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› Bose Solo/CineMate Universal Remote Instruction Manual

Bose 353351-0020

Bose® Solo/CineMate® Universal Remote

INSTRUCTION MANUAL

Product Overview

This universal remote control is designed for your Bose Solo TV sound system or CineMate home theater speaker system. It provides comprehensive control over your Bose system and most video components connected to your television. This remote serves as an upgrade to the more basic four-button remote often included with Bose Solo or CineMate II systems, and is also an ideal replacement for a lost or damaged CineMate 1 SR or GS II system remote. It comes with an installed battery for immediate use.

Key Features

- Compatible with Bose Solo TV sound system and CineMate 1 SR, Series II and GS Series II home theater speaker systems.
- Universal remote control utilizing infrared signals.
- Controls both the Solo sound system or CineMate speaker system and a wide range of video components attached to your TV.

Getting Started: Setup

Battery Installation

Your Bose Universal Remote comes with batteries pre-installed. If you need to replace them:

1. Locate the battery compartment cover on the back of the remote.
2. Slide the cover off.
3. Insert two (2) AA batteries, ensuring the correct polarity (+ and -) as indicated inside the compartment.
4. Replace the battery compartment cover.

Programming the Remote

The Bose Universal Remote can be programmed to control various devices such as your TV, cable/satellite box, Blu-

ray/DVD player, VCR, and auxiliary devices. Programming typically involves entering specific codes for your devices.

1. Turn on the device you wish to program (e.g., your TV).
2. Press and hold the **Setup** button on the remote until the device buttons (TV, CBL/SAT, BD/DVD, VCR, AUX) light up.
3. Press the device button you want to program (e.g., **TV**). The button will remain lit.
4. Enter the 4-digit code for your device's brand. A list of common codes can usually be found in a separate code booklet or online support resources from Bose. If your equipment is newer, try codes listed towards the end of the code list.
5. Point the remote at the device and press the **Power** button. If the device turns off, the code is correct.
6. If the device does not turn off, repeat steps 4-5 with the next code for your brand until the device responds.
7. Once programmed, test other functions like volume, channel, and input to ensure full compatibility.

Note: Programming can take approximately 15 minutes per device. Some older or very new devices may require additional steps or may not be fully compatible.

Operating the Remote





This image displays the full layout of the Bose Solo/CineMate Universal Remote. It is a black remote with various gray and black buttons. At the top, the Bose logo is visible. Key sections include device selection buttons (TV, CBL/SAT, BD/DVD, VCR, AUX), a central navigation pad with OK button, volume and channel controls, media playback buttons, a numeric keypad, and additional function buttons like Setup and List.

Button Functions

Power Button (Top Left): Turns the Bose Solo/CineMate system on or off.

TV Input: Cycles through available video inputs on your television.

Mute Button (Top Right): Mutes or unmutes the audio.

Device Select Buttons (TV, CBL/SAT, BD/DVD, VCR, AUX): Press to select the device you wish to control. The corresponding power button below each device button will turn that specific device on/off.

Navigation Pad (Center):

- **OK:** Confirms selections.
- **Arrow Buttons:** Navigate menus and selections.

Menu, Info, Guide, Exit: Standard functions for navigating device menus, displaying information, accessing program guides, and exiting menus.

Page Up/Down: Scrolls through pages in menus or guides.

Volume (+/-): Adjusts the volume of the selected audio device, typically the Bose system.

Channel (CH ▲/▼): Changes channels on your TV or cable/satellite box.

Media Playback Controls (Stop, Play/Pause, Fast Forward, Rewind, Scan): Control playback of media on devices like Blu-ray/DVD players or VCRs.

Record: Initiates recording on compatible devices.

Numeric Keypad (0-9): For direct channel entry or other numerical inputs.

Setup: Used for programming the remote (as described in the Setup section).

List: Accesses lists or recorded content on compatible devices.

Colored Buttons (Red, Green, Yellow, Blue): These buttons often have context-sensitive functions within menus or applications, depending on the device being controlled.

Maintenance

Cleaning the Remote

To maintain the appearance and functionality of your remote control:

- Wipe the remote with a soft, dry cloth.
- Do not use liquid cleaners or sprays directly on the remote.
- Avoid excessive moisture.

Battery Care

If the remote's performance degrades or buttons become unresponsive, it may be time to replace the batteries. Always replace both batteries at the same time with new AA alkaline batteries. Remove batteries if the remote will not be used for an extended period to prevent leakage.

Troubleshooting

Problem	Possible Cause / Solution
Remote not responding or inconsistent operation.	• Check batteries. Replace if low or depleted. • Ensure there are no obstructions between the remote and the device's sensor. • Verify you have selected the correct device button (e.g., TV, CBL/SAT).
Device not programming or not all functions work.	• Ensure you are using the correct programming code for your device's brand and model. Try alternative codes if the first one doesn't work. • Some advanced or unique functions of certain devices may not be supported by a universal remote. • Ensure the remote is pointed directly at the device during programming.
Cannot input digital channel numbers (e.g., 3.1, 6.1).	This remote model may not fully support direct input of sub-channels (e.g., .1, .2). You may need to enter the main channel number (e.g., 3) and then use the Channel Up/Down buttons to navigate to the sub-channel, or use your original device remote for specific digital channel entry.
Specific buttons (e.g., Input, Channel) stop working.	• Re-program the affected device. • Check for any physical damage or debris under the buttons. • Ensure batteries are fresh and properly inserted.

Specifications

Feature	Detail
Product Dimensions	2.8 x 1.3 x 9 inches
Item Weight	6.4 ounces
Manufacturer	Bose Corporation
Model Number	353351-0020
Batteries Required	2 AA batteries (included)
Date First Available	May 1, 2013
Brand	Bose
Special Feature	Universal
Color	Black
Max Number of Supported Devices	1
Compatible Devices	Home Theater (specifically Bose Solo TV sound system and CineMate 1 SR, Series II and GS Series II home theater speaker systems, and most video components attached to your TV)

Warranty and Support

For warranty information, technical support, or to obtain programming code lists for your devices, please contact Bose Corporation directly. You can typically find support contact details on the official Bose website or within the original product packaging.

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