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LiftMaster 365LM

LiftMaster 365LM Plug-In Universal Receiver Instruction Manual

Model: 365LM

INTRODUCTION

The LiftMaster 365LM Plug-In Universal Receiver is designed to enhance the compatibility of your garage door opener system. This versatile receiver allows you to integrate various remote controls, including those with different frequencies, with your existing garage door opener. It is an ideal solution for extending the life of older systems or adding new remote capabilities without replacing the entire opener unit.

SETUP AND INSTALLATION

Follow these steps to properly install and set up your LiftMaster 365LM Universal Receiver:

- Power Disconnection:** Before beginning installation, ensure the garage door opener is unplugged from its power source to prevent accidental operation or electrical shock.
- Mounting the Receiver:** Select a convenient location near your garage door opener's power outlet. The receiver is designed to plug directly into a standard electrical outlet.
- Wiring Connection:**

Connect the two wires from the 365LM receiver to the terminal screws on your garage door opener that are typically used for the wall control button. Polarity is not a concern for these connections, meaning the wires can be connected to either terminal without affecting functionality.

For optimal signal reception, ensure the antenna wire on the receiver is extended fully and positioned away from metal objects or other electrical wiring.
- Power Connection:** Plug the garage door opener back into its power source. Then, plug the LiftMaster 365LM Universal Receiver into a nearby electrical outlet.
- Programming a Remote Control:**
 - Locate the **"Learn" button** on the 365LM receiver. This button is usually a small, colored button (often purple or red) on the unit.

- Press and immediately release the "Learn" button. The LED indicator light on the receiver will illuminate.
- Within 30 seconds, press and hold the button on your remote control that you wish to program.
- Release the remote control button when the garage door opener lights flash or you hear two clicks. This indicates successful programming.
- Test the remote control to ensure it operates the garage door opener.



Image showing the compact design of the LiftMaster 365LM Plug-In Universal Receiver, featuring the Lift-Master SECURITY+ logo and a red indicator light. This unit plugs into a standard outlet and connects to your garage door opener's wall control terminals.

OPERATING INSTRUCTIONS

Once the LiftMaster 365LM Universal Receiver is installed and your remote controls are programmed, operation is straightforward:

- **Remote Control Operation:** Press the programmed button on your remote control to open or close the garage door. The receiver will transmit the signal to your garage door opener.
- **Wall Control Operation:** Your existing wall control button will continue to function normally, as the receiver connects in parallel with it.
- **MyQ Compatibility:** The 365LM receiver can be integrated with MyQ smart garage door control systems. When pairing with MyQ, select "LiftMaster" as the brand and "Purple" as the learn button color if prompted. Ensure all MyQ sensors and wiring are correctly installed as per MyQ instructions for successful pairing.

MAINTENANCE

The LiftMaster 365LM Universal Receiver requires minimal maintenance:

- **Cleaning:** Periodically wipe the exterior of the receiver with a soft, dry cloth to remove dust and debris. Do not use liquid cleaners or solvents.
- **Connection Check:** Occasionally inspect the wiring connections to the garage door opener to ensure they are secure.
- **Antenna Position:** Verify that the antenna wire remains fully extended and unobstructed for optimal signal reception.

TROUBLESHOOTING

If you encounter issues with your LiftMaster 365LM Universal Receiver, consider the following:

- **Remote Not Working After Programming:**
 - Ensure the remote control has fresh batteries.
 - Repeat the programming steps carefully. Ensure the "Learn" button is pressed and released quickly, and the remote button is held until the opener responds.
 - Verify the remote control's frequency (e.g., 315MHz) is compatible with the 365LM receiver.
- **Weak Remote Signal / Limited Range:**
 - **Relocate the Receiver:** Try plugging the receiver into an outlet closer to the garage door itself, or in a location with fewer obstructions.
 - **Antenna Optimization:** Ensure the antenna wire is fully extended and not coiled or touching metal surfaces. Some users have found success by extending the antenna with additional wire or attaching it to a non-metallic part of the garage door track.
 - **Interference:** Check for potential sources of radio frequency interference near the receiver or garage door opener (e.g., LED lights, power lines, other electronic devices).
- **"Learn" Light Does Not Illuminate or Stays On:**
 - Ensure the receiver is securely plugged into a working electrical outlet.
 - If the light does not respond correctly, unplug the unit for a few minutes and then plug it back in to reset it.
 - If the issue persists, the unit may be faulty.
- **Garage Door Opener Not Responding:**
 - Confirm the garage door opener itself is powered and functioning correctly with its wall control.
 - Check the wiring connections between the receiver and the garage door opener terminals.

SPECIFICATIONS

Manufacturer	Chamberlain Group
Part Number	365LM
Item Weight	8.8 ounces
Package Dimensions	4.2 x 3.5 x 3 inches
Model Number	365LM
Item Package Quantity	1
Batteries Required	No
Date First Available	November 14, 2013

WARRANTY INFORMATION

For specific warranty details regarding your LiftMaster 365LM Universal Receiver, please refer to the documentation included with your purchase or visit the official LiftMaster website. Warranty terms typically cover defects in materials and workmanship for a specified period from the date of purchase.

CUSTOMER SUPPORT

If you require further assistance with installation, operation, or troubleshooting, please contact LiftMaster customer

support. You can typically find contact information on the LiftMaster official website or through the retailer where you purchased the product.

For additional resources and FAQs, visit the [LiftMaster Store on Amazon](#).

