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› GE JK5500SFSS 27" Built-In Double Convection Wall Oven Instruction Manual

## GE JK5500SFSS

# GE JK5500SFSS 27" Built-In Double Convection Wall Oven Instruction Manual

## INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your GE JK5500SFSS 27-inch Built-In Double Convection Wall Oven. Please read all instructions carefully before using the appliance to ensure proper function and to prevent injury or damage.



*Figure 1: GE JK5500SFSS Double Wall Oven. This image displays the stainless steel double wall oven integrated into kitchen cabinetry, highlighting its modern design and dual oven compartments.*

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, injury to persons, or damage when using the appliance, follow basic precautions, including the following:

- Read all instructions before using the appliance.
- Ensure proper installation and grounding by a qualified installer.
- Do not repair or replace any part of the oven unless specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Keep children away from the oven. Do not allow children to climb or play in the oven.
- Do not use water on grease fires. Smother fire or flame or use a dry chemical or foam-type extinguisher.
- Do not store flammable materials in or near the oven.
- Always use dry potholders. Moist or damp potholders on hot surfaces may result in burns from steam.

- Do not heat unopened food containers. Pressure build-up may cause the container to burst and result in injury.
- Do not use aluminum foil to line the oven bottom or any rack. Improper installation of these liners may result in a risk of electric shock or fire.
- Clean the oven regularly to prevent grease buildup.

## SETUP AND INSTALLATION

The GE JK5500SFSS is a built-in double convection wall oven designed for permanent installation into cabinetry. Proper installation is crucial for safe and efficient operation. It is recommended that installation be performed by a qualified installer or service technician.

### Pre-Installation Requirements:

- **Electrical Supply:** Ensure the electrical supply meets local codes and the appliance's requirements.
- **Cabinet Dimensions:** Verify that your cabinet cutout dimensions match the specifications provided.
- **Support:** The cabinet must be able to support the oven's weight (approximately 236 pounds).

### Dimensions and Clearances:

Refer to the installation diagram for precise cutout and clearance requirements. The oven dimensions are approximately 26.62 x 26.75 x 51.12 inches (W x D x H).

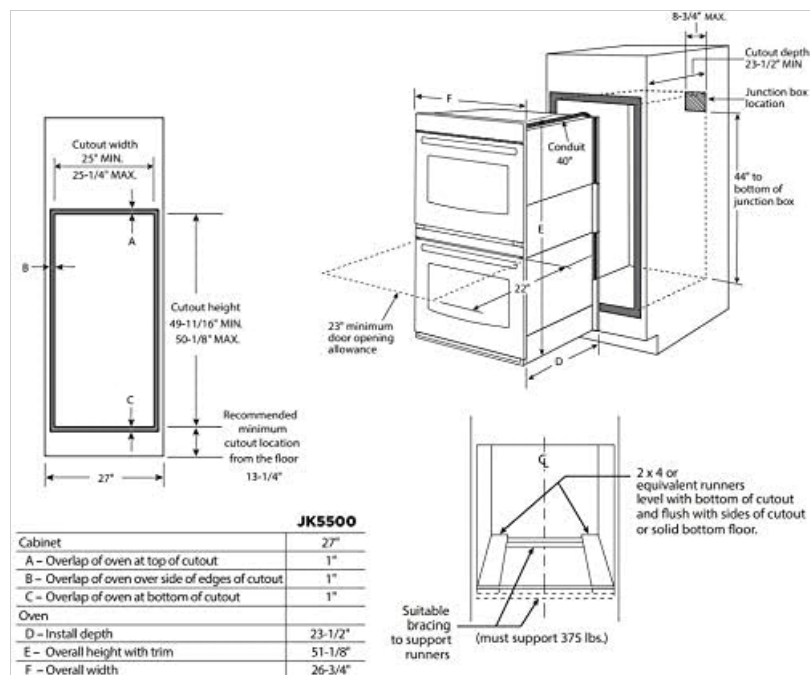


Figure 2: Installation Diagram. This diagram illustrates the minimum cutout width, height, and depth required for proper installation, along with electrical junction box placement and support bracing recommendations.

The oven requires a minimum cutout width of 25-1/4 inches and a minimum cutout height of 49-11/16 inches. A 23-inch minimum door opening allowance is also necessary. Ensure adequate bracing is in place to support the oven's weight.

## OPERATING INSTRUCTIONS

Your GE JK5500SFSS double wall oven features intuitive glass touch controls and advanced cooking functions.



