

Sungale PF1501

Sungale PF1501 14-Inch Digital Photo Frame User Manual

Model: PF1501

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Sungale PF1501 14-Inch Digital Photo Frame. This device is designed to display digital photos, play videos, and play music, offering a versatile way to enjoy your media.

Please read this manual thoroughly before using the product to ensure proper functionality and to maximize your user experience.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Sungale PF1501 14-Inch Digital Photo Frame
- AC Power Adapter
- Remote Control
- Quick Start Guide
- Limited Warranty Card



Image 2.1: Included accessories and the digital photo frame.

3. PRODUCT OVERVIEW

3.1 Front View



Image 3.1: Front view of the digital photo frame.

3.2 Rear View and Ports

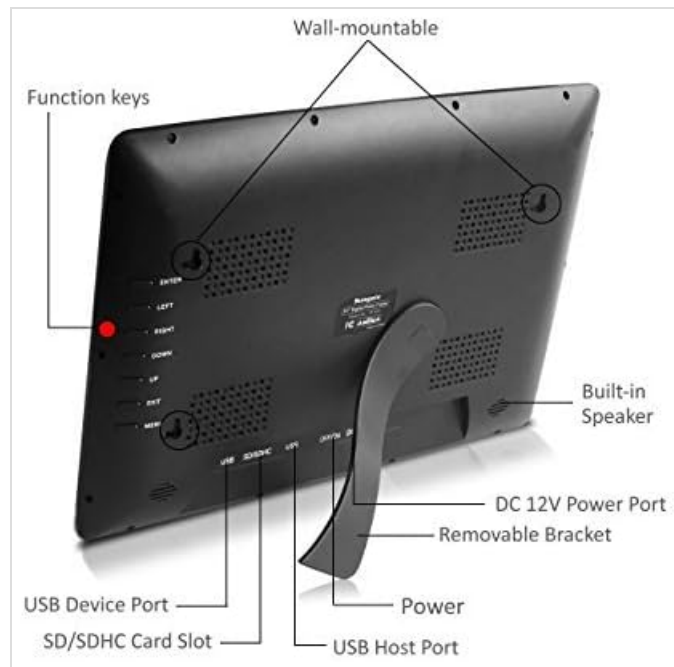


Image 3.2: Rear view with labeled ports and controls.

The rear of the frame features various ports and controls for connectivity and operation:

- **Function Keys:** Buttons for navigation and control (Enter, Left, Right, Up, Down, Exit).
- **Wall-mountable:** Mounting points for wall installation.
- **Built-in Speaker:** For audio playback.
- **DC 12V Power Port:** Connect the AC power adapter here.
- **Removable Bracket:** Stand for desktop placement.
- **Power Button:** To turn the frame on or off.
- **USB Host Port:** For connecting USB flash drives.
- **SD/SDHC Card Slot:** For inserting SD or SDHC memory cards.
- **USB Device Port:** For connecting to a computer.

4. SETUP

4.1 Initial Power-Up

1. **Connect Power:** Insert the AC power adapter into the DC 12V Power Port on the back of the frame. Plug the other end into a standard electrical outlet.
2. **Power On:** Press the Power button located on the back of the frame. The frame will power on and display the initial setup screen or default content.

4.2 Inserting Memory Cards or USB Drives

The frame supports SD/SDHC cards and USB flash drives (up to 32GB). It also has 4GB of internal memory.

1. **For SD/SDHC Card:** Gently insert an SD or SDHC card into the SD/SDHC Card Slot until it clicks into place. Ensure the card is inserted in the correct orientation.
2. **For USB Flash Drive:** Insert a USB flash drive into the USB Host Port.

The frame should automatically detect the inserted media and begin displaying content or prompt you to select a source.

4.3 Wall Mounting (Optional)

The frame can be wall-mounted using the designated mounting points on the rear. Ensure appropriate wall anchors and screws are used for secure installation.

5. OPERATING INSTRUCTIONS

The digital photo frame can be operated using the function keys on the back or the included remote control.

