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## SentrySafe SFW123CS

# SentrySafe SFW123CS Fireproof Waterproof Dial Combination Safe User Manual

Model: SFW123CS

## 1. INTRODUCTION

The SentrySafe SFW123CS is a fireproof and waterproof dial combination safe designed to protect important documents, digital media, and other valuables from fire and water damage. Constructed with solid steel and featuring a pry-resistant hinge bar, this safe offers enhanced security against unauthorized access. It includes an adjustable interior shelf for organized storage.

This manual provides essential information for the proper setup, operation, and maintenance of your SentrySafe SFW123CS. Please read all instructions carefully before using the safe.



*Image 1.1: Front view of the SentrySafe SFW123CS safe, showing the dial combination lock and handle.*



*Image 1.2: Close-up of the SentrySafe logo and the dial combination mechanism.*

## **2. SAFETY INFORMATION**

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- Always keep the safe door securely closed and locked when not in use to prevent unauthorized access.
- Do not store flammable materials or pressurized containers inside the safe.
- Ensure the safe is placed on a level, stable surface.
- For added security, consider bolting the safe to the floor. Mounting hardware is typically not included and must be purchased separately to match your specific flooring type.

## **3. UNPACKING AND INITIAL SETUP**

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### **3.1 Unpacking**

1. Carefully remove the safe from its packaging.
2. Inspect the safe for any signs of damage. If damaged, contact SentrySafe customer service immediately.
3. Upon unpacking, you may notice a gray powder on the safe. This is normal and is dust from the

concrete lining that provides fire protection. Wipe it clean with a dry cloth.

### 3.2 Combination

Your SentrySafe SFW123CS comes with a factory-preset dial combination. This combination is unique to your safe and can be found in the documentation included with your purchase. It is crucial to keep this combination in a secure location, separate from the safe itself.

## 4. OPERATING THE SAFE

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### 4.1 Opening the Safe

To open your SentrySafe SFW123CS using the dial combination:

1. **Clear the Dial:** Turn the dial four or more full turns to the right (clockwise) to clear any previous attempts.
2. **First Number:** Turn the dial right (clockwise) until the first number of your combination aligns with the opening index mark (the mark at the top of the dial).
3. **Second Number:** Turn the dial left (counter-clockwise), passing the first number once, and stop when the second number aligns with the opening index mark on the second pass.
4. **Third Number:** Turn the dial right (clockwise) and stop when the third number aligns with the opening index mark on the first pass.
5. **Open:** While holding the dial at the third number, turn the safe handle downwards (clockwise) to open the door.



*Image 4.1: The SentrySafe SFW123CS with its door open, revealing the interior and an adjustable shelf.*

## **4.2 Closing and Securing the Safe**

1. Close the safe door firmly.
2. Turn the safe handle upwards (counter-clockwise) to engage the locking bolts.
3. Turn the dial several turns to the left (counter-clockwise) to scramble the combination and secure the safe.

## **4.3 Interior Organization**

The safe features an adjustable shelf to help organize your items. To adjust the shelf, simply lift it and reposition it into the desired slots on the side walls of the safe.



*Image 4.2: Interior of the safe showing an item placed on the adjustable shelf.*

## 5. MAINTENANCE

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### 5.1 Cleaning

Clean the exterior of your safe with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the finish.

### 5.2 Moisture Prevention

Due to the safe's waterproof design, moisture can sometimes accumulate inside, especially in humid environments. To prevent potential damage to paper documents, it is recommended to store them in airtight plastic bags or containers within the safe. Periodically open the safe door for a short period in a dry environment to allow for air circulation.

## 6. TROUBLESHOOTING

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### 6.1 Difficulty Opening the Safe

- **Incorrect Combination:** Double-check that you are using the correct factory-preset combination.

- **Dialing Procedure:** Ensure you are following the dialing procedure precisely, including clearing the dial and passing the numbers the correct number of times.
- **Handle Movement:** After dialing the combination, ensure the handle is turned fully downwards to disengage the bolts.
- **Stuck Bolts:** If the safe has not been opened in a while, the bolts might be stiff. Apply gentle pressure to the door while turning the handle.

