.2. Microphone Usage

- The microphone is removable. Insert it firmly into the designated port on the left earcup for chat functionality.
- To mute the microphone, use the mute button on the Xbox One Audio Adapter or your device's controls.

5.3. Comfort Adjustment

- Adjust the headband to ensure a comfortable fit over your head.
- The mesh ear cushions are designed to provide comfort and passive noise isolation.

Video: A product video showcasing the Turtle Beach XO Four headset, highlighting its design, comfort, and features like the removable microphone.

6. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent damage.

7. Troubleshooting

7.1. No Audio / Low Audio

- Ensure all connections are secure, especially the 3.5mm jack and the Xbox One Audio Adapter.
- Check the volume levels on the headset's audio adapter, your Xbox One settings, or your PC/mobile device.
- Verify that the headset is selected as the primary audio output device in your system settings.

7.2. Microphone Not Working

- Ensure the microphone is fully inserted into the headset.
- Check if the microphone mute function is active on the audio adapter or your device.
- Verify microphone input settings on your Xbox One or PC/mobile device.

8. Specifications

Feature	Detail
Brand Name	Turtle Beach
Model Number	TBS-2220-01
Headphones Ear Placement	Over Ear
Earpiece Shape	Over Ear
Control Type	Volume Control
Control Method	Touch
Noise Control	None (Passive Noise Isolation from earcups)
Audio Driver Type	Dynamic Driver
Frequency Range	20 Hz - 20,000 Hz
Enclosure Material	Leather
Specific Uses For Product	Gaming
Compatible Devices	Xbox One
Cable Features	Retractable
Water Resistance Level	Not Water Resistant
Additional Features	Microphone Included, Volume Control
Headphone Jack	2.5 mm Jack (for controller adapter), 3.5mm 4-pole (for headset)

Connectivity Technology	Wired
Color	Black
Item Weight	250 Grams

9. Warranty and Support

For warranty information and technical support, please refer to the official Turtle Beach website or contact their customer service directly. Keep your proof of purchase for any warranty claims.

Online Support: www.turtlebeach.com/support

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question