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Panasonic KX-TG6845B

Panasonic KX-TG6845B DECT 6.0 5-Handset Cordless Telephone User Manual

Model: KX-TG6845B

1. Introduction

Thank you for purchasing the Panasonic KX-TG6845B DECT 6.0 5-Handset Cordless Telephone system. This manual provides essential instructions for setting up, operating, and maintaining your new telephone system. Please read this manual thoroughly before using the product to ensure proper and safe operation. Keep this manual for future reference.



Figure 1: Panasonic KX-TG6845B DECT 6.0 5-Handset Cordless Telephone system. This image displays the main base unit and several cordless handsets, illustrating the complete telephone system.

2. Important Safety Instructions

- Do not use this product near water, for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
- Avoid using the telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power adapter and batteries specified in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for special disposal instructions.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

3. Package Contents

Verify that your package contains the following items:

- 1 x Base Unit
- 5 x Cordless Handsets
- 5 x Handset Chargers
- 10 x AAA Rechargeable Batteries (2 per handset)
- 1 x AC Power Adapter for Base Unit
- 5 x AC Power Adapters for Handset Chargers
- 1 x Telephone Line Cord
- 1 x Wall Mounting Bracket (for base unit)

4. Setup

4.1 Base Unit Setup

1. **Connect the AC Power Adapter:** Plug the AC power adapter into the base unit's power jack, then plug the other end into a standard electrical outlet.
2. **Connect the Telephone Line Cord:** Plug one end of the telephone line cord into the base unit's LINE jack and the other end into your telephone wall jack.
3. **Placement:** Place the base unit on a flat, stable surface, away from sources of electrical noise such as fluorescent lights, motors, or microwave ovens.

4.2 Handset Setup

1. **Battery Installation:** Open the battery compartment cover on the back of each handset. Insert the two supplied AAA rechargeable batteries, observing the correct polarity (+ and -). Close the cover securely.
2. **Charging:** Place each handset on its respective charger. The charge indicator light on the handset should illuminate. Allow the handsets to charge for at least 7 hours before initial use.
3. **Charger Connection:** Plug each handset charger's AC power adapter into a standard electrical outlet.

4.3 Initial Configuration (Date and Time)

After the handsets are charged, you will be prompted to set the date and time. Follow the on-screen instructions on any handset to configure these settings. This ensures accurate Caller ID records and answering machine timestamps.

5. Operating Instructions

5.1 Making Calls

- **Dialing:** Pick up a handset, press **TALK**, then dial the phone number.
- **Pre-dialing:** Dial the number first, then press **TALK**.
- **Speakerphone:** To use the speakerphone, press **SP-PHONE**.

5.2 Answering Calls

- When the phone rings, press **TALK** or **SP-PHONE** to answer.
- To end a call, press **OFF** or place the handset back on the base unit/charger.

5.3 Intercom

To make an intercom call between handsets:

1. Press **INTERCOM** on the desired handset.
2. Select the destination handset number (e.g., 2 for Handset 2).
3. To end the intercom call, press **OFF**.

5.4 Phonebook

The system features a shared phonebook, meaning entries saved on one handset are accessible from all registered handsets.

- **Storing a Number:** Press **MENU**, navigate to 'Phonebook', then 'Add New Entry'. Enter the name and number, then save.
- **Retrieving a Number:** Press **PHONEBOOK**, scroll to the desired entry, then press **TALK** to dial.

5.5 Caller ID

This system supports Caller ID services. When a call comes in, the caller's information (name and number, if available) will be displayed on the handset screen. The system can also announce the caller's name verbally (Talking Caller ID).

- **Reviewing Caller ID Log:** Press **CID** to view the list of incoming calls.
- **Calling Back:** Select an entry from the CID log and press **TALK** to dial the number.

5.6 Voicemail

This telephone system supports voicemail services provided by your telephone service provider. To access your voicemail, typically you will press and hold the **#1** key on the handset or dial a specific access number provided by your service provider. Please consult your service provider for details on setting up and accessing your voicemail.

5.7 Call Blocking

To block unwanted numbers:

1. From the Caller ID log, select the number you wish to block.
2. Press **MENU**, then navigate to 'Call Block' or 'Block Number'.
3. Confirm to add the number to the block list.

6. Maintenance

6.1 Cleaning

Wipe the exterior surfaces of the base unit and handsets with a soft, damp cloth. Do not use benzene, thinner, or abrasive powders. Ensure the product is unplugged from the wall outlet before cleaning.

6.2 Battery Care

- Use only the specified rechargeable AAA batteries.
- For optimal battery life, keep the handsets on their chargers when not in use.
- If the handset will not be used for an extended period, remove the batteries to prevent leakage.

7. Troubleshooting

Problem	Solution

Problem	Solution
No dial tone	Ensure the telephone line cord is securely connected to both the base unit and the wall jack. Check if the AC power adapter is properly connected to the base unit and a working electrical outlet.
Handset does not charge	Ensure the handset is correctly seated in the charger. Verify the charger's AC power adapter is plugged into a working outlet. Check if the batteries are inserted correctly.
Poor sound quality / Static	Move the handset closer to the base unit. Avoid placing the base unit near other electronic devices that may cause interference. Check for loose connections.
Handset display is blank	Place the handset on the charger to ensure batteries are charged. If the problem persists, try replacing the rechargeable batteries.
Cannot make or receive calls	Check if the telephone line is active. Ensure all cables are securely connected. Try resetting the base unit by unplugging it from power for a few minutes, then plugging it back in.

8. Specifications

- **Model Number:** KX-TG6845B
- **Frequency:** DECT 6.0 (1.9 GHz)
- **Number of Handsets:** 5
- **Power Source:** AC Power Adapter (Base Unit & Chargers)
- **Batteries:** 10 x AAA rechargeable batteries (included)
- **Talk Time:** Approximately 10 hours
- **Standby Time:** Approximately 264 hours
- **Dimensions (Base Unit):** Approximately 11.7 x 18 x 17 cm
- **Weight (Item):** Approximately 1.54 kg
- **Connectivity:** Cordless
- **Display Features:** Wireless
- **Interface:** Keypad

9. Warranty and Support

This Panasonic product comes with a manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included in your product packaging or visit the official Panasonic website for your region. For technical support, troubleshooting assistance, or to inquire about replacement parts, please contact Panasonic customer service. Contact information can typically be found on the Panasonic website or in your product documentation.

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