If you continue to experience issues, contact SentrySafe customer service for assistance.

## 7. SPECIFICATIONS

Feature	Specification
Brand	SentrySafe
Model Number	SFW123CS
Lock Type	Dial Combination
Exterior Dimensions (H x W x D)	17.8 in. x 19.3 in. x 16.3 in.
Interior Dimensions (H x W x D)	13.8 in. x 12.6 in. x 11.9 in.
Capacity	1.23 Cubic Feet
Item Weight	85.3 Pounds
Material	Alloy Steel
Fire Protection	UL Classified for 1 hour at 1700°F
Water Protection	ETL Verified for 24 hours in 8 inches of water
Drop Protection	ETL Verified to withstand a 15-foot fall during a fire

# DIMENSIONS



CAPACITY: 1.2 CUBIC FT



Passports



Keepsakes



Jewelry



Wallets



Digital Media



Image 7.1: Diagram illustrating the exterior and interior dimensions of the SentrySafe SFW123CS.

## 8. WARRANTY AND SUPPORT

### 8.1 Warranty Information

The SentrySafe SFW123CS comes with a Limited 1 Year Warranty. For specific details regarding coverage and terms, please refer to the warranty documentation included with your product.

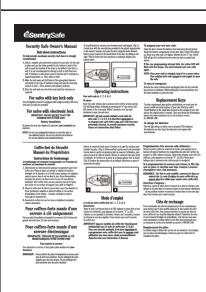
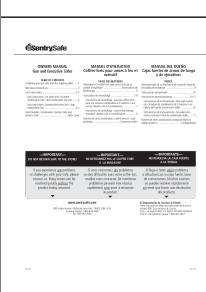
In the event your fireproof safe is damaged by fire or water, SentrySafe offers a replacement safe program to ensure your valuables remain protected.

### 8.2 Customer Support

For product-related questions, service, or warranty claims, please contact SentrySafe customer service. US-based customer service is available to assist you.

Refer to the contact information provided in your product packaging or visit the official SentrySafe website for current support details.

## Related Documents - SFW123CS

	<p><a href="#">SentrySafe User Manual: Operating and Securing Your Safe</a></p> <p>Comprehensive guide for SentrySafe safes, covering operation of mechanical and electronic locks, light features, bolting down instructions, and troubleshooting. Learn how to secure your valuables with SentrySafe.</p>
	<p><a href="#">SentrySafe Product FAQ and Support</a></p> <p>Frequently asked questions and support information for SentrySafe products, covering battery replacement, product testing, key and combination recovery, lock operation, warranties, and fire/water protection.</p>
	<p><a href="#">SentrySafe Fire-Safe® Owner's Manual - Operation, Warranty, and Support</a></p> <p>Comprehensive owner's manual for the SentrySafe Fire-Safe® safe, covering operation of mechanical and electronic locks, bolting down, troubleshooting, warranty information, and customer service. Learn how to set up, use, and maintain your SentrySafe safe.</p>
	<p><a href="#">SentrySafe Alarm Safe Owner's Manual: Setup, Operation, and Troubleshooting</a></p> <p>Comprehensive owner's manual for SentrySafe Alarm Safes. Learn how to set up, use, program codes, and troubleshoot your water and fire-resistant safe. Includes features, safety warnings, and customer care information.</p>
	<p><a href="#">SentrySafe Security Safe Owner's Manual: Operation, Installation, and Warranty</a></p> <p>Comprehensive owner's manual for SentrySafe security safes, detailing bolt-down installation, electronic and key lock operation, programming user codes, emergency access, replacement keys, and warranty terms. Includes instructions for various models.</p>
	<p><a href="#">SentrySafe Gun and Executive Safes Owner's Manual</a></p> <p>Comprehensive owner's manual for SentrySafe Gun and Executive Safes, covering setup, unbolting, bolt-down instructions, lock operation (combination and electronic), access codes, programming, signals, fire ratings, and customer support.</p>