Figure 3: Control Panel. The control panel features a digital clock display, numeric keypad, and dedicated touch buttons for functions such as Bake, Broil, Convection Bake, Convection Roast, Warm, Clean (Self/Steam), Timer, and Lock Controls for both the upper and lower ovens.

## Using the Glass Touch Controls:

The control panel is designed for easy operation. Simply touch the desired function button. The digital display will guide you through setting temperatures and times.

- **Setting the Clock:** Press the "Set Clock" button (often shared with "Hold 3 Sec" for other functions) and use the numeric keypad to enter the time.
- **Baking:** Press "Bake" for the desired oven (Upper or Lower), enter the temperature using the numeric keypad, and then press "Start".
- **Convection Cooking:** For convection bake or roast, select "Convection Bake" or "Convection Roast" for the desired oven, enter the temperature, and press "Start". Convection cooking uses a fan to circulate hot air, promoting even cooking and faster results.
- **Broiling:** Press "Broil Hi/Lo" for the desired oven, select the intensity, and press "Start".
- **Warm Function:** Use the "Warm" button to keep cooked food at serving temperature.
- **Oven Lights:** Press "Oven Lights" to turn the interior oven lights on or off. The large oven window allows for monitoring food without opening the door.
- **Control Lockout:** To prevent unintentional use, press and hold the "Lock Controls" button for 3 seconds. Repeat to unlock.

## MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your oven.

### Self-Cleaning Cycle:

The oven features a self-cleaning function that uses high temperatures to burn off food soils. To initiate, ensure the oven is empty, remove racks, and then select "Clean Self" for the desired oven. Follow the prompts to choose the cleaning cycle duration. The oven door will lock during the cycle and unlock once it has cooled.

### Steam Clean Option:

For lighter soils, the Steam Clean option provides a chemical-free, low-temperature cleaning method. Pour water into the bottom of the oven and select "Clean Steam". The steam helps loosen baked-on foods, which can then be wiped away once the cycle is complete and the oven has cooled.

### General Cleaning:

- **Exterior Surfaces:** Clean stainless steel surfaces with a mild soap and water solution or a specialized stainless steel cleaner. Wipe with a soft cloth to prevent scratching.
- **Glass Touch Controls:** Wipe with a damp cloth and mild soap. Dry thoroughly.

- **Oven Racks:** Remove racks before self-cleaning. Clean them manually with warm, soapy water and a scouring pad.

## TROUBLESHOOTING

Before contacting service, review the following common issues and solutions:

| Problem                                    | Possible Cause                                                | Solution                                                                                                                                      |
|--------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| Oven not heating                           | Power supply issue; oven controls not set correctly.          | Check circuit breaker. Ensure oven function and temperature are set, and "Start" is pressed.                                                  |
| Uneven cooking                             | Improper rack placement; cookware size; convection fan issue. | Use recommended rack positions. Ensure cookware is appropriate for convection. If using convection, verify fan operation.                     |
| Oven door will not unlock after self-clean | Oven has not cooled sufficiently.                             | Allow more time for the oven to cool down. The door will unlock automatically when safe.                                                      |
| Error code displayed (e.g., F97)           | Internal component malfunction.                               | Turn off power to the oven at the circuit breaker for 5 minutes, then restore. If the error persists, contact a qualified service technician. |

If you encounter an issue not listed here or if troubleshooting steps do not resolve the problem, please contact GE customer support or a qualified appliance technician.

## SPECIFICATIONS

| Feature                        | Detail                               |
|--------------------------------|--------------------------------------|
| Brand                          | GE                                   |
| Model Number                   | JK5500SFSS                           |
| Installation Type              | Built-In                             |
| Oven Cooking Mode              | Convection                           |
| Fuel Type                      | Electric                             |
| Color                          | Stainless Steel                      |
| Item Weight                    | 236 pounds                           |
| Product Dimensions (W x D x H) | 26.62 x 26.75 x 51.12 inches         |
| Special Features               | Double Oven, Self Clean, Steam Clean |
| Certification                  | Star-K, UL                           |
| Included Components            | Double Convection Wall Oven          |



Figure 4: Certifications. This image displays the 'GE Fits!', 'UL Listed by Underwriters Laboratories', and 'Star-K' certification logos, indicating compliance with industry standards and kosher requirements.

## WARRANTY AND CUSTOMER SUPPORT

For warranty information and detailed terms and conditions, please refer to the documentation included with your appliance or visit the official GE Appliances website. GE provides customer support for assistance with product inquiries, service scheduling, and troubleshooting.

For direct assistance, you can typically find contact information for GE Customer Support on their official website or within your product registration materials.

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