5.1 Remote Control Functions

The remote control provides convenient access to all features. Point the remote control directly at the frame's sensor.

5.2 Navigating the Menu

Use the directional buttons (Up, Down, Left, Right) to navigate through menu options. Press the "Enter" button to confirm a selection. The "Exit" button typically returns to the previous screen or the main menu.

5.3 Displaying Photos

The frame supports JPG and BMP photo file formats.

1. **Select Source:** From the main menu, select the desired media source (Internal Memory, SD Card, or USB Drive).
2. **Choose Photo Mode:** Select "Photo" to enter photo display mode.
3. **Slideshow:** The frame can automatically start a slideshow of all photos on the selected source. You can adjust transition effects and interval times in the settings.
4. **Single Photo Display:** Navigate to a specific photo and press "Enter" to display it individually.
5. **Zoom and Rotate:** Use the remote control or function keys to zoom in/out or rotate displayed photos.

5.4 Playing Videos

The frame supports video playback. Note that some users have reported compatibility primarily with .AVI video files.

1. **Select Source:** From the main menu, select the desired media source.
2. **Choose Video Mode:** Select "Video" to enter video playback mode.
3. **Select Video:** Navigate to the desired video file and press "Enter" to begin playback.

5.5 Playing Music

The frame can play background music during photo slideshows or as standalone audio.

1. **Select Source:** From the main menu, select the desired media source.
2. **Choose Music Mode:** Select "Music" to enter music playback mode.
3. **Select Audio File:** Navigate to the desired audio file and press "Enter" to begin playback.
4. **Background Music:** In photo settings, you can enable background music to play during slideshows.

5.6 Calendar and Alarm Clock

Access the calendar and alarm clock functions through the main menu. Follow on-screen prompts to set the date, time, and alarm preferences.

6. MAINTENANCE

6.1 Cleaning the Screen

- Turn off and unplug the frame before cleaning.
- Use a soft, lint-free cloth, such as a microfiber cloth, to gently wipe the screen.
- For stubborn smudges, lightly dampen the cloth with water or a screen-cleaning solution specifically designed for electronics. Do not spray liquid directly onto the screen.
- Avoid using abrasive cleaners, solvents, or alcohol-based solutions, as these can damage the screen surface.

6.2 General Care

- Keep the frame away from direct sunlight, heat sources, and excessive moisture.
- Avoid dropping or subjecting the frame to strong impacts.
- Do not block the ventilation openings on the back of the frame.
- Unplug the frame during lightning storms or when unused for extended periods.

7. TROUBLESHOOTING

If you encounter issues with your digital photo frame, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Frame does not power on.	Ensure the AC power adapter is securely connected to both the frame and a working electrical outlet. Verify the power outlet is functional. Press the Power button firmly.
"File not supported" error or media not displaying.	Check if the file format is supported (JPG, BMP for photos; primarily AVI for videos). Ensure the SD card or USB drive is properly inserted. Try reformatting the SD card/USB drive to FAT32 on a computer (back up data first). Some users have reported issues with files containing "Date Taken" metadata; try removing this metadata from photos if issues persist. Ensure the memory device is not larger than 32GB.
Remote control is not working.	Ensure there are no obstructions between the remote and the frame's sensor. Replace the remote control battery if necessary. Verify the battery is inserted with correct polarity.
Photos are stretched or distorted.	Adjust the display settings in the frame's menu (e.g., aspect ratio, fullscreen mode). Ensure photos are of a suitable resolution for the 1366x768 screen.
Slideshow not playing randomly.	Check slideshow settings for a "random" or "shuffle" option. If photos are still playing in a specific order (e.g., by date), try removing "Date Taken" metadata from the image files using a computer.

