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> [San Jamar VersaTwin Tissue Dispenser Model SJMR3600TBK Instruction Manual](#)

## San Jamar SJMR3600TBK

# San Jamar VersaTwin Tissue Dispenser Instruction Manual

MODEL: SJMR3600TBK

## 1. Introduction

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This manual provides comprehensive instructions for the proper installation, operation, and maintenance of your San Jamar VersaTwin Tissue Dispenser, Model SJMR3600TBK. Please read this manual thoroughly before using the dispenser to ensure safe and efficient operation. Retain this manual for future reference.

## 2. Safety Information

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- Ensure the dispenser is securely mounted to a stable surface to prevent accidental detachment.
- Use only recommended tissue roll sizes to avoid jamming or improper dispensing.
- Keep the dispenser clean and free from debris to maintain optimal functionality.
- Do not attempt to force the dispenser open or use excessive force during operation.

## 3. Package Contents

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Verify that all components are present before beginning installation:

- San Jamar VersaTwin Tissue Dispenser (Model SJMR3600TBK)
- Mounting hardware (screws, anchors)
- Dispenser key
- Instruction Manual

## 4. Setup and Installation

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Follow these steps to properly install your tissue dispenser:

1. **Select Location:** Choose a suitable wall location, ensuring adequate clearance for opening the dispenser and accessing tissue.
2. **Mark Mounting Points:** Hold the dispenser against the wall at the desired height. Use a pencil to mark the locations for the mounting screws.
3. **Drill Pilot Holes:** Drill pilot holes at the marked locations. If mounting into drywall, insert wall anchors.

4. **Secure Dispenser:** Align the dispenser with the pilot holes/anchors and secure it to the wall using the provided screws. Ensure it is firmly attached.
5. **Test Stability:** Gently pull on the dispenser to confirm it is securely mounted before loading tissue.



Figure 1: Front view of the San Jamar VersaTwin Tissue Dispenser. This image illustrates the dispenser's translucent smoke-colored cover, which allows visibility of the two internal tissue rolls, and the white side panel with a keyhole for access.

## 5. Operating Instructions

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To load and use the VersaTwin Tissue Dispenser:

1. **Unlock Dispenser:** Insert the provided key into the lock on the side of the dispenser and turn it to unlock the cover.
2. **Open Cover:** Gently pull the cover open.
3. **Load Tissue Rolls:** Place two standard tissue rolls onto the internal spindles. Ensure the tissue feeds from the bottom of the rolls.
4. **Close and Lock:** Close the cover firmly until it clicks into place. Turn the key to lock the dispenser. Remove the key.
5. **Dispensing:** Tissue will dispense from the bottom opening. When one roll is depleted, the second roll will automatically become accessible.

## 6. Maintenance

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Regular cleaning will ensure the longevity and hygienic operation of your dispenser:

- **Exterior Cleaning:** Wipe the exterior surfaces with a soft cloth dampened with mild soap and water. Avoid abrasive cleaners or solvents.
- **Interior Cleaning:** Periodically open the dispenser and wipe down the interior to remove any dust or paper residue.
- **Inspection:** Regularly inspect the dispenser for any signs of damage or loose components.

## 7. Troubleshooting

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Problem	Possible Cause	Solution
Tissue not dispensing smoothly.	Incorrect tissue roll size or type; paper jam; internal mechanism obstruction.	Ensure correct tissue rolls are used. Open dispenser and clear any jammed paper. Check for and remove any foreign objects.
Dispenser cover will not close or lock.	Obstruction preventing closure; lock mechanism misalignment.	Check for any objects blocking the cover. Ensure tissue rolls are properly seated and not protruding. Gently align the cover and try locking again.
Dispenser feels loose on the wall.	Mounting screws are loose.	Tighten mounting screws. If necessary, remove dispenser, inspect wall anchors, and re-install.

## 8. Specifications

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Brand	San Jamar
Model Number	SJMR3600TBK (Internal Model: CECOMINOD082352)
Product Dimensions	6.75 x 12.75 x 8.75 inches
Item Weight	2.26 pounds
Batteries Required	No

## 9. Warranty Information

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This product is covered by the manufacturer's standard warranty. For specific details regarding warranty coverage, duration, and claims procedures, please refer to the documentation included with your purchase or contact San Jamar customer support directly. Keep your proof of purchase for warranty validation.

## 10. Customer Support

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For technical assistance, replacement parts, or any questions not addressed in this manual, please contact San Jamar customer support. Contact information can typically be found on the manufacturer's official website or on the product packaging.