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› Hansgrohe 97651000 Chrome Support Assembly User Manual

## Hansgrohe 97651000

# Hansgrohe 97651000 Chrome Support Assembly User Manual

Model: 97651000

## 1. INTRODUCTION

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This manual provides detailed instructions for the installation, operation, and maintenance of your Hansgrohe 97651000 Chrome Support Assembly. This product is designed to securely hold a hand shower on a shower bar, allowing for adjustable height and angle. Please read this manual thoroughly before installation and use to ensure proper function and longevity of the product.



Figure 1: Hansgrohe 97651000 Chrome Support Assembly. This image shows the complete support assembly in its polished chrome finish.

## 2. SAFETY INFORMATION

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- Always turn off the main water supply before performing any plumbing work.
- Wear appropriate personal protective equipment, such as safety glasses, during installation.
- Ensure all connections are secure to prevent leaks.
- Do not overtighten components, as this may cause damage.
- If you are unsure about any part of the installation, consult a qualified plumber.

## 3. PACKAGE CONTENTS

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Verify that all components are present before beginning installation:

- Hansgrohe 97651000 Chrome Support Assembly (1 unit)
- Mounting hardware (screws, wall anchors) - *May vary based on specific packaging.*

## 4. SETUP AND INSTALLATION

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This support assembly is designed for wall-mounted installation on a shower bar (not included). Ensure you have the necessary tools:

- Pencil
- Drill with appropriate drill bit for wall anchors

- Screwdriver
- Level (optional, for shower bar alignment)

## Installation Steps:

1. **Prepare the Shower Bar:** Ensure your shower bar is securely mounted to the wall according to its own installation instructions. The support assembly slides onto this bar.
2. **Slide the Support Assembly:** Carefully slide the Hansgrohe 97651000 support assembly onto the shower bar. Ensure it faces the desired direction for holding the hand shower.
3. **Secure the Assembly:** The support assembly typically has a locking mechanism or screw to secure its position on the shower bar. Tighten this screw gently but firmly to prevent the support from sliding freely. Do not overtighten.
4. **Insert Hand Shower:** Place your hand shower into the designated holder on the support assembly. The internal plastic insert is designed to grip the shower head securely.

## 5. OPERATING INSTRUCTIONS

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The Hansgrohe 97651000 Chrome Support Assembly allows for easy adjustment of your hand shower's position.

- **Adjusting Height:** To change the height of the hand shower, loosen the securing screw on the support assembly (if applicable), slide the assembly up or down the shower bar to the desired position, and then re-tighten the screw.
- **Adjusting Angle:** The shower head holder allows for angle adjustment. Apply firm, steady pressure to tilt the hand shower to your preferred angle. Note that this mechanism is designed to be stiff to maintain the set angle, requiring deliberate force to adjust.
- **Inserting/Removing Hand Shower:** To insert the hand shower, push it firmly into the holder until it clicks into place. To remove, pull the hand shower directly out of the holder.

## 6. MAINTENANCE

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To maintain the polished chrome finish and ensure optimal performance of your support assembly:

- **Cleaning:** Clean regularly with a soft cloth and a mild soap solution. Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.
- **Avoid Abrasives:** Do not use abrasive cleaners, scouring pads, or chemical solvents, as these can damage the chrome finish.
- **Inspection:** Periodically check the assembly for any signs of wear or looseness.

## 7. TROUBLESHOOTING

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- **Hand Shower Not Holding Securely:**
  - Ensure the hand shower is fully inserted into the holder until it clicks.
  - Inspect the internal plastic insert for wear or damage. If damaged, the part may need replacement.
- **Support Assembly Slides Down Shower Bar:**
  - Check and tighten the securing screw on the support assembly. Do not overtighten.
  - Ensure the shower bar itself is clean and free of residue that might reduce friction.
- **Difficulty Adjusting Angle of Hand Shower:**
  - The angle adjustment mechanism is designed to be stiff to maintain position. Apply firm, steady

pressure to adjust.

- Avoid sudden, forceful movements that could damage the mechanism.

## 8. SPECIFICATIONS

<b>Brand</b>	Hansgrohe
<b>Model Number</b>	97651000
<b>Material</b>	Metal
<b>Finish Type</b>	Polished
<b>Color</b>	Chrome
<b>Style</b>	Modern
<b>Installation Type</b>	Wall Mounted (on shower bar)
<b>Item Weight</b>	0.24 Kilograms

## 9. WARRANTY AND SUPPORT

Hansgrohe products are manufactured to high-quality standards and are designed for a lifetime of satisfaction. For specific warranty information, product support, or to inquire about replacement parts, please refer to the official Hansgrohe website or contact Hansgrohe customer service directly. Contact details can typically be found on the Hansgrohe official website or on the product packaging.

For further assistance, you may visit the Hansgrohe website: [www.hansgrohe-usa.com](http://www.hansgrohe-usa.com)