8. SPECIFICATIONS

Feature	Detail
Model Number	PF1501

Feature	Detail
Screen Size	14 Inches
Resolution	1366x768 pixels
Internal Memory	4GB
External Memory Support	SD/SDHC Card (up to 32GB), USB Flash Drive (up to 32GB)
Supported Photo Formats	JPG, BMP
Supported Video Formats	Primarily AVI (as reported by users)
Audio Output	2 Channel Stereo Speakers
Product Dimensions	13.8 x 1 x 9.5 inches
Item Weight	2 pounds
Color	Black
Manufacturer	Sungale

9. WARRANTY AND SUPPORT

9.1 Limited Warranty

This product comes with a Limited Warranty. Please refer to the "Limited Warranty Card" included in your package for detailed terms and conditions, including coverage period and claim procedures. Keep your proof of purchase for warranty claims.







9.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Sungale customer support.

- **Manufacturer:** Sungale
- **Website:** [Visit the Sungale Store on Amazon](#) (for general brand information)
- Specific contact information (phone, email) may be found on the warranty card or the official Sungale website.



Related Documents - PF1501

 <p>The Sungale Wireless Digital Photo Frame User's Manual cover features the Sungale logo at the top, followed by the title 'Wireless Digital Photo Frame User's Manual'. Below the title is a small image of the AD702 frame displaying a colorful interface. At the bottom, there is a blue banner with the text 'For ongoing product information, the manual is updated by email and on the website'.</p>	<p>Sungale AD702 Wireless Digital Photo Frame User Manual</p> <p>User manual for the Sungale AD702 Wireless Digital Photo Frame, covering setup, operation, features, specifications, and support.</p>
 <p>The Sungale WiFi Digital Photo Frame User's Manual cover features the Sungale logo at the top, followed by the title 'WiFi Digital Photo Frame User's Manual'. Below the title is a small image of the AD1501W frame displaying a colorful interface. At the bottom, there is a black banner with the text 'For ongoing product information, the manual is updated by email and on the website'.</p>	<p>Sungale AD1501W WiFi Digital Photo Frame User Manual</p> <p>Comprehensive user manual for the Sungale AD1501W WiFi Digital Photo Frame, covering setup, operation, features, safety, and support.</p>
 <p>The Sungale Cloud Frame CPF1518 Quick Start Guide cover is a solid blue rectangle. It features the Sungale logo at the top, followed by the title 'Cloud Frame QUICK START GUIDE'. At the bottom, it says 'Model: CPF1518'.</p>	<p>Sungale Cloud Frame CPF1518 Quick Start Guide</p> <p>Quick start guide for the Sungale Cloud Frame CPF1518, covering remote control setup, power connection, Wi-Fi linking, cloud registration, photo uploading, main menu navigation, settings, and support information.</p>
 <p>The Sungale Digital Photo Frame User Manual cover features the Sungale logo at the top, followed by the title 'Digital Photo Frame User Manual'. Below the title is a small image of the frame displaying a colorful interface. At the bottom, it says 'Model: AD702'.</p>	<p>Sungale Digital Photo Frame User Manual: Features, Setup, and Troubleshooting</p> <p>Comprehensive user manual for the Sungale Digital Photo Frame. Learn about setup, connecting to PC, photo, music, video playback, e-book, calendar, troubleshooting, specifications, and warranty.</p>
 <p>The Sungale Cloud Frame CPF2200 User's Manual cover features the Sungale logo at the top, followed by the title 'Cloud Frame User's Manual'. Below the title is a small image of the frame displaying a photo of a family. At the bottom, it says 'Model: CPF2200'.</p>	<p>Sungale CPF2200 Cloud Frame User's Manual</p> <p>This user manual provides comprehensive instructions for setting up and using the Sungale CPF2200 Cloud Frame, covering Wi-Fi connection, cloud registration, photo management, and local media playback.</p>
 <p>The Sungale Cloud Frame CPF1051+ Quick Start Guide cover is a solid blue rectangle. It features the Sungale logo at the top, followed by the title 'Cloud Frame QUICK START GUIDE'. Below the title is a small image of the frame displaying a colorful interface. At the bottom, it says 'Model: CPF1051+'.</p>	<p>Sungale Cloud Frame CPF1051+ Quick Start Guide</p> <p>A quick start guide for the Sungale Cloud Frame CPF1051+, covering setup, Wi-Fi connection, registration, software updates, and photo uploading.